

## Travel agency needs

- › Optimise multi-channel processes
- › Boost productivity
- › Customise business processes
- › Strengthen revenue management
- › Excellence in operations
- › Single access to best content
- › Multi-channel solutions
- › Reliable support services
- › Deliver great service and improve efficiencies
- › Full support for the travel agency IT investment

## Main offer

- › Selling Platform
- › E-Power
- › E-Travel Management
- › Web Services
- › Shopping solutions
- › Agency Manager
- › Offers
- › Open Profile Suite
- › Ticket Changer
- › Consulting Services
- › Content: air, hotel, rails, car, cruise, insurance and ferry
- › E-Support and Helpdesk

## Added value products and services

- › Service Fee Manager
- › Booking and Fulfillment
- › Documents
- › Check My Trip
- › All Fares Plus
- › Mini Rules
- › Fare Filing
- › Air Preferences
- › Travel Agency Preferences Manager
- › Customised training
- › Cryptic Magic
- › Call Centre Solution
- › Quality Control