



# amadeus CUSTOMER SERVICE NEWS FLASH

Amadeus Flash

## IT'S TIME TO MOVE TO 100 % E TICKETING

In order to support 100 % E Ticket challenge, Amadeus will change its default ticketing entry to 'Electronic Ticket', by 1<sup>st</sup> June'07.

Your Agency 'Ticketing default' will be set to Electronic Ticketing. Henceforth by default at Ticket Printing command (TTP), E-tickets will be issued as long as the itinerary is E-ticket eligible.

In case E ticket is rejected, you still have the possibility to issue paper ticket with an over-ride command. (TTP/PT)

The system will respond as follows:

INPUT COMMAND	OUTPUT
TTP	E ticket
TTP/PT	Paper Ticket
TTP	Paper ticket, if the itinerary is not E ticket eligible

### Some of the Advantages of E ticketing

#### For Passengers

- ✓ No more Prepaid Ticket Advice surcharge
- ✓ Cost effective
- ✓ No more ticket collection necessary at airline desk and lost tickets
- ✓ Last minute travel easier to manage.

#### For Travel Agents:

- ✓ Direct transmission of ticketing information to airline's database
- ✓ Increase in productivity.
- ✓ Flexibility and security.
- ✓ Prepaid Ticket Advice workload lightened
- ✓ Reduction in related charges as well as cost savings on ticket stock and delivery.
- ✓ Reduced printer maintenance and spoiled tickets

For more details, please contact your nearest Amadeus Customer Service Desk

Amadeus Customer Service	Live Chat function in Vista	Mail to helpdesk	Know More about Amadeus	Amadeus Learning City
Helpdesk 24 X 7 Nationwide Toll free Access to Amadeus at 1800-111-200	Connect to Amadeus Helpdesk through Live Chat function in Vista	<a href="mailto:help@amadeus.in">help@amadeus.in</a>	<a href="http://www.amadeus.in">www.amadeus.in</a>	Learn Amadeus using self paced learning solution Amadeus Learning City – <a href="http://www.alc.amadeus.com">www.alc.amadeus.com</a>