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Amadeus
profile



1.1 Who we are

1.2. Where we are going next

1.1 Who we are

Travel is one of life's most enriching experiences. It puts us in touch with the beauty and mystery of new places and new cultures. It helps us build strong relationships with partners far and wide. It brings us closer to those we love.

At Amadeus, we believe that travel makes the world a better place, and we are fully dedicated to improving travel and making it more rewarding.

We are a leading provider of technology solutions and services for the entire travel ecosystem: airlines, airports and ground handlers, car rental agencies, corporations, cruise and ferry operators, hotels and event venues, insurance providers, travel sellers, tourism boards, travellers themselves and more.

From searching for a destination to booking a trip ... from managing the most complex operations to personalising customer relationships ... from building better technology to powering better journeys ... Amadeus enables travel all over the world.

We are a truly global enterprise, made up of over 15,000 professionals serving in more than 190 countries, with offices across all continents.

Amadeus operates a transaction-based business model linked to global travel volumes that has demonstrated, extraordinary resilience and success over time. We are a publicly listed company and part of the IBEX 35, as well as stock indices worldwide. Amadeus has a stable shareholding structure with more than 99% of its equity in free float as at 31 December 2016.

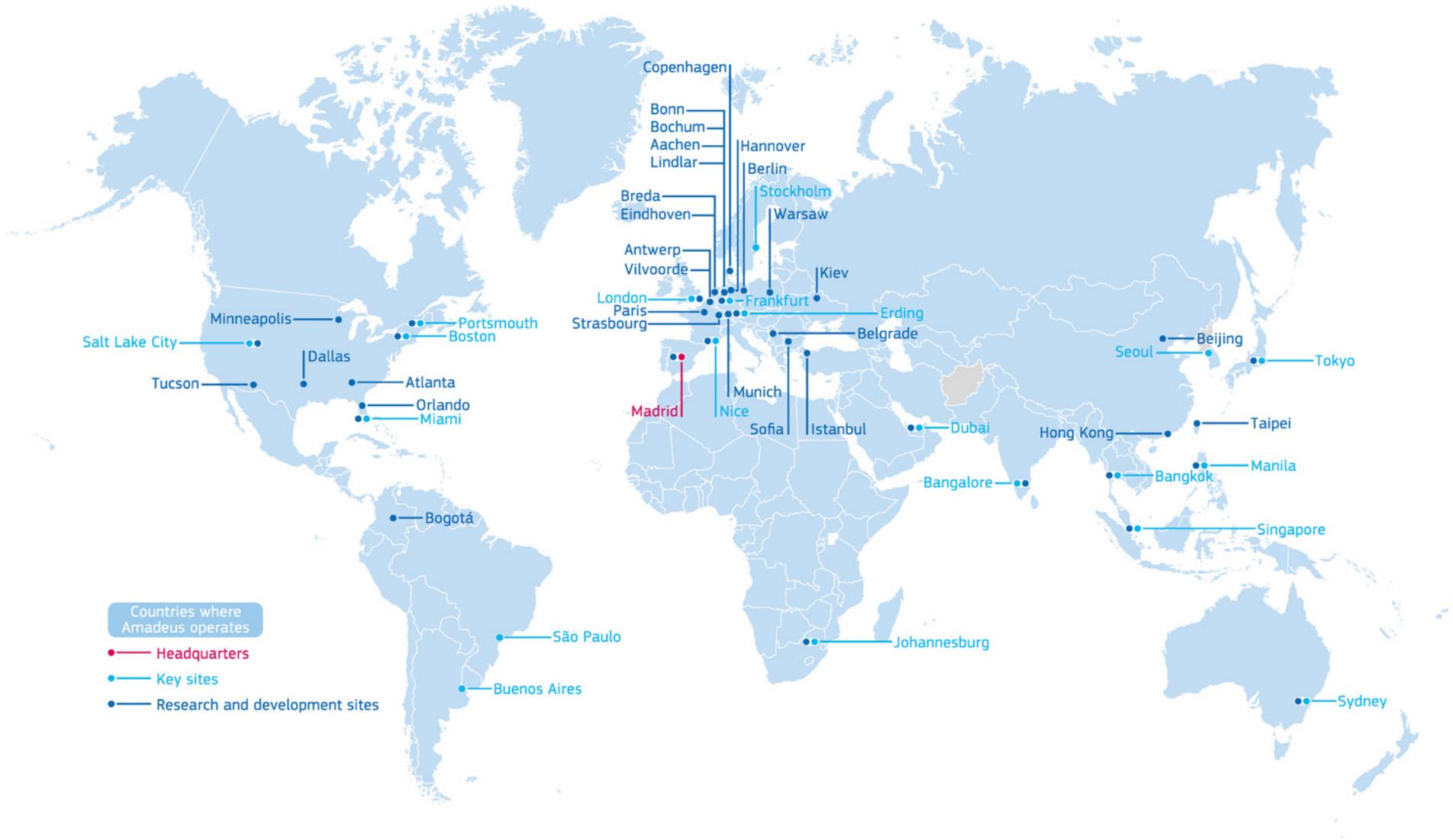


15,000+
professionals



190+
countries

Amadeus' presence in the world



1.2 Where we are going next

Amadeus is working with customers, partners and industry players to shape the future of travel and make the world more connected, efficient and rewarding for travellers.

How will we get there?

- _ We will start with the traveller. By truly understanding what travellers need, we will deliver solutions that help our customers serve their customers better, and enrich billions of journeys every year
- _ We will invest in innovation. By exploring what is possible with technology and data, we will help travel providers, sellers and buyers to advance their operations and transform their service to travellers

_ We will foster collaboration. By building long-term partnerships with our customers and working closely with industry stakeholders, we'll help the travel ecosystem evolve so that it works better for everyone

And we will continue to live by the values that have shaped our company throughout our history. That is how we will shape the future of travel and deliver sustainable growth to our shareholders.

Amadeus' values



Customer first

- _ We listen carefully and work as partners
- _ We keep our promises
- _ We are committed to the success of our customers



Working together

- _ We respect and embrace the diversity of all people and cultures
- _ We collaborate positively across teams
- _ We communicate clearly and act decisively



Taking responsibility

- _ We are accountable for our own work
- _ We act as owners and use company resources carefully
- _ We continuously develop our skills and knowledge



Aiming for excellence

- _ We strive to achieve outstanding results in a competitive market
- _ We learn from our mistakes
- _ We innovate and welcome change



Recognition for Amadeus around the world

Amadeus is committed to investing in innovation, collaboration, developing talent and promoting sustainable business practices.

In 2016, respected organisations all over the globe recognised our efforts and achievements in these areas.

MEMBER OF
Dow Jones Sustainability Indices
In Collaboration with RobecoSAM

ROBECOSAM
Sustainability Award
Silver Class 2017



FTSE4Good



GLOBAL100

TOP Employer



- _ DJSI
- _ Silver Class Sustainability Award - RobecoSAM
- _ FTSE4Good
- _ CDP A List
- _ 100 Most Sustainable Corporations in the World – Corporate Knights

- _ Red Hat
 - Red Hat Innovator of the Year
 - Red Hat Cloud Innovator of the Year
- _ World Travel Awards
 - Europe and Asia's Leading Travel Merchandising Solution Provider
 - Asia's Leading Travel Technology Provider
- _ Frost & Sullivan Asia Pacific Airlines IT Solutions Company of the Year
- _ TOP Employer
 - Spain
 - Germany
 - UK
 - Thailand
 - Australia



Watch our video:
Better technology,
better journeys