

	2009	2010	2011
Injury rate	0.50	0.49	1.73
Lost day rate	0.01	0.01	0.03
Common illness rate (%)	2.37	2.30	2.13
Absentee rate (%)	2.46	2.48	2.38

Note: For 2009-2010, Figures cover 51% of Amadeus staff. For 2011, figures cover 90% of Amadeus staff, some subsidiaries are not included.

2011 rates by region	Injury rate	Lost day rate	Common illness rate	Absentee rate
Europe	1.69	0.04	2.57	2.61
North America	0	0	1.59	3.11
South America	2.92	0.01	1.11	1.11
Asia	1.62	0.05	0.79	1.19
Middle East and Africa	6.64	0.01	0.42	0.66