

Amadeus e-Travel Management

Sales & e-Commerce

**For a whole new way
of managing travel**



Amadeus is dedicated to providing the world's best travel technology for corporations

Our innovative technology is exceptionally reliable and our sophisticated solutions are intuitive and easy to use. Perhaps that's why over 1,500 corporations in 30 countries trust us to be their travel technology partner.

With Amadeus, you can reduce your costs and gain total control of every aspect of your corporate travel processes.

Wherever you are in the world and wherever you're going, Amadeus will be there to support and empower you every step of the way...

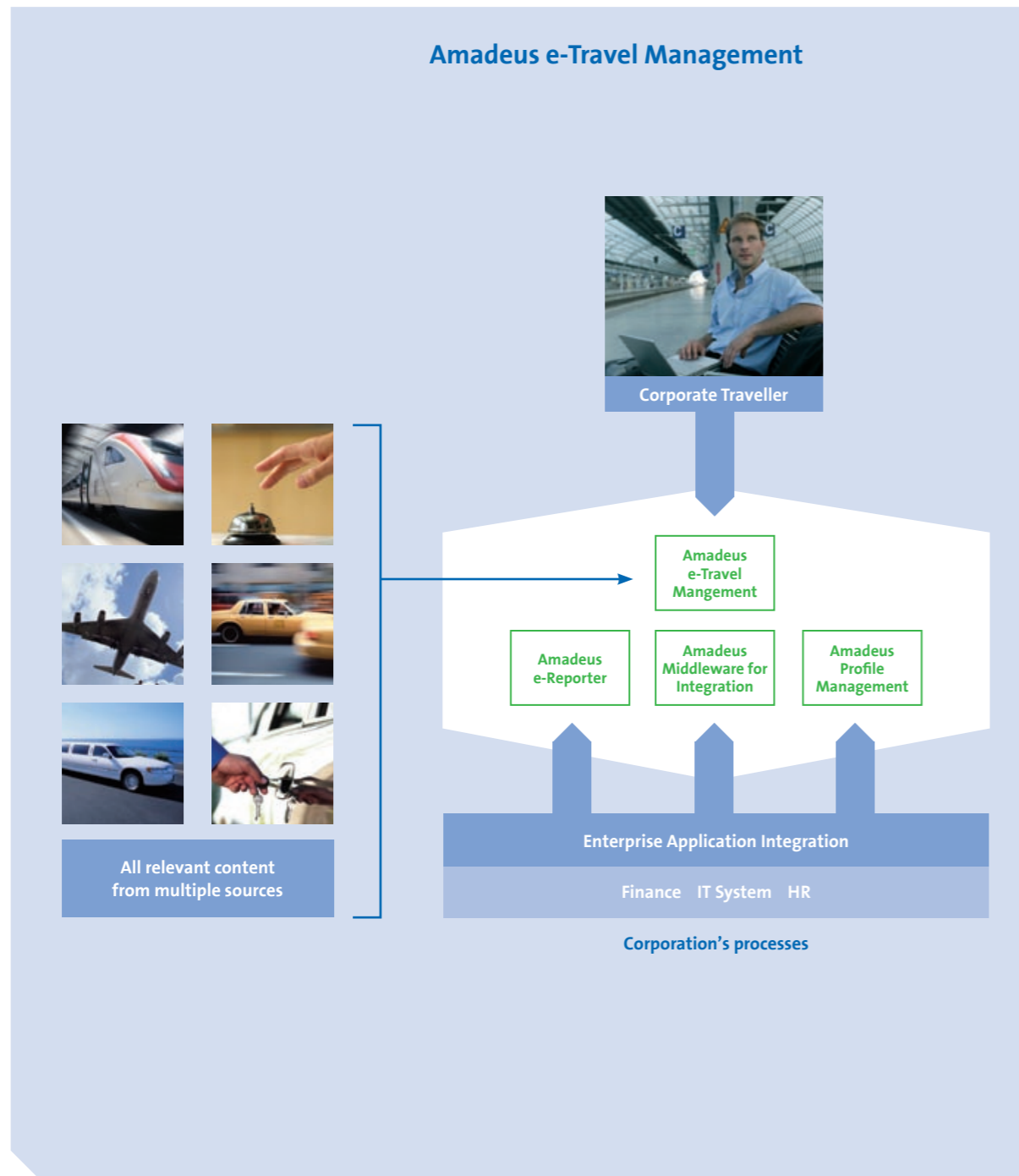


Amadeus – a technology partner you can trust to deliver

- › Unique combination of worldwide reach and local expertise
- › Business-critical reliability, with 99.99% uptime
- › Innovative, best-in-class solutions – developed to meet your business needs
- › Intuitive technology, enabling rapid adoption for maximum ROI
- › Exceptional 24-hour help desk support – whenever and wherever you need it
- › Unbeatable choice of worldwide content, accessed via a single entry point

Amadeus e-Travel Management at a glance

A comprehensive travel management solution, which serves every aspect of corporations' travel needs through a single entry point



Reliability

Simple and intuitive interface makes everything easy

Empower your travellers and take all the effort out of booking travel – anywhere, any time

Comprehensive, relevant content gives your travellers the edge

Simplify access to relevant travel services that are fully compliant with your corporate policy

Control

Optimise your IT investments with best-in-class systems integration expertise

Amadeus e-Travel Management integrates smoothly with your existing IT systems

Achieve end-to-end processes across your corporation

Boost productivity with seamless workflows that save time and guarantee data accuracy

Benefit from all the advantages of a flexible and customisable platform

Enjoy total control of travel management with fast and easy administration

Don't forget: Amadeus offers business-critical reliability and service excellence as standard...



The system is the best on the market, and Amadeus has unrivalled implementation and adoption expertise, which ensures travel programme savings can be achieved in record time.

James DaBell
Strategic Procurement & Logistics
Travel Department
Siemens UK

Reliability & control for complete peace of mind

A reliable, long-term partnership

Amadeus has been in business for more than 20 years and we have our minds set on the future. We offer unique travel industry knowledge and experience, **building strong, long-term relationships** with our customers.

We're a financially secure company, with a customer base of over 1,500 of the world's largest corporations spread across more than 3,000 sites. What's more, we're **continuously investing** to maintain and further strengthen our service.

Worldwide reach, local expertise

Amadeus has over 7,600 employees spanning 95 different nationalities. So we truly understand the importance of worldwide reach and local support.

We currently provide local expertise in 76 countries to meet the specific needs and challenges of corporations in **more than 217 markets around the world**.

Experience & responsiveness

With Amadeus as your technology partner, you can rely on **professional services** that are made to measure. Expert and responsive staff are available to discuss and meet your needs – whenever and wherever you need them.

Dedicated and local teams will deliver your projects on time, within budget and to your expectations. At Amadeus, we care deeply about the success of our customers, and we will work closely with you every step of the way to ensure that you get exactly what you expect from us.

Robust and reliable technology

With Amadeus e-Travel Management, everyone can enjoy an **improved user experience**. It's so quick and simple to use and so reliable, it's easy to increase adoption and achieve economies of scale.

Based on open technology, it **integrates easily and transparently into your existing IT infrastructure**. Giving you fast and secure single-screen access to a comprehensive and relevant choice of travel content.

Amadeus is one of the biggest, most reliable and most secure travel data processors in the world. Our data centre handles over 7,000 end user requests per second during peak hours and can boast 99.99% uptime – providing **business-critical reliability** that you and your travellers can rely on.

Greater travel savings and ROI

Amadeus e-Travel Management enables **effective financial reporting** and control of the costs associated with corporate travel. More tightly managed costs will lead to greater travel savings and faster return on your investment – typically within just a matter of months.

Amadeus e-Travel Management can help to **reduce ticketing and transaction costs** by up to 50% and reduce average ticket prices by up to 10%. The solution offers extensive customisable reporting capabilities, which will help you to track your savings and adjust your travel programme accordingly.

Thanks to its user-friendly interface, tailored to local needs, you will be able to easily **boost adoption rates** right across your corporation for even greater return on investment.

Increased control of processes

With Amadeus e-Travel Management, you can take advantage of easy administration while enjoying increased control of all of your corporate travel processes. The solution allows you to **quickly and easily implement and manage policies** within your corporation's travel programme – for both individuals and groups or departments, at a local level or worldwide.

Boost productivity and increase synergy between departments, achieving an end-to-end workflow through the integration of your HR, Expense and Travel processes. Seamless communication between your corporation's IT systems will save time, guarantee data accuracy and further reduce costs.

Amadeus e-Travel Management also enables you to **enhance the security of your corporate travellers** with full traveller tracking and reporting capabilities. You will know where they are at all times and be able to react immediately to minimise the impact of any unexpected events, giving you the benefit of complete peace of mind.

Your ROI – at a glance

To estimate your return on investment in Amadeus e-Travel Management, just visit our ROI simulator tool at www.amadeus.com/corporations



Cybertrust is one of the world's largest providers of information security and is identified as global market leader in managed security services. Amadeus e-Travel Management's hosting environment has achieved excellence through the Cybertrust Perimeter Certification Program as it operates to an optimum level of security.



Collaborative technology to meet increasingly complex travel needs

The internet has changed the rules of doing business, and it has transformed the way we all communicate, shop, buy and interact with each other.

Travellers in today's corporations are more knowledgeable and more powerful than ever before. They expect sophisticated travel technology solutions that offer more choice, more information, more security and more control – especially in an increasingly mobile world.

With Amadeus, corporate travellers enjoy the Total Trip Experience

Amadeus' vision is to provide next generation, collaborative travel technology that will revolutionise the entire travel experience for corporations, giving them the freedom to drive change while also anticipating their travellers' needs.

Our end-to-end technology solutions empower and support corporate travel managers and travellers alike at every stage – before, during and after the trip.

Innovative, yet intuitive, Amadeus technology enhances the whole process for everyone, providing an experience to truly enjoy.

Intelligent solutions to give you and your travellers everything you need

Amadeus has a unique approach to corporate travel. It's all about Total Trip Experience.

We are continually investing in a range of cross-channel technology solutions and components that are both open and modular. This allows seamless collaboration between individuals, data sources, channels, systems and travel players across the entire travel chain.

By providing technology solutions that span pre-trip, in-trip and post-trip requirements, we can provide the Total Trip Experience – one that combines in-depth intelligence with timely services and complete peace of mind for everyone involved to completely transform the way your travellers view and experience travel.

Delivering with the Total Trip Experience in mind



1. Plan the trip with Calendar Integration
2. Gather information and buy with End-to-End Trip Proposal
3. Get prepared for the trip with your Travel Dossier
4. Get 'on the move' with Mobile Traveller Services
5. Share post-trip information with Expense Management

How collaborative technology enables cross-channel collaboration

By providing the same view of a traveller's trip across all channels, Amadeus Collaborative Technology enables and supports cross-channel relationship management and customer servicing.



The Total Trip Experience surrounds your travellers with advanced technology that escorts and empowers them at every stage of their journey – whenever they need it and wherever they are.

Amadeus Single View – the ultimate corporate traveller experience

Not just a vision, the Total Trip Experience is fast becoming a reality. Amadeus Single View is an innovative display within Amadeus e-Travel Management, which provides all the information your travellers need to arrange their trips – in a **single, unique display**.

Amadeus Single View simplifies the process of planning and booking a trip, giving your travellers **full flexibility and choice**. A single search displays all relevant travel options available within your corporation's travel policy. Travellers can choose to combine different types of transport and different classes of service to best suit their travel requirements – and all in a fast, simple and user-friendly way.

Combine traditional airline and low cost carrier flights in the same trip with Amadeus Single View

Schedule	Provider	Connections	Restricted EUR 45*	Flexible EUR 60*	Business EUR 420*	Open Seat EUR 420*
16:55 17:45	London London City Nice Nice D'Azur	BA 1122 E OP 2x15	41	405	412	422
18:10 21:10	London London Gatwick Nice Nice D'Azur	easyJet U2 5971 E 2x03	52	-	-	-
18:15 19:15	London Heathrow Nice Nice D'Azur	BA 318 E 2x00	51	478	518	478
17:45 20:55	London London Luton Nice Nice D'Azur	easyJet U2 2122 E 2x13	46	-	-	-
18:15 19:15	London Heathrow Nice Nice D'Azur	BA 311 E OP 2x00	517	517	517	517



Join the 1,500 companies that have said
“yes” to Amadeus...

Amadeus' real value, strengthened by our worldwide reach and local expertise, lies in the combination of pioneering technology and true partnership.

Join the companies that are already benefiting from greater savings and increased control over their processes with Amadeus e-Travel Management.

To discover more, contact your local Amadeus representative or visit www.amadeus.com/corporations



World's Leading Internet Booking Engine Technology Provider



World's Leading Travel Technology Provider

amADEUS
Your technology partner

Amadeus Worldwide
Madrid, Spain
Tel: +34 915 820 100

For more information visit www.amadeus.com/corporations