

| Electricity consumption | 2009 | 2010 | 2011 | 2012 |
|---|----------------|----------------|----------------|----------------|
| Number of employees top 10 sites | 6,452 | 7,265 | 7,728 | 8,130 |
| Electricity consumption offices top 10 sites (GJ) | 111,166 | 113,275 | 110,276 | 105,086 |
| Electricity consumption per employee and year (GJ) | 17 | 16 | 14 | 13 |
| Electricity consumption Data Centre (GJ) | 125,438 | 131,057 | 135,044 | 140,113 |
| Number of transactions processed by Data Centre (Millions) | 676.7 | 849.9 | 947.6 | 1,091.3 |
| Energy required per 1 Million transactions (GJ) | 185 | 154 | 143 | 128 |
| Total Electricity Consumption top 10 sites, including Data Centre (GJ) | 236,604 | 244,332 | 245,320 | 245,199 |