

Technical Requirements for Amadeus Selling Platform version 3.1P120 - Terminal Server/Citrix Environment

OVERVIEW

This document describes the technical requirements for running Amadeus Selling Platform 3.1P120 in a terminal server/Citrix environment. For the latest updated information, go to the Amadeus Selling Platform Welcome page and select requirements link.

HARDWARE REQUIREMENTS

	Minimum supported
Processor Power	Pentium IV 2Ghz*
RAM	125 Mb per concurrent user + RAM for the server**
Hard disk space	150 MB for Selling Platform files only
Video monitor	SVGA, 1024x768 resolution, 65535 (16-bits) colors

* or equivalent processor power

** depending on the server usage. Refer to Microsoft recommendations.

These are recommended specifications, which do not take into account any other application that may run on the machine.

SERVER OS AND BROWSER REQUIREMENTS

Operation System	Windows 2000 Server SP4 Windows Server 2003 SP1
Internet browser	Internet Explorer 6.0 SP1 Interne Explorer 7.0

SERVER SOFTWARE OR PATCHES REQUIREMENTS

Software	Minimum version
MDAC	2.6
MS-XML	3.0 for Automatic Update (4.11 is installed by Amadeus Selling Platform)
VB runtime	Microsoft Visual Basic 5.0 runtime module
Automatic Update	2.5 P400

Microsoft Visual Basic Runtime

The runtime files are included in Internet Explorer since IE 5.0. The installation package can also be downloaded from <http://support.microsoft.com/default.aspx?kbid=180071>

Ms-XML information

MSXML Parser 3.0 is the XML parser that is shipped with IE 6.0 and Windows XP.

CLIENT REQUIREMENTS

Any client running Terminal Server or Citrix client software are supported, included any thin client as long as 1024x768 screen resolution is supported.

NETWORK ACCESS REQUIREMENTS

The requirements on the server side are the same as for a standard Selling Platform installation, but the bandwidth requirement should be multiplied by the number of simultaneous users. On the client side the only requirement is to be able to connect to the server.

Internet:

Front Office Browser-based IP Products Minimum Bandwidth requirements by number of Users						
Public Internet	1 terminal	2-4 terminals	5-10 terminals	11-25 terminals	26-50 terminals	> 50 terminals
Selling Platform	56 kbps	128 kbps	192 kbps	256 kbps	512 kbps	Specification on demand
Selling Platform + other web applications						

Intranet:

Front Office Browser-based IP Products Minimum Bandwidth requirements by number of Users						
Private IP	1 terminal	2-4 terminals	5-10 terminals	11-25 terminals	26-50 terminals	> 50 terminals
Selling Platform	56 kbps	56 kbps	64 kbps	64 kbps	128 kbps	Specification on demand
Selling Platform + other web applications	56 kbps	128 kbps	128 kbps	256 kbps	512 kbps	

WINDOWS ACCESS RIGHTS REQUIREMENTS

“Administrator” rights are required to register the server CID and install Automatic Update.
 “Users” right are sufficient to register the users CID and to run Selling Platform.

Users must have access to save changes in the Application Data folder in their Windows profile.

Note: the users must NOT have “Administrators” rights on the server.