

e-Learning hours	2009	2010	2011
<b>Total</b>	<b>18,020</b>	<b>21,686</b>	<b>17,733</b>

Hours of training by employee category	2009	2010	2011	2011 average hours of training per employee
VPs and Directors	317	479	913	6,7
Senior Managers & Managers	18,311	22,619	46,283	22.9
Staff	123,946	128,714	107,861	18
<b>Total</b>	<b>142,574</b>	<b>151,812</b>	<b>155,057</b>	<b>19</b>

Note: For 2011, Figures cover around 90% of Amadeus staff, some subsidiaries are not included. Only classroom training included.