



Prompt Card

Amadeus Cars

Easy Shopper
Prompt card

amadeus
Your technology partner

▶ Requesting a multi-company availability

CA – Car availability
 FRA – Location example
 10OCT-5 – Pickup date x 5days
 /ARR-0900 – Pickup time
 /L – Amadeus Cars Easy Shopper

CAFRA10OCT-5/ARR-0900/L

▶ Requesting single-company availability

To check all leisure rates provided by a specific car company, you can request a single-company availability by adding the 2-letter provider code as part of your entry. Note that car description codes (SIPP) are returned in a simple user-friendly way. However when a sell is made it is translated into the 4 letter code in the car segment of the PNR.

Single company Availability for XX **CA XX FRA10OCT-5/ARR-0900/L**

▶ Viewing the rate features from availability

Car rate features displays individual components of an Amadeus Cars Easy Shopper rate, this information is sent directly from the Car Rental Company's own system.

CR1 CR – Car rate features

▶ Selling a rate from an availability

From the availability display you can now book the car segment using the CS transaction and select the line number. After a successful car sell the system displays the car segment including the LEI indicator highlighting that it was sold as a leisure booking. You can also book from a Car Rate Feature screen (coming from an availability display), using the entry CS1.

CS – Car Sell **CS1**
 1 – Line on from the availability

▶ Viewing the rate features from the car segment

You can view the leisure car rate features applicable to the car sell segment in the PNR using the entry RTSVCC2.

RT – Retrieve **RTSVCC2**
 SVC – Service information
 C2- Car details from line 2

▶ Modifying a car segment

There are 2 types of modifications, those that are non-critical e.g. /SI-Red Car ... (Supplementary Information) and those that are considered critical in that they impact the price of the booking e.g. /VT-EDMR (Vehicle Type) which will be a change of the car group.

Changes may also be subject to modification fees and these will be validated before being accepted on the car company's side.

Modification of critical options.

If no modification fee applies
 Following the confirmation, the segment is updated and the modification details are entered into the PNR History. **/VT-EDMR**

If modification fee applies
 The system automatically recognizes that the option entered is a critical one and that modification fees apply for the car Rental Company and rate. **/VT-EDMR**
 The user has to re-enter his modification request, in order to confirm that he acknowledged and accepted the payment of the modification fee.

Modification of non-critical options.

The system will automatically recognize that the entered option is not a critical one and perform the modification without the display of modification fees. The segment is updated and the modification details are stored in the PNR History.

Modifying a car segment
 Non-critical – e.g. color change **/SI-Red car**

▶ Canceling a car segment

To cancel a car segment	XE2
If no cancellation fee applies	
The system returns a confirmation that itinerary is cancelled	
If cancellation fee applies	
The system prompts you for a cancellation fee inquiry (CFX)	RT SVCC 2 / CFX

▶ Car Location List

Multi-company	CLLON
Single-company	CLHALON
USA, Florida reference to city	CLHAUSFL-C
As above for airports (terminal)	CLHAUSFL-T
Other country lists – cities	CLZUFR-C
As above for airports	CLZUFR-T

▶ Availability request

Date with pick-up time (24hr rental) (Multi company)	CALHR15JUL-3/ARR-0900/L
Date with pick-up/drop off time (Multi company)	CALHR15JUL-3/ARR-0900-1800/L
Including company code HA (Single company)	CAHALHR15JUL-3/ARR-0900/L
From flight in PNR (Multi company)	CAS2/L
Including company code HA (Single Company)	CAHAS2/L
From Car Location List (ref: AB) (Single Company)	CAAB12JUN-19JUN/ARR-1000/L
From multi to single company	CA3/L

▶ Further major options at availability

Vehicle type	/VT-CCMN
Vehicle types (multi company availability)	/VTA-I-S
Drop off at another airport	/DO-FRA
Drop off at a non-airport location different from pickup	/DO-PARC02
Display in a different currency	/FC-USD
Provider's rate code	/RC-ABC

▶ Short sell entries

Sell car from availability display on line 1 or from a Car Rate Feature display	CS1
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▶ Long sell entries

Rate Code must be a Leisure Rate Code	CSHANCE15JUN-2/ARR-0900-1000/VT-CMN / RC-ABC1
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► Further main options

Passenger 1 is driver	/P1
With optional SI field	/SI-NOT GREEN CAR
With CD number	/CD-1234567890
Frequent Traveller number	/FT-123456
With ID number	/ID-1234567890
From flights (segment 3) The Rate Code must be a Leisure Rate Code	CSHAS3/VT-ECMN/RC-ABC
Delivery or Collection	/DEL-ADDRESS
Adding e-mail address of end customer	/EM-JANDERSON@ABC.COM
Payment by end customer credit card	/G-CCVI123456789/EXP1209
Confirmation of agency money collection if /G-CC was not used.	/G-AP

► Modification

Change pick-up date (line 3)	3/DT-15JUL
Change drop date	3/DD-22JUL
Change vehicle type	3/VT-ICMN

► Information

	GGCAR
Amadeus Car pages	GGCAREASY HECAREASY
Specific provider page (HA)	GGCARHA
Provider (HA) at LAX airport	GGCARHALAX
Example Vehicle Types	CPOZULAX/VEH
Coverage	CPOZULAX/COV
Taxes/Surcharges	CPOZULAX/TAX/SUR

