

Amadeus & MASSIVEGOOD

Frequently asked questions

Background questions

What is the Millennium Foundation?

The **Millennium Foundation for Innovative Finance for Health** is an independent, non-profit foundation whose mission is to expand the sources of funding available to help eradicate life-threatening diseases, including HIV/AIDS, malaria and tuberculosis, and to improve health conditions for mothers and children among the world's most vulnerable populations. The Foundation is headquartered in Geneva, Switzerland and maintains a satellite office in Paris, France. For more information, visit <http://www.millennium-foundation.org>.

What is MASSIVEGOOD?

Powered by the Millennium Foundation, **MASSIVEGOOD** is a global movement and worldwide campaign aimed at saving lives through voluntary micro-contributions.

MASSIVEGOOD is the social network generation's solution to put a stop to the millions of deaths from HIV/AIDS, malaria and tuberculosis, and to improve maternal and child health in the developing world. If social media has revolutionized how we interact, why can't we harness its power to change the way we think about humanitarian aid? Is it possible to use the reputed "network effect" to raise awareness and increase funding for some of the most pressing global health issues in the 21st century? **MASSIVEGOOD** does both, by creating a worldwide community based on a simple and easy act—the "micro-contribution."

MASSIVEGOOD gives travelers the choice to make such a \$2, £2 or €2 "micro-contribution" towards major global health causes every time they buy a plane ticket, reserve a hotel room, or rent a car. **MASSIVEGOOD** lets travelers make their trip really meaningful and allows lets them to connect with fellow contributors on www.massivegood.org, a social network committed to building a healthier world.

MASSIVEGOOD is supported by a unique public-private-coalition. Leaders in the travel and tourism industry have joined with global health organizations to ensure that all travelers can make a difference through **MASSIVEGOOD**.

How does MASSIVEGOOD work?

Travels can donate to **MASSIVEGOOD** when they make a leisure or corporate travel reservation online or through a travel agent—the \$2 micro-contribution will be added to the price of the reservation. The contribution platform has been fully integrated into travel reservation software and is a completely secure transaction. Travelers may also contribute at any time by going on the **MASSIVEGOOD** Web site, www.massivegood.org. Even by itself, the \$2 micro-contributions can save lives—just \$2 can treat two children against malaria while \$24 can cure an adult of tuberculosis. Only \$55 can provide life-sustaining treatment for an HIV-positive child.

Where is MASSIVEGOOD available?

MASSIVEGOOD is currently available in the United States and Spain.

Is a MASSIVEGOOD corporate solution for business travel available?

Yes. Companies can participate by making contributions themselves, by allowing employees to contribute when they travel for business, or both. Getting started is easy. Companies set up a corporate account on www.massivegood.org, select a method of participation, and alert their travel technology provider to activate **MASSIVEGOOD** on their travel management systems and self-booking tools.

Funding/donation-related questions

Where does the money go?

Contributions to **MASSIVEGOOD** go directly to UNITAID—a World Health Organization—to treat HIV/AIDS, malaria and tuberculosis and improve maternal and child health in developing countries.

Using market-based solutions to guarantee a steady supply of affordable medicines for poor countries, UNITAID has achieved remarkable results in its short existence by reducing prices of quality medicines and increasing their availability.

Already three out of four children on HIV treatment in the world are able to survive thanks to UNITAID funds. In the developing world, many HIV-positive mothers can give birth without transmitting the diseases to their children thanks to medication made affordable through UNITAID's programs. UNITAID has also supplied over one million people with insecticide-treated bed nets to protect against malaria-carrying mosquitoes. In total, nearly 12 million treatments have been delivered in the past three years to fight HIV/AIDS, tuberculosis and malaria.

Contributions to MASSIVEGOOD will go directly to UNITAID's purchase of such preventions and treatments.

Current partners of UNITAID include UNICEF, the Global Fund to Fight AIDS, Tuberculosis and Malaria, the World Health Organization and the Clinton Foundation HIV/AIDS Initiative, among others.

The bulk of UNITAID's budget currently comes from a small tax on airline tickets in France, Chile, Norway, Korea and a growing number of African countries. UNITAID has raised over \$1 billion dollars in only three years, but through voluntary contributions, **MASSIVEGOOD** can potentially double its budget, while allowing travelers to use technology to follow and interact with the progress of their contributions.

UNITAID's operating costs are below 5% of expenditures. A total of 93 countries receive UNITAID funding today.

What percentage of the raised funds by MASSIVEGOOD will go towards administration and management expense?

One of the guiding principles of the Millennium Foundation and **MASSIVEGOOD** is to achieve the maximum impact of fundraising with a minimum use of resources, delivering aid to reach the most people in need in the most efficient and timely manner. The funding priority is UNITAID, which dedicates at least 85% of its funds to reach on-the-ground aid programs. The Millennium Foundation's operating costs aim to be below 2%. Out of a \$1 donation, that represents \$0.02. The rest of the money goes directly to UNITAID, for more information visit www.unitaid.eu.

Where can I get information on MASSIVEGOOD's operating costs? Who is auditing the organization?

Details of operating costs will be on www.massivegood.org along with other information. The Foundation is subject to the supervision of the Supervisory Board of Foundations of the Swiss Federal Department of Home Affairs. Deloitte SA also externally audits the Foundation and audited accounts are then published.

Does the Millennium Foundation have a target for how much money it wants to raise?

The Millennium Foundation hopes to raise \$1 billion per year after the first four years of **MASSIVEGOOD**'s existence.

Does Amadeus have a target for how much money we hope to raise via our network?

Amadeus, along with other Millennium Foundation partners, will do our best to contribute to the overall targets set by The Millennium Foundation for **MASSIVEGOOD**.

What is the relationship between the Millennium Foundation and UNITAID?

The Millennium Foundation was established in 2008 (as an independent, non-profit Swiss foundation, headquartered in Geneva) to develop and launch innovative finance mechanisms in order to bridge the gap between funds currently raised by official development aid and organizations like UNITAID, and what would be needed to achieve health-related Millennium Goals.

The two organizations share a common mission and goal: to help save lives by fighting life-threatening diseases. UNITAID raises funds through a levy on airline tickets and other government contributions, while the Millennium Foundation aims to inspire and empower citizens to create a movement aimed at building a sustainable new source of additional funding for health.

Why did the Millennium Foundation choose to partner with UNITAID?

The Millennium Foundation was formed to play a complementary and sustainable fundraising role for UNITAID, giving individuals the opportunity to help fight major diseases through micro-contributions.

What is innovative financing?

Innovative financing involves non-traditional ways to support fund-raising by tapping into new sources while engaging investors beyond the financial dimension of transactions in order to deliver financial solutions for development problems on the ground. Innovative financing focuses on new sources and new instruments for raising revenues. It encompasses different aspects of financing—from additional funding to the effective use of funds. One of the main problems facing health system financing is the fact that current donor funding is neither sufficiently predictable nor sufficiently large enough to achieve the health Millennium Development Goals set by the United Nations. Even if efforts to improve the effectiveness of current aid for health are successful, a sharp increase in resources is required. To achieve this, the Millennium Foundation aims to inspire and empower citizens to join a movement to help the world's most vulnerable populations. The organization hopes to achieve this by making it easy for everyone who travels to make a \$/€/£ 2 micro-contribution through a simple click.

Which countries receive aid? Do they have to meet any governance standards?

UNITAID works with 93 countries in total, most of them located in Africa and Asia. Funds raised through **MASSIVEGOOD** will also go to programs in low- and middle-income countries where needs and cost-benefits ratios are at their highest. The Millennium Foundation is particularly sensitive to how its funds are used, and is held accountable to donors, recipients and to a board composed of diverse constituencies. Transparency and traceability are key elements for the Millennium Foundation and it will regularly report on these issues.

Who currently heads the Millennium Foundation?

The Millennium Foundation is chaired by Dr. Philippe Douste-Blazy, who currently serves as Under Secretary-General of the United Nations and Special Adviser on Innovative Finance for Development. Dr. Philippe Douste-Blazy is also the chairman of UNITAID.

Dr. Bernard Salome is the Managing Director of the Millennium Foundation. The Millennium Foundation is governed by a board composed of representatives from donor and recipient governments, representatives of NGOs specialized in malaria, tuberculosis or HIV/AIDS and communities living with diseases as well as The Bill & Melinda Gates Foundation. The World Health Organization serves on the board as an observer.

Travel industry-related questions

Why the travel industry?

MASSIVEGOOD's innovative fundraising mechanism has been developed to be easily and directly integrated into the booking system, enabling it to be a seamless part of the travel buying process. The donation box is linked to every Passenger Name Record (PNR) or "shopping basket", enabling customers to donate as part of every travel purchase, whether it be airline tickets, hotel accommodations, car rentals, etc.

Today, airline companies alone account for more than 2 billion passenger reservations. The Millennium Foundation has received an overwhelmingly positive response regarding participation in the fundraising activity from the Global Distribution Systems that manage the global airline reservation networks as well as from several of the world's largest travel agencies and air carriers. As a source of funding, UNITAID already benefits from a levy on airline tickets or government contributions from 29 countries, which has helped UNITAID to reach approximately \$400 million in annual funding at the end of 2009.

Which types of travel transactions are involved?

Air, car and hotel bookings at this time.

What are the benefits to travel agents and suppliers?

By participating in **MASSIVEGOOD**, agencies and suppliers can position themselves as socially aware and responsible, allowing their clients an easy opportunity to donate to a worthwhile charity, making them feel good about their choice to travel. This in turn can increase customer loyalty and generate return business.

What is being done to promote **MASSIVEGOOD**?

MASSIVEGOOD has the full support of the travel industry and leading organizations, including: The World Travel & Tourism Council; Amadeus, Sabre and Travelport, American Express Business Travel, BCD Travel, Carlson Wagonlit Travel, Voyageurs du Monde, Mondial Assistance, the Global Business Coalition on HIV/AIDS, Tuberculosis and Malaria, Travelocity, Accor, the American Society of Travel Agents, Travel Corporation, Delta Airlines, ClubMed and PhoCusWright.

In addition to the support from the travel industry, celebrities and high-ranking figures support **MASSIVEGOOD**, including US President Bill Clinton, US President Jimmy Carter, will.i.am of the Black Eyed Peas, international DJ David Guetta, filmmaker Spike Lee, actor Samuel L. Jackson, actress Susan Sarandon, R&B singer Mary J. Blige, quantum physicist Brian Greene, author Paul Auster, and director of the Oscar-winning movie *Elizabeth*, Shekhar Kapur, with *Slumdog Millionaire* star Rubina Ali, a variety of Spanish celebrities, among many others.

Here are some of the URLs where MASSIVEGOOD and Amadeus will be promoting the effort:

MASSIVEGOOD Web site: www.massivegood.org

MASSIVEGOOD @ Facebook: www.facebook.com/massivegood

MASSIVEGOOD @ YouTube: <http://www.youtube.com/massivegoodfeed>

MASSIVEGOOD @ Twitter: <http://twitter.com/massivegood>

MASSIVEGOOD Blog: news.massivegood.org

Millennium Foundation website: <http://www.millennium-foundation.org>

Amadeus Web site: www.amadeus.com

Amadeus @ Twitter: <http://twitter.com/amadeusnews>

Amadeus @ YouTube: www.youtube.com/amadeusnews

Amadeus Compass customer e-newsletter: www.amadeus.com/compass

Amadeus Prospectus customer e-newsletter www.amadeus.com/prospectus

Why did three leading GDS competitors and other organizations decide to get involved with MASSIVEGOOD?

The GDS technology is integral to MASSIVEGOOD, and as a result, the three major GDS companies, Amadeus, Sabre and Travelport—in addition to a coalition of other players in the travel industry and beyond—are working together towards a common goal. The success of the Millennium Foundation’s innovative financing solution is dependent on creating a global movement and we are delighted that all of our peers have joined together to pioneer the initiative. We hope that this example of cooperation from within the travel industry will be replicated in other industries across the world.

How was the technology behind MASSIVEGOOD developed?

The technology was developed by Amadeus, and has been adapted for each different travel reservation platform used by all three major GDS (including Sabre and Travelport). Ultimately, what will make this mechanism a reality is its capacity to integrate a “donation engine” into as many travel distribution and reservation systems as possible. All three GDS companies are working collaboratively to ensure that this technology achieves its utmost potential so that the movement can achieve momentum in the travel arena and, ultimately, across all industries throughout the world.

Amadeus-related questions

How is Amadeus involved?

Amadeus is the Millennium Foundation and MASSIVEGOOD’s **technology partner**. We developed the technology, funding 50% of the development costs, which will enable the travel industry to collect contributions for MASSIVEGOOD. **All of the GDSs—Amadeus, Sabre and Travelport**—have embraced the project and have integrated the Amadeus-developed donation engine into their front-office applications.

Why is Amadeus involved?

At Amadeus, we believe we can do well by doing good. Supporting MASSIVEGOOD reflects our strategic approach in social responsibility to utilize our expertise and commercial network to drive development within communities that need it. Through the travel and tourism industry we can alleviate health and poverty challenges. All three GDSs have embraced the project, and

have integrated our donation engines. Again, Amadeus leads the effort! We want to turn the Amadeus brand into a “world citizen” company by being socially responsible.

How do I join MASSIVEGOOD?

Joining **MASSIVEGOOD** is fast and EASY. Simply advise your Amadeus sales manager that you want to join Amadeus and the world’s travel leaders in supporting **MASSIVEGOOD**. Amadeus will automatically configure your system to activate **MASSIVEGOOD** and you’ll be helping to save lives in no time.

Which Amadeus products are available with MASSIVEGOOD?

Amadeus Selling Platform, Amadeus e-Travel Management, Amadeus Agency Internet Engine, Amadeus e-Retail Engine, Amadeus API

How does MASSIVEGOOD interact with other Amadeus products, other systems, back-office accounting applications and such?

The **MASSIVEGOOD** donation engine works with Amadeus Quality Control, Amadeus Scripts and third-party applications.

How does the MASSIVEGOOD transaction occur on Amadeus Selling Platform?

The **MASSIVEGOOD** donation prompt is automatically activated (once) at end transaction, queue placement, or document issuance (TTP, INV, TTM) when a PNR contains a credit card form of payment. If user selects yes, a redirect to the donation form takes place. If user selects no, the dialog box closes and no further action takes place.

A MASSIVEGOOD remark entry is automatically placed in the PNR to control subsequent donation prompts:

RM*MASSIVEGOOD-Y
RM*MASSIVEGOOD-N

How does the MASSIVEGOOD transaction occur on Amadeus Agency Internet Engine and Amadeus e-Retail Engine?

The **MASSIVEGOOD** donation engine will be integrated into the Amadeus Agency Internet Engine and Amadeus e-Retail Engine booking flow. Travelers will be offered the opportunity to make a micro-donation to **MASSIVEGOOD** when they purchase a trip. This applies to air, car and hotel booking flows.

If the traveler chooses to make a donation, when he/she clicks on the confirm trip button on the purchase page, the donation form is displayed in a separate window at the same time as the confirmation page. The standalone donation page is pre-filled with user information extracted from the current booking (name, address, credit card information).

How does the MASSIVEGOOD transaction occur on Amadeus Web Services?

Verbs for Amadeus Web Services are available through the API order request process that activate the donation prompt.

How does the MASSIVEGOOD transaction occur on Amadeus e-Travel Management?

Corporations using Amadeus e-Travel Management can provide business travelers with the opportunity to make a contribution to **MASSIVEGOOD** with a simple click. Each time a booking is created, a donate button appears on the trip confirmation page. If clicked, the **MASSIVEGOOD** donation form opens in a new window. The employee would then enter their information, including personal credit card, to make a donation. Companies may also contribute

on their own, by specifying a defined amount or by providing a calculated amount. Companies may also contribute to **MASSIVEGOOD** by matching their employees' contributions.

Getting started is easy. Companies set up a corporate account on www.massivegood.org, select a method of participation, and then alert Amadeus to activate **MASSIVEGOOD** on their version of Amadeus e-Travel Management.

How does the MASSIVEGOOD transaction occur on the merchant engine for Amadeus customers/individuals?

The **MASSIVEGOOD** technology is a standalone, system-agnostic engine that will operate worldwide, online, system neutral and cross-channel, delivering a confirmation message, e-mail and receipt. The merchant engine is not interacting with mid and back offices. The merchant is the Millennium Foundation, thus paying the merchant fees.

What about other charitable organizations that would like to receive donations through Amadeus?

At this time, Amadeus, along with the world's leading travel industry providers, have agreed to support the Millennium's Foundation movement for **MASSIVEGOOD**. It is Amadeus, the Millennium Foundation and the travel industry's hope that by educating people about the health crisis in the developing world, the scale of what **MASSIVEGOOD** is trying to achieve, and UNITAID's track record of success in making impact in this area, people will feel this is a worthy cause.

What if a traveler wants to participate directly?

Travelers, or anyone, can create make a donation on the **MASSIVEGOOD** Web site, www.massivegood.org.

I don't get the MASSIVEGOOD donation form prompt window when I create a new PNR with credit card as FOP in Amadeus Selling Platform. Why?

Amadeus Selling Platform v4.3p903 or higher is required. Eventually all customers will be upgraded to this version over the next several months.

What is required to receive the MASSIVEGOOD donation form in Amadeus Selling Platform?

Amadeus Selling Platform v4.3P903 or higher, an active PNR with a form of payment of credit card and the absence of the RM* **MASSIVEGOOD** -Y/N remark on the PNR.

Is the customer e-mail address pre-populated from the PNR in the donation form?

No, the e-mail address must be entered manually, so the user has the choice to enter a personal, business or other e-mail address.

How long will the MASSIVEGOOD campaign go on?

Indefinitely. There is no end date for this campaign.

Is there any information for travel agents to use to educate customers about MASSIVEGOOD?

Yes, an end-consumer/traveler brochure is available.

Corporate program questions

Is a MASSIVEGOOD corporate solution for business travel available?

Yes. Companies can participate by making contributions themselves, by allowing employees to contribute when they travel for business, or both. Getting started is easy. Companies set up a corporate account on www.massivegood.org, select a method of participation, and alert their travel technology provider to activate MASSIVEGOOD on their travel management systems and self-booking tools.

How can Amadeus corporate travel customers and travel management companies participate in MASSIVEGOOD?

Corporations and travel management companies using Amadeus e-Travel Management can provide business travelers with the opportunity to make a contribution to MASSIVEGOOD with a simple click. Each time a booking is created, a donate button appears on the trip confirmation page. If clicked, the MASSIVEGOOD donation form opens in a new window. The employee would then enter their information, including personal credit card, to make a donation. Companies may also contribute on their own, by specifying a defined amount or by providing a calculated amount. Companies may also contribute to MASSIVEGOOD by matching their employees' contributions.

Getting started is easy. Companies set up a corporate account on www.massivegood.org, select a method of participation, and then alert Amadeus to activate MASSIVEGOOD on their version of Amadeus e-Travel Management.

What are the benefits to companies participating in MASSIVEGOOD?

MASSIVEGOOD offers a unique opportunity for employees and companies to participate in global good, including:

- **Engaging employees on health:** enables companies to engage employees around critical issues of global health and global citizenry.
- **Showing corporate commitment:** demonstrates to employees that their company cares about the world at large, especially making the world a healthier place.
- **Making business travel meaningful:** Reinforces the connection between traveling and being a good global citizen.
- **Easy to implement:** Provides a path to meaningful corporate action with minimal effort.

Issues-related questions

With the World Bank raising its contribution to fight global health from \$1 billion to \$3 billion, will there be a need for additional funding?

The World Bank, while an important source of health funding, is by no means the only source of official development aid (ODA) targeting global health. The world's most vulnerable populations face a severe health crisis from life-threatening diseases that has been made worse by the recent global economic downturn, putting hundreds of millions at risk. There is a widening gap between the growth of at-risk populations and the resources available to help them. The Millennium Foundation is committed to bridging this gap by creating a sustainable new source of additional funding in order to address this growing health crisis.

The Independent Evaluation Group said AIDS funding has proven far less effective and wasteful than that for other diseases. Doesn't the Millennium Foundation's focus on AIDS detract from funding for other life-threatening diseases

Funds raised by the Millennium Foundation are channeled by UNITAID to reach the most people in need in the most efficient and timely manner. **MASSIVEGOOD** funds are also used to reduce child mortality, improve maternal health and stop preventable deaths from malaria and tuberculosis—not only AIDS. That being said, UNITAID has proven itself successful in reducing the price of retroviral drugs for the treatment of HIV / AIDS by more than 50% in less than three years. In fact, today, 3 out of every 4 children being treated for HIV / AIDS in the world are benefiting from UNITAID's efforts to reduce the price and increase the availability of drug treatments.

While the Millennium Foundation currently states that fundraising efforts will be based on voluntary donations, is the organization's end goal to work towards a global airline travel tax, which is how UNITAID realizes the bulk of its funding today?

The Millennium Foundation was formed to provide complementary fundraising for UNITAID, targeting individual voluntary contributions. While UNITAID has already proven successful in raising funds through travel levy and government contributions (full list available at <http://www.unitaid.eu/en/UNITAID-donors.html>) it does not directly engage with consumers. The Millennium Foundation is committed to inspiring and empowering citizens who are united in their passion and commitment to help make the world a better place.

A large aspect of MASSIVEGOOD depends on travel agents asking customers if they'd like to make a donation. Why does the Millennium Foundation think that travel agents will be motivated to ask customers for additional money?

The Millennium Foundation feels confident, given the overwhelmingly positive response received so far, that actors in the entire travel industry, including agents, will adopt **MASSIVEGOOD** as their own and wholeheartedly embrace the goodwill and social responsibility that this project embodies for both employees and organizations.

As the Millennium Foundation is engaged with the travel industry right from the very beginning, they feel confident that travel agencies will feel proud to be an integral part of a ground-breaking initiative that puts them at the front line of change and that ultimately relies on their input for success.

The innovative fundraising mechanism makes the process of asking for a donation quick and easy for everyone who travels. Making a donation of \$2, €2 or £2 simply requires checking a box or clicking donate on the reservation screen each time travel is booked, whether online or through an agent. Once the travel agent asks for the donation and clicks on the confirmation, everything else happens automatically; travelers can hear the call to action and join this voluntary mass movement instantaneously.

What are the tangible benefits to the travel agent or operator business?

By participating in **MASSIVEGOOD**, agencies can position their service as socially aware and responsible, allowing their clients an easy opportunity to donate to a worthwhile charity, making them feel good about their choice to travel. This in turn can increase customer loyalty and generate return business.

In addition, although the initiative is managed by the agent, the transaction takes place directly between the consumer and the Millennium Foundation so there is no financial responsibility, legal responsibility or invoicing to be undertaken by the agency or organization facilitating the transaction.

Some tour operators already have charities that they invite customers to donate to such as the Travel Foundation. Is there a potential conflict?

People will always have the opportunity to donate to causes of their choice, but it is the Millennium Foundation's hope that by educating people about the health crisis in the developing world, the scale of what **MASSIVEGOOD** wants to achieve, and UNITAID's track record of success in making impact in this area, people will feel that this is a worthy cause to which they'll want to contribute.

Data privacy questions

Will MASSIVEGOOD give away contact information received to a third party or other charity?

No. The confidentiality of contact details shall be strictly preserved. The processing of personal data is delegated only to service providers that agree to operate the donation processing system under an irrevocable undertaking to comply with applicable data protection laws and standards and to use the information provided only for the purpose of **MASSIVEGOOD** donations. The contact information provided will not be given to other charities.

What is MASSIVEGOOD's policy in terms of privacy and data protection?

The confidentiality of the personal data shall be strictly preserved. Compliance with applicable data protection laws, rules and standards (including PCI standards) is required and enforced.

Tax deductibility questions

How can I be sure my donation is secure and that I will get a US tax deduction?

A "**MASSIVEGOOD** America Fund" has been established at the Charities Aid Foundation America ("CAF America"), a US registered tax-exempt charity that makes it possible for American donors to give safely and securely and obtain a US tax deduction.

Gifts become the property of CAFAmerica, for use in support of **MASSIVEGOOD** activities. CAFAmerica retains ultimate control and authority over its assets. Grants by CAFAmerica from the fund are made in its sole and independent discretion.

CAFAmerica:

- is registered in the US as a 501c3 tax-exempt entity.
- is a member organization of the United Kingdom based Charities Aid Foundation network of offices, which provide charitable financial services to individuals, global corporations, charities and foundations.
- made the *Chronicle of Philanthropy's* Philanthropy 400 list of US private fundraising charities in October 2009.

How can I get a receipt?

You will receive an automatic gift confirmation message, which will be sent to your e-mail address if you click on the appropriate box. You will also be able to access proof of your purchase using your **MASSIVEGOOD** profile ID.

What if I delete my confirmation e-mail?

If you lose your confirmation e-mail, you cannot get a new one. You can, however, access your **MASSIVEGOOD** profile on the official Web site to retrieve your gift confirmations or access a history of your past transactions.

I lost my receipt. Is it possible to get a new one?

Yes, each donation has a specific donation ID; with this you can contact the foundation by telephone or e-mail. With this ID, **MASSIVEGOOD** can retrieve all of your donations and send the necessary information that you might require.