

Amadeus Checkmytrip is a personalised online portal which allows your customers to view both itinerary and relevant destination details in real-time. With Amadeus Checkmytrip you will be able to offer your customers comprehensive service from the moment they make a reservation in a cost-effective way.

Product Description

Amadeus Checkmytrip provides customers who have a reservation in the Amadeus system with a personalised portal which displays their complete travel itinerary and information relevant to their journey, such as weather, dialling codes, event and location guides, and currency exchange rates updated in real-time. The information can be displayed in 23 different languages. Customers can download the entire itinerary into their local electronic calendar, (including Microsoft Outlook, Lotus Notes and Palm) and email it to anyone; the only information requested is the customer's surname and the Amadeus record locator.

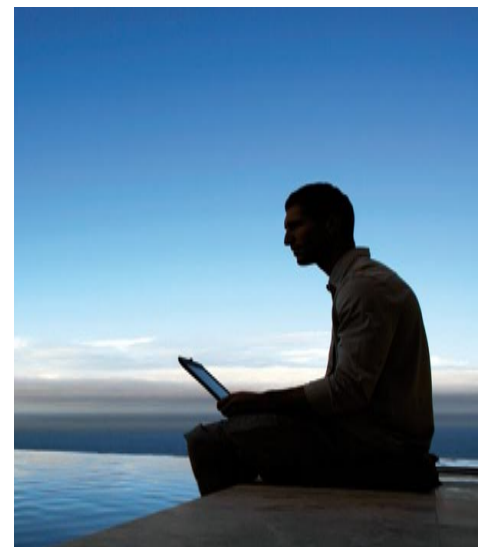
Access Amadeus Checkmytrip at
www.checkmytrip.com

Increase sales by offering personalised service

Customers value personalised service and Amadeus Checkmytrip, with its high degree of automation and real-time updates, is a cost-effective way of providing it. Amadeus Checkmytrip presents information in a personalised portal which acts as a user-friendly and comprehensive planning tool as it provides a wealth of itinerary and destination details. With Amadeus Checkmytrip your customers will be able to download their itinerary into a local electronic calendar and access their personalised portal at any time. Give your customers another advantage of doing business with you and watch their loyalty, and your sales, increase.

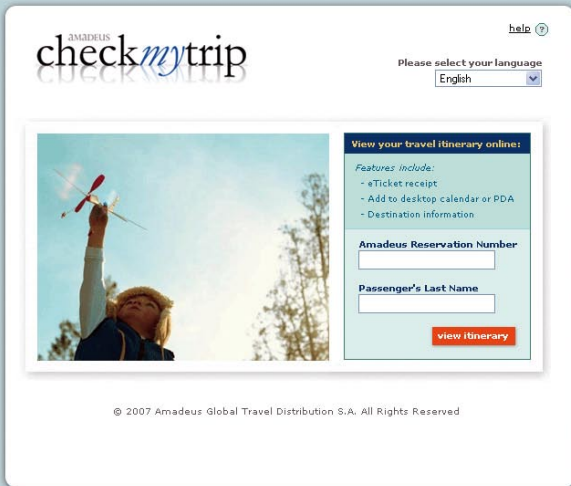
Reduce your costs and save time

Provide your customers with a unique easy to access and reliable point of reference for their travel information and see an immediate decrease in your call centre costs. Each time a customer queries Amadeus Checkmytrip to verify information such as departure time, flight number or terminal, it saves a call to your call centre. And don't forget, your customer's itinerary is in real-time, so changes will be automatically reflected.



Tailor the portal to your needs while outsourcing its maintenance

Checkmytrip is also offered as a private label, which allows you to brand the service with your own logo and retain full control of the content and style of the portal. This option allows you to choose what to offer your customers from the full range of Checkmytrip services and how you would like it to be displayed. Tailor the portal to suit your needs and match the perception of your brand while benefiting from the reliability of Amadeus technology and the accuracy of its information. With Amadeus Checkmytrip Private Label, providing personalised service is hassle-free.



Accessing your online travel itinerary

Entering your reservation number

You will find your reservation number on your ticket or on the confirmation provided by your agent. It is sometimes referred to as "PNR" or "Record Locator". If you do not have your reservation number, please contact your agent.

The reservation number is a 6 digit alphanumeric code, i.e. it contains letters and numbers. You will only need to enter these 6 digits and never any codes that follow or precede it.

It does not make a difference for Checkmytrip whether you enter it in upper or lower case.

Entering your name

Your last name needs to be entered exactly as it appears in the reservation. Do not enter your first name or other information in this field.

[Still need help?](#)



Features and benefits at a glance

Key Benefits	Key Features
Comprehensive	Wide range of information including: <ul style="list-style-type: none"> > information about the flight, such as aircraft, seat, flight duration etc. > airport guides for 210 airports worldwide. > destination guides for every country in the world. > weather, for 1800 locations. > currency conversion rate, dialling codes, world clock for every location. > subway maps for major cities.
Personalised	Information presented is uniquely relevant to the customer and can be displayed in 23 languages and in any currency.
Real-time information	Latest information is displayed, ensuring complete accuracy.
Synchronised	Amadeus Checkmytrip can be synchronised with most electronic calendars, so your customers will be able to download their complete itinerary into their Outlook, Palm or Lotus Notes amongst others.
Easy access	Can be accessed 24/7 and only requires customer's surname and record locator.

Contacts

For additional information on Amadeus Checkmytrip please contact:
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With more than 20 years experience in the travel and tourism industry, Amadeus, the world's leading provider of IT Solutions, offers products and services under four categories:
 Distribution & Content, Sales & e-Commerce, Business Management, Services & Consulting.
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