

# Amadeus Product News

## Launch of Amadeus Hotel Plus – improved Graphical User Interface in Amadeus Selling Platform

### Product Name

Amadeus Hotel Reservation

### Effective Date

1 July 2008

### Overview

Amadeus Hotel Plus is a new Graphical User Interface in Amadeus Selling Platform for travel agents, offering a web-like hotel shopping and booking experience. There are unique features available, not offered by any other GDS. Amadeus Hotel Plus simplifies the steps required to sell accommodation and is a user friendly, intuitive booking tool for professional users.

Hotel Plus is a new tab in Amadeus Selling Platform (see the old tab, and the new tab below):



### Features:

- ▶ 3 flavours of multi availability display (listing view, detailed view & map view)
- ▶ Auto completion of different search fields
- ▶ Advanced interactive map functionality: shop from your map
- ▶ Dynamic filter criteria and sorting
- ▶ Hotel overview from the multi-availability page
- ▶ Display short marketing text and pictures
- ▶ Compare hotels and e-mail proposal to the customer
- ▶ Retrieve search history easily
- ▶ Confirmation page can be sent by email

### Main Benefits

- ▶ Intuitive and easy to use
- ▶ Easy access to detailed information = enhanced customer service
- ▶ Shop from the map
- ▶ You spend less time learning to use the tool and more time dedicated to your customer's demands
- ▶ Integrated in Amadeus Selling Platform

## Illustration

Auto completion:

1. Search

2. Hotels

3. Traveller

4. Reservation

Or use our Points of References to search by address or landmark

Start typing the IATA code or the name of the destination. Select in the list.

Search

Reset

Search

## Hotel multi availability

1. Search

2. Hotels

3. Traveller

4. Reservation

5. Check PNR

Dynamic filter

Dynamic sorting

Information pop-up

Negotiated rates

Best Available Rate indicator

Hotel Name	From Price/night	Distance from City center	Icons	View rates
<input type="checkbox"/> The Ritz-Carlton Coconut Grove, Luxury, Ritz Carlton Hotels, COCONUT GROVE	209.00 USD (134.32 EUR)	0.2 km North	Wi-Fi, P, A, S, B	View rates
<input type="checkbox"/> The Mutiny, Luxury, Summit Hotel	96.75 USD	0.3 km West	Wi-Fi, P, A, S, B	Check rates
<input type="checkbox"/> Sonesta Bayfront Hotel Coconut Grove (SNMIASCG) Sonesta (SN)		0.3 km West	Wi-Fi, P, A, S, B	View rates
<input type="checkbox"/> Reside First Cl COCO		0.4 km West	Wi-Fi, P, A, S, B	View rates
<input type="checkbox"/> Mayfai Leadin		0.4 km West	Wi-Fi, P, A, S, B	View rates

**Listing view** shows details: lowest rate, BAR indicator, negotiated rate indicator, distance from city centre, amenity icons - but no map or photos. Links to hotel details (from hotel name) and more rates (view rates).

**Detailed view** shows photos in addition to lowest rate, distance from city centre and amenity icons. Link to single hotel rate display with hotel details (from hotel name) and expand rates in multi list (view rates or check rates).

You can expand rates for several different hotels at the same time. When clicking on [view rates](#) (or [check rates](#)) the first three rates are expanded, and you can view all rates for property by clicking on [more rates](#).

- ▶ **View rates**  
Property is in Dynamic Access and all rates are returned from the hotel chain's system
- ▶ **Check rates**  
Property is in Complete Access Plus. The rate shown in multi property list is not from the hotel chain's system, but a rate stored in Amadeus database. The rates in single display are pulled from the hotel chain's system (i.e. there is a possibility for discrepancy).

**Map view** places the properties on the map (rates and hotel details are available from the pop-up or by clicking on the hotel name).



The screenshot shows a 'Map view' of hotel listings. A pop-up window for 'The Ritz-Carlton Coconut Grove (RZMIARZR)' is displayed, showing details such as 'Ritz Carlton Hotels (RZ)', 'AAA: 4 diamonds', 'Number of rooms 115', and 'Access for Disabled People: No'. The price is listed as 'From 209.00 USD (134.32 EUR)'. Below the pop-up, there are buttons for 'View rates', 'Save Hotel', and 'Send link in e-mail'. On the right side, a list of hotels is shown, including 'The Ritz-Carlton Coconut Grove', 'The Mutiny', 'Residence Inn Marriott Coco Gr', 'Sonesta Bayfront Hotel Coconut Grove', 'Mayfair Hotel And Spa', 'Doubletree Coconut Grove', and 'Hampton Inn Coconut Grove'. There are also buttons for 'Update Map' and 'Full Screen View'.

Compare up to five hotels and email to customer:


The screenshot shows a 'Compare hotels' pop-up window. It displays details for five hotels: Residence Inn, The Mutiny, Doubletree Coconut Grove, Mayfair Hotel And Spa, and Biltmore. The window includes a table with columns for Hotel Name, Price, Distance, and Amenities. There are buttons for 'Email', 'Print', and 'Close' at the bottom of the pop-up. A blue arrow points from the 'Email' button to a blue box containing the text 'Send it by email'.

Hotel Name	From Price/night	Distance from City center	Amenities
The Ritz-Carlton Coconut Grove, Luxury, Ritz Carlton Hotels, COCONUT GROVE	479.00 USD	0.2 km North	WiFi, Parking, Access for Disabled People, Pet-friendly
Residence Inn Marriott Coco G, First Class, Residence Inn, COCONUT GROVE	229.00 USD	0.3 km West	WiFi, Parking, Swimming Pool, Health Club, Air Conditioning, Business center
The Mutiny, Luxury, Summit Hotel & Resorts, MIAMI	96.75 USD	0.3 km West	WiFi, Parking, Access for Disabled People, Pet-friendly
Doubletree Coconut Grove, First Class, Doubletree, MIAMI	129.00 USD	0.4 km North	WiFi, Parking, Swimming Pool, Health Club, Air Conditioning, Business center
Mayfair Hotel And Spa, Luxury, Leading Hotels, COCONUT GROVE	329.00 USD	0.4 km West	WiFi, Parking, Access for Disabled People, Pet-friendly
Biltmore, Luxury, Leading Hotels, CORAL GABLES	355.00 USD	4.4 km West	WiFi, Parking, Swimming Pool, Health Club, Air Conditioning, Business center

## Confirmation page

**your trip reservation**  

• Your trip is confirmed and the reservation is guaranteed.  
• We recommend you make a note of the booking reservation number or [print](#) this page.

 [add hotel for this traveller](#)

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**traveller information**

Claire Berno [view traveller details](#)  
[modify](#)

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**your hotel selection**

Hotel reservation number: **14618C186153997** [Add another room](#)  
PNR Number: **YYEZWW** [Change hotel](#)

**Dublin**  
[The Castle Hotel](#) [map](#)  
Great Denmark Street, Gardiner Row 1 Dublin Ireland-Republic Of  
Telephone: 00353 1 8746949 Fax: 00353 1 8727674 Telex: TLX none  
[Change room](#)  
[Cancel this hotel](#)

Check-in: Wednesday, October 3, 2007 1 night  
Check-out: Thursday, October 4, 2007

Reservation name: Claire Berno

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**Hotel guarantee**  
CC : \*\*\*\*\*4242

**Conditions:**  
**105.00 EUR Total price for 1 room (1 guest)**

CANCEL 2 DAYS PRIOR TO ARRIVAL DATE TO AVOID PENALTY OF 1 NIGHTS ROOM CHARGE. TTL - EUR105.00  
NGT - 01  
PRI - 03OCT 105.0001  
DES - STANDARD RATE INC BREAKFAST FAMILY ROOM 1 DOUBLE AND 2 SINGLE BEDS WIRELESS/CABLE TV/TEA/COFFEE  
FAC/HAIRDRYER  
CXL - CANCEL 2 DAYS PRIOR TO ARRIVAL DATE TO AVOID PENALTY OF 1 NIGHTS ROOM CHARGE.  
BOO - GUARANTEE TO VALID FORM OF PAYMENT IS REQUIRED AT BOOKING.

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**Hotel Preferences**

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**Hotel Notes**

- Additional taxes may apply.
- In all matters regarding this reservation, please contact the hotel directly.

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**destination information**

Dublin, Ireland [view details](#)

[Cancel](#) [Print page](#) [Create new reservation](#)

Print it or send  
it by email

## Limitations

Only customer profile details transferred to the PNR will be carried over to Hotel Plus. There is no link to customer preferences, yet, in Hotel Plus. Preferences stored in profiles will not be taken into account, e.g. rate codes, preferred hotel chains, etc.

Profiles and preferences integration will be available from end of 2008.

Rate codes stored in agent sign in are taken into account for the displays, and rate codes can be specified manually in the search section (semi colon is used as delimiter), as well as other search criteria.

## Price

Amadeus Hotel Plus is included in all Amadeus licences.

## **Order Procedures**

If you are interested in Amadeus Hotel Plus, please contact your Account Manager.

Please note that the old hotel tab will be disabled when the Hotel Plus tab is activated.