

# Amadeus e-Travel Management Product Spotlight

Corporations



> our top new features

## June 2007 edition

### Our top new features:

- > Make the most of your money with unused ticket indicator.
- > Save time and merge online and offline booking process.
- > Direct access to recommended external providers

2 Product Spotlight  
Amadeus e-Travel Management v.10.2

## Make the most of your money with unused ticket indicator

Travellers have access to a list of unused tickets available, and can request to the Travel Agency to redeem the value of this ticket towards a new ticket.

The screenshot displays the 'Flight Search Results' for Paris (PAR) to New York (NYC) - Return. It shows search options (STANDARD, Web Search, All Results) and a list of results. A popup window titled 'Unused Airlines Tickets' is overlaid on the right, listing unused tickets from United Airlines, American Airlines, and British Airways with their respective values. A 'Close' button is visible in the popup.

**Flight Search Results**

Paris (PAR) to New York (NYC) - Return

Unused tickets available

View the different result options  
Prices shown are the best fares available.

STANDARD	Web Search	All Results
200 Results EUR 975.00	67 Results EUR 1515.76	267 Results EUR 975.00

Sort By Filter

You are viewing 1 to 20 of 200 results

Legend: ✔ In policy !  Out of policy

✖ 1687.51 EUR (Negotiated)

Route	Airline	Connections	Class	Time	Restrictions	Ticket Type	Duration
Paris (CDG) - New York (JFK)	Air France	0 Connections	03/5	6:50 PM - 9:00 PM	Economy Restricted	e-ticket	8h, 10m
New York (JFK) - Paris (CDG)	Air France	0 Connections	03/9	10:55 PM - 11:55 AM + 1 day(s)	Economy Restricted	e-ticket	7h, 00m

View details Purchase conditions

You are viewing 1 to 20 of 200 results

Back to search

**Unused Airlines Tickets**

You have the following unused tickets:

Airline	Number of tickets	Value
United Airlines	2	\$236.23
American Airlines	1	\$101.56
British Airways	1	\$756.60

Whenever possible, please attempt to book future trips on these carriers so that the value can be applied to new airline ticket purchase.

Close

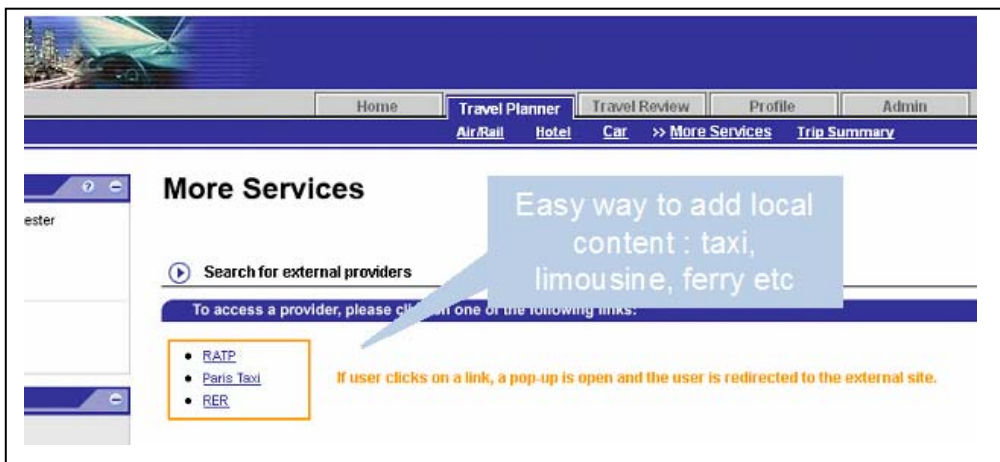
## Save time and merge online and offline booking process

With offline booking management, Travellers can now satisfy 100% of their trip request through Amadeus e-Travel Management. The booking will then be completed by the Travel Agency or by the automated online system.

## Customise the content by giving direct access to recommended external providers

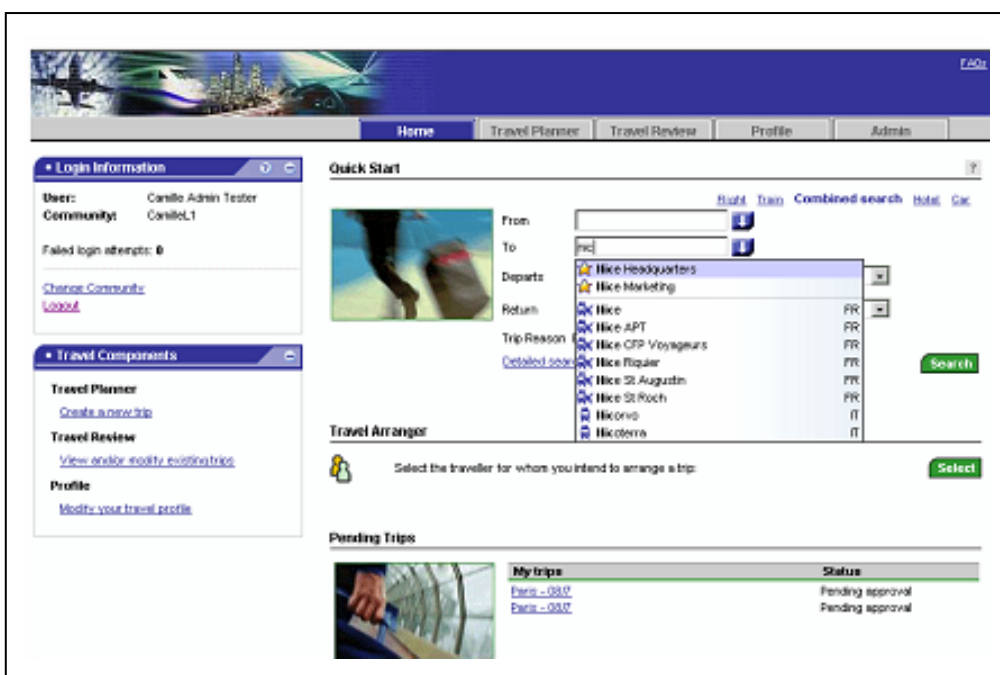
You want to create the travel experience for your travellers. You can now make it even easier for them to access recommended external providers without the need to log-in to a different home page.

This functionality gives the administrator more control ensuring that travellers access the content of the providers within the travel programme.



## Auto completion of location field makes travellers' life easier

Auto-completion helps travellers choose the city, airport or rail station location on input fields by predicting a list of locations from the first letters typed.



## Search your flight by arrival time

Your travellers have a meeting and they want to make sure that they will arrive on time. They can now choose to search flights by required arrival time rather than specific departure time.

**Flight**

Search | Availability | Summary | Flight | Confirm

Search for Flights

Select Trip Type: Round Trip (One-Way / Multi-Destination)

Trip Reason: Select from list

**Flight Information**

From: Philadelphia, Pennsylvania, USA

To: [Empty]

Departure date: February 24

Return date: February 24

Time: Departure 8:00 AM

Time: Departure 8:00 AM

\* Please enter City name or Airport code.

**Advanced Flight Search Features (Optional)**

Preferred Airlines: [Empty] [Empty] [Empty]

Class of service: Economy

Acceptable Time Window (hours): 4

Search by Schedule Search by Fare

## Regional functionalities

- **Direct payment for Deutsche Bahn**

You can now pay rail tickets to the Deutsche Bahn directly. And in case of cancellation, the reimbursement will be made automatically back onto your credit card.

- **Fast track to making your travel arrangements: Quick Shopper**

You will be able to make all your bookings for flights, hotels and car, from a single display.

The screenshot displays the Amadeus QuickShopper web interface. At the top, there is a navigation bar with 'Home', 'Travel Planner', 'Travel Review', and 'Profile'. The main content area is divided into several sections:

- Login Information:** Welcome, Sean Carapella, Community: North America General. Includes links for 'Change Community', 'Logout', and 'Service Tools'.
- QuickShopper:** The main booking area, divided into three steps:
  - 1 Travel Dates:** 'Select travel dates:' with 'Leave on: 01 Feb 2007 8:00 AM' and 'Return on: 05 Feb 2007 8:00 AM'.
  - 2 Trip Details:** 'Define a new trip:' with 'From: Boston, MA' and 'To: Miami, FL'. It also features 'Recent Trips' and 'Company Destinations' lists.
  - 3 Travel Components:** Includes sub-sections for:
    - Air details:** 'Round Trip' selected, 'From: Boston (BOS)', 'To: Miami (MIA)', and 'Airlines' field.
    - Car details:** 'Pick up / Drop off: Airport', 'Car type: Midsize', and 'Vendor' field.
    - Hotel details:** 'Find within 2 Miles of:' with radio buttons for 'Airport', 'Address', 'City', and 'Point of Interest', and fields for 'Street', 'City', 'State', and 'Country'.

At the bottom right, there is a 'Trip Reason' dropdown set to 'Business' and a 'Quick Search' button.

(Currently for North America)

**Over the next three years**, Amadeus will provide a unique approach to Corporate Travel. The Online Booking Tool will evolve beyond Trip booking to a complete Traveller Care experience. In the forthcoming releases we are taking our first steps towards this approach revising the travel planning experience completely, optimizing the faring process to propose the best possible trip alternatives.

A **new Air & Rail Agent** will be introduced enabling travellers to combine different types of travel with different faring restrictions, all within a unique display and always in accordance to the corporation's travel policy.