

| Hours of training by employee category | 2010 | 2011 | 2012 | 2012 average hours of training per employee |
|--|----------------|----------------|----------------|---|
| VPs and Directors | 479 | 913 | 1,092 | 7.8 |
| Senior Managers & Managers | 22,619 | 46,283 | 24,839 | 11.9 |
| Staff | 128,714 | 107,861 | 117,197 | 16.9 |
| Total | 151,812 | 155,057 | 143,128 | 15.6 |

Note: For 2011 -2012 Figures cover around 90% of Amadeus staff, some subsidiaries are not included. Only classroom training included.