

Editorial



Frank Palapies
Head of Global
Commercial
Operations,
Corporate &
Distribution
Channels.

Dear Friends,

Welcome to the Onliner, our quarterly newsletter that brings you the very latest corporate travel news from Amadeus.

In this September issue, we focus on North America where at the recent NBTA event, Amadeus introduced its new Chicago centre. The event also saw the announcement of our agreement with StarCite, which will see integrated online travel management and meetings management services provided to corporations.

July saw the announcement of our new integrated solution with SAP which is covered in the Product News section. Here we also introduce the main features of Amadeus e-Travel Management v11.2 which boasts several new enhancements which will amplify its adoption. Noting especially the new Unused Ticket Trader, the automated process of exchanging unused electronic tickets through Amadeus e-Travel Management will bring direct savings for both corporations and travel management companies.

The availability of rail in European markets through Amadeus e-Travel Management is investigated in the Did You Know section. And finally Jean-Noel Lau Keng Lun, Head of Product Management and his team are featured in this month's 'Meet the team' as well as the latest goings on in the travel world and Amadeus' growing list of industry awards.

We very much hope you enjoy reading this issue.

Best regards

Frank Palapies



Focus on... North America

Amadeus at the 2008 NBTA

Over the years the National Business Travel Association (NBTA) event has been known to provide travel managers and suppliers with valuable education and networking opportunities. Amadeus had a strong presence at this year's NBTA convention which took place on 27-30 July in Los Angeles CA.

NBTA was the perfect juncture to tell, specifically the corporate travel marketplace, about what they can expect next from Amadeus. In addition to interest shown in solutions showcased at the Amadeus booth, there was considerable discussion around Amadeus' strengthened presence in the USA with a new dedicated commercial team, as well as our newly announced agreements with SAP and StarCite.

Amadeus Single View running on iPod at NBTA

Delegates were wowed by the live demonstrations of Amadeus e-Travel Management's Single View functionality during the NBTA solutions showcase.

Amadeus Single View gives business travellers a revolutionary B2C (leisure) travel experience. Once activated it introduces a new type of fare-driven availability composed of several prices for each leg of the air trip.

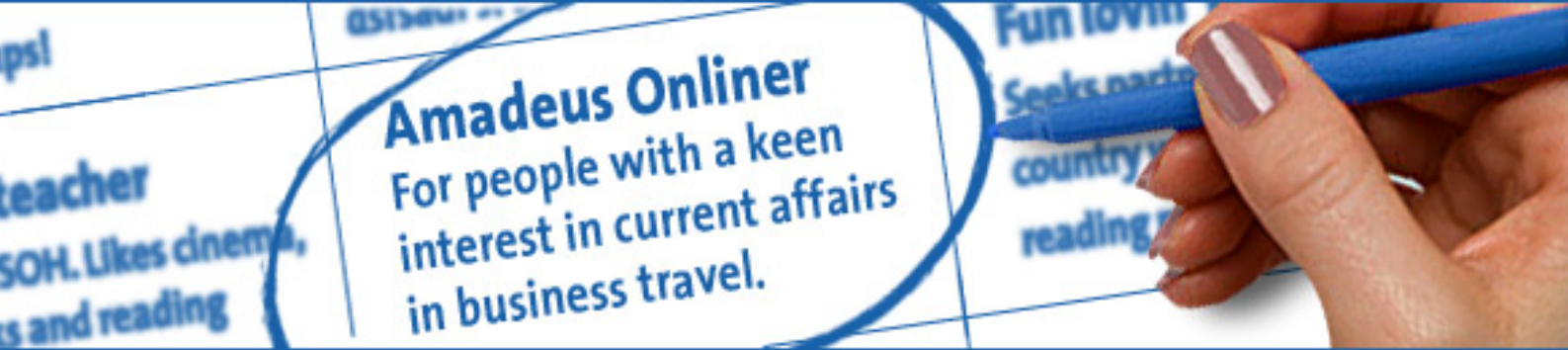
Travellers can then combine different types of fares – prices being shown for each leg of the trip - and different classes of service from a unique display, including low cost carrier flights – all within the corporation's travel policy.

Single View responds to the following needs:

- Ability to book separate legs on return trips with different levels of flexibility.
- Fast booking process that does not require repeat searches or navigation between pages
- Need for corporations to get best value for money by combining one-way fares when they are cheaper than return fares.



The unique SingleView display was running on the Apple iPod thanks to Amadeus e-Travel Management's compatibility with the Safari browser.



Amadeus creates new dedicated team headed by former IBM executive to benefit corporate and online travel customers in the US, Canada and Latin America

Following the opening of Amadeus' Chicago centre in January this year, as proof of our increasing focus and commitment to the Americas region, we announced in July the creation of a new, dedicated team to serve the needs of travel management companies, multinational agencies and online travel agencies in the U.S., Canada and Latin America.

To lead the effort, Amadeus has appointed 20-year IBM veteran, Dwayne Ingram, as Executive Vice President for the Amadeus Multinational Customer Group serving the Americas. In this new role, Ingram and his team will be responsible for large travel management companies, multinational agencies and online travel agencies across the region. Based out of Amadeus' Chicago centre, Ingram will be responsible for leading sales, account management and travel technology efforts in tandem with the company's existing local commercial organisations.

A significant joint effort between Amadeus' global and regional teams, Ingram will be an integral part of a leadership team headed by Gillian Gibson, Global Vice President of Amadeus' Multinational Customer Group worldwide, and Kay Urban, President and CEO of Amadeus North America.

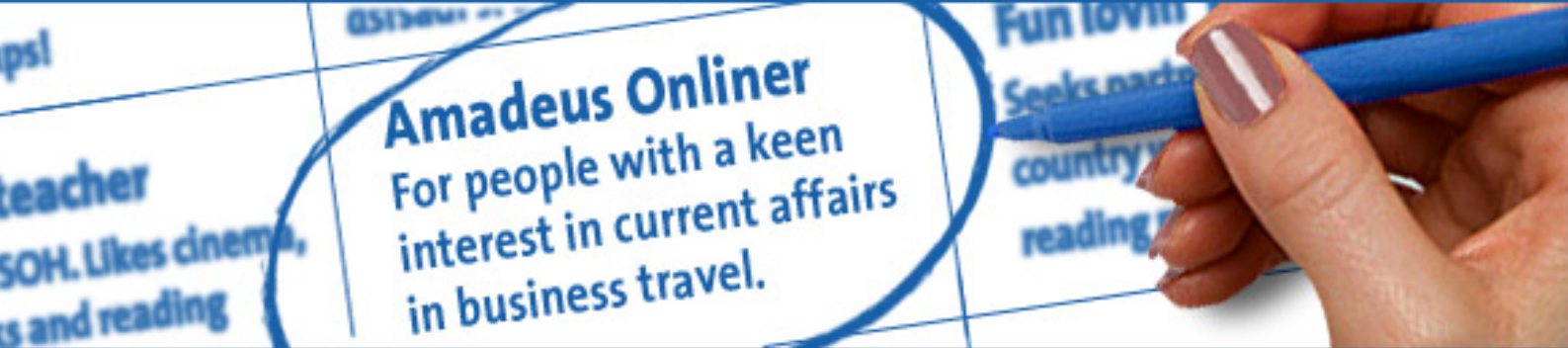
"This marks a tremendous long-term investment and Amadeus' ongoing commitment and presence in the region," said Gibson. "Our focus will be on developing and delivering next generation IT services and solutions to corporate and online customers that go well beyond 'traditional' distribution offerings."

Ingram comes to Amadeus after nearly 20 years with IBM where he held executive positions in their Global Services division as well as their Travel & Transportation group. He has thorough knowledge of the technology in the travel and tourism sector as he served as IBM's Vice President of Travel & Tourism for five years.

The increased investment and resources places Amadeus in an excellent position to deliver on the diverse and evolving corporate travel needs of the North American marketplace.

Dwayne Ingram,
Executive Vice President
for the Amadeus
Multinational Group





StarCite and Amadeus to provide integrated online travel management and meetings management services in the US

Amadeus was delighted to announce during NBTA a new agreement with StarCite, Inc., the leading provider of Web-based solutions that help companies strategically manage corporate meetings and events. Under the agreement, the two companies will provide integrated online travel management and meeting management services to corporations based in the US.

StarCite will integrate its corporate enterprise meetings management platform* with Amadeus e-Travel Management to enable corporations to effectively manage all aspects of the event/meetings process.

Through this new integration, meeting attendees will be able to book travel on Amadeus e-Travel Management directly from the StarCite Attendee Management application when they are registering for a meeting. The new travel booking feature is expected to be available to customers by the end of the year. "Meetings represent a major area of spend for corporate travel. We're pleased to help corporations further their travel management programmes and gain new control by providing event planners and meeting attendees with a fast and simple way to book travel during the meeting registration process," said Ray Pawley, Vice President, e-Commerce for Amadeus North America.

"We will better serve the global marketplace by integrating our meetings management platform with an industry-leading online travel booking tool. Integrating Amadeus e-Travel Management directly with our meetings management platform is a key step in driving a more holistic approach to corporate meetings and events."

Keith Forshew,
Chief Operating Officer of StarCite



* StarCite provides an online software platform for enterprise meetings management that helps organisations bring visibility, savings, and control to corporate meetings and event spend. With StarCite, companies can manage and report on every aspect of the meeting planning process including meeting requests and approvals, online sourcing for meeting destinations, budgeting, and online attendee management.



Product news

Amadeus teams further with SAP to deliver a new integrated solution

Amadeus and SAP have recently extended their existing 8+ year relationship to jointly market a new integrated travel management and expense solution. The combination of Amadeus e-Travel Management and the expense module of SAP Travel Management synchronises and maintains all trip data. The resulting solution ensures substantial, immediate and ongoing savings.

Responding to corporations' increasing call for integrated travel and expense solutions, the technological synergy of SAP Travel Management* and Amadeus e-Travel Management* yields solutions for customers demanding open, modular travel management solutions that complement existing expense systems.

Helping to boost corporate productivity, this new solution possesses all the advantages of integration without the typical implementation costs and difficulties. Corporations benefit from a wealth of advantages including:

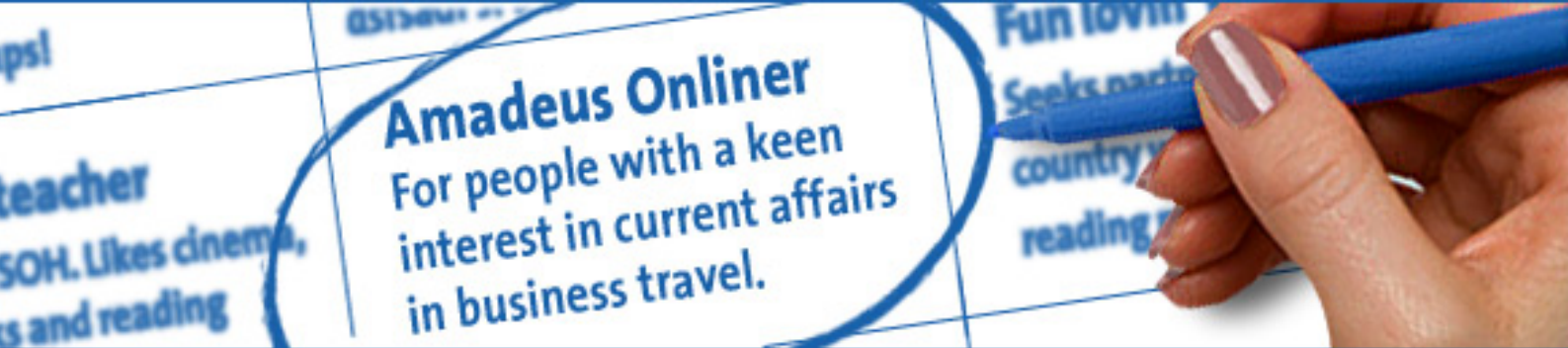
- Regular automatic updates of Amadeus e-Travel Management which are fully compatible with their SAP solution-based environment
- A more efficient workflow
- Increased employee productivity/time savings in processing bookings and expense reports
- Improved data accuracy and security
- The alleviation of the pain associated with filing expense reports
- An all-encompassing view of travel spend for travel managers

Built on the foundations of a long term relationship between Amadeus and SAP, the solution is aligned with the needs of organisations today. The technology is available now and will be marketed globally by both companies.

**Amadeus e-Travel Management allows companies to manage their Global travel programmes more efficiently and cost effectively. This is complemented by SAP travel Management which provides easy-to-use functions for streamlining accounting and settlement processes.*

If you wish to read further, please [click here](#).

If you would like more information on this new updated solution, please [contact us](#).



Amadeus e-Travel Management v11.2

The latest enhancements to Amadeus e-Travel Management just released present several features which further prove our 'think global, act local' approach.

Unused Ticket Trader

The most notable addition to the Amadeus e-Travel Management tool is the fact that users are now able to redeem unused tickets with the Unused Ticket Trader. This has fully automated the process of exchanging unused electronic tickets online, calculating all monetary costs such as refunds, taxes and penalties. This represents significant savings for:

- Corporations, in terms of avoiding travel agency costs and redeeming maximum value from unused tickets.
- Travellers, as they will now be able to view a list of unused tickets available for use for a selected flight and request the use of one of them against a new ticket.
- Travel management companies, as it will simplify the processes & workflows of TMCs which will increase productivity and accuracy as Amadeus e-Travel Management processes all the information necessary for re-issuing, re-ticketing and re-validation.

New South American LCCs, Gol & Tam

Two new South American low cost carriers (LCCs), Gol & Tam have joined Amadeus. Travellers are now able to book flights on these LCCs through the Amadeus Single View display in a range of up to 15 languages.

Improved visibility and reporting over employees' travel behaviour

Another significant advantage of version 11.2 is that Amadeus Single View allows travellers the flexibility to mix different types of fares in the same trip. PNRs will now contain remarks related to each of the segments giving greater granularity of data for reporting and giving corporations full visibility over their employees' travel behaviour.

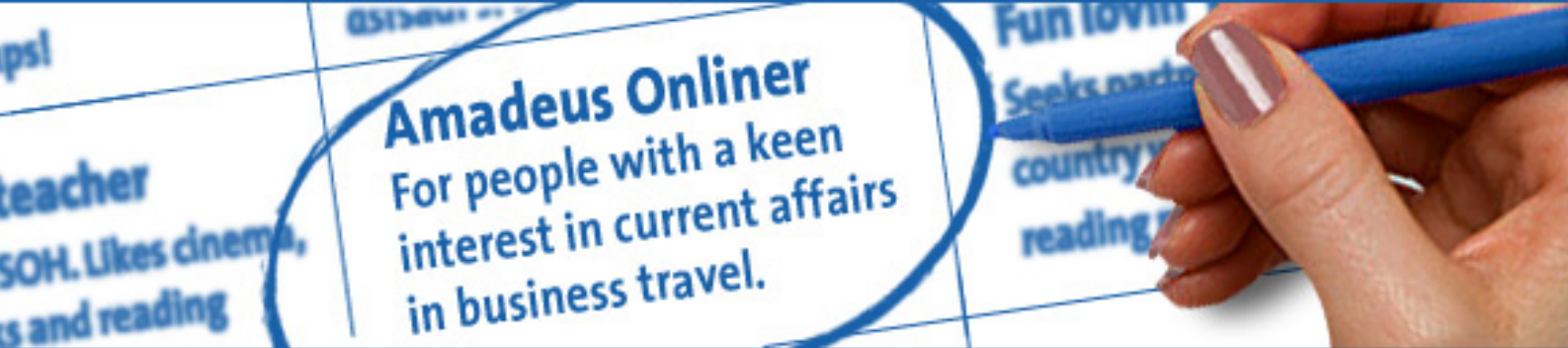


Increased control over LCC usage

With v11.2, corporate travel managers now have greater control & flexibility when applying the corporate travel policy for low cost carrier (LCC) flights. Travel managers are now able to assign different levels of preference for different LCCs and can allow the display of LCC flights as 'out-of-policy' options.

Security matters

Amadeus e-Travel Management has been certified once again based on the Payment Card Industry Data Security Standard (PCI/DSS) for the 2008-2009 period, having fulfilled all the requirements for security management, policies, procedures, network architecture, software design and other critical measures to protect customer account data. The standard was developed by major credit card companies as a guideline to help organisations that process card payments to prevent credit card fraud, hacking and various other security issues.



Did you know...?

Did you know Rail is available for 6 European markets through Amadeus e-Travel Management?

Amadeus facilitates European rail bookings for corporate travellers

With the rising cost of oil and the increasing concern over the environment, rail is becoming a popular alternative to flying, with more and more business travellers opting for rail for many routes, especially within Europe. With this trend likely to continue over the coming years, Amadeus is committed to facilitating easy-to-book rail reservations across all platforms and channels.

For business travellers today, Amadeus provides booking access to key rail providers across Europe via varying levels of connectivity on Amadeus e-Travel Management. These are the different types of connectivity.

Full Integration: Amadeus connects directly to the rail provider's inventory system to support complete search and booking flows within the standard Amadeus e-Travel Management flow.

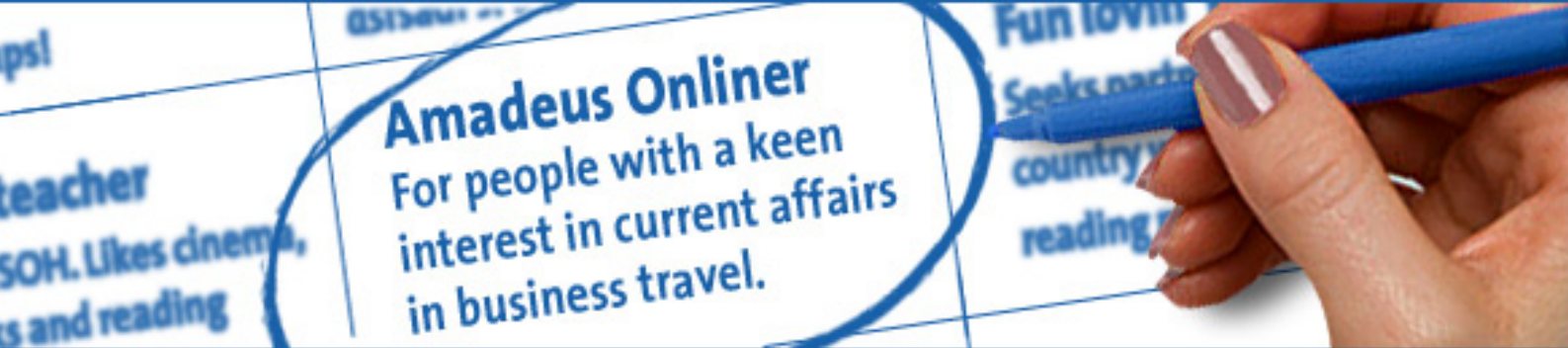
- Seamless & intuitive: The booking flow will be intuitive and familiar to users as it will replicate a standard air booking flow - complete flow takes place in the Amadeus environment
- Search by fare and search by schedule possible
- Air-rail combined displays
- Complete rail policy rules engine support, including recommendation of rail vs. air where applicable
- Booking information is automatically transmitted to any reporting and accounting systems

Currently supported for: **SNCF, DBahn.**

Integrated Partners: Amadeus integrates with the rail provider's website to incorporate the provider's booking flow into Amadeus e-Travel Management. In these cases, buy-in from the provider in question is essential for Amadeus to integrate more deeply with their websites. Users benefit as follows:

- Seamless bookings - the user can complete the booking without 'leaving' Amadeus e-Travel Management even though, in the background, booking and payment transactions are actually made on the third party website.
- PNR Integration: Trip details including confirmation codes are imported seamlessly into the trip summary and PNR (with subsequent benefits for TMC reporting)
- In the trip summary the traveller can, at any stage, click on a hyperlink directly to the confirmation page on the third party website

Currently supported for: **Swedish Rail, Finnish Rail, SNCB in Belgium.**



Light Integration: Using the 'More Services' feature, third party rail providers can be integrated lightly with Amadeus e-Travel Management with the following benefits:

- Booking is simple for end-users (via consumer site)
- Possibility of Single Sign On to the rail provider site from Amadeus e-Travel Management

Currently supported for: **UK Rail (Trainline and Evolvi)**



Meet the team

Product Management

The Product Management team, based at Amadeus' Development Headquarters in Sophia Antipolis, France, is responsible for defining and executing the product strategy for Amadeus' portfolio of online solutions for corporations.

Jean-Noel Lau Keng Lun

Jean-Noel was appointed to the position of Head of Product Management, Corporate & Distribution Channels at Amadeus in November 2006. In this role, Jean Noel is responsible for defining the product strategy for Amadeus' flagship e-Commerce solutions for corporations. He leads the team that designs new products, and is responsible for the evolution of the existing portfolio including the mobile strategy.

Prior to this, Jean-Noel managed the sales team in Amadeus France, responsible for commercialisation of e-Commerce solutions in the French Market.

Before joining Amadeus in 2000, Jean-Noël started his career at Cap Gemini, France as an IT Consultant. He holds a degree in industrial engineering from INSA (Institut National des Sciences Appliquées) in Lyon, France. Born in Mauritius, he speaks fluent French and English.



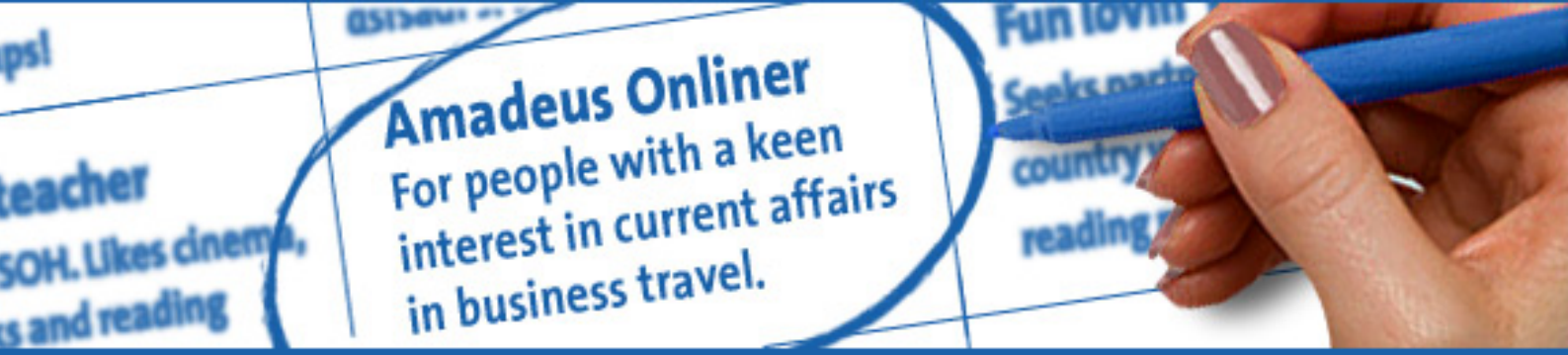
Fabrice Raphose

Fabrice was appointed as Unit Manager this year, managing the team which executes the Amadeus e-Travel Management roadmap.

Previously, Fabrice was Product Manager for Amadeus e-Travel Management complementary solutions - Amadeus e-Reporter and Amadeus ProfileLink. He also acted as Product Account Manager for the Scandinavian Market and Global Resellers.

Fabrice joined the Amadeus IT Group, Madrid as a Data Market Analyst in 1998. He graduated from ENSAI, a Grande École specialising in Statistics, with majors in the fields of Econometrics, Quantitative Marketing and Risk Management.





Christine Revertogat

Christine looks after network air carriers, car provider content and relationships for Amadeus e-Travel Management.

While Christine joined this team recently, she has been with Amadeus for over 15 years now during which she has worked in the Fare Quote division dealing with production data filings issues for airlines and ensuring support to carriers for fare quotation and IATA compliance.

Following a degree in Tourism Studies, Christine started out in the Travel and Tourism industry working for Air France.

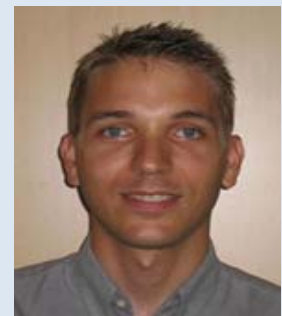


Joachim Raffin

Joachim is in charge of Amadeus Single View and Unused Ticket Trader flows in Amadeus e-Travel Management, as well as e-Reporter.

Before joining the Product Marketing team early 2008, Joachim gained significant product expertise during his two and a half years with the Amadeus e-Travel Management Quality Assurance team.

Joachim holds an Engineering Diploma from France's Supelec (École Supérieure d'Électricité) specialising in IT.

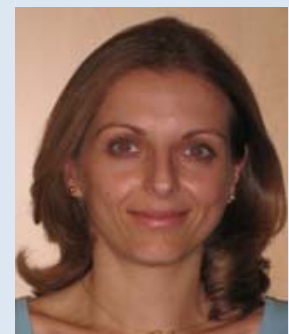


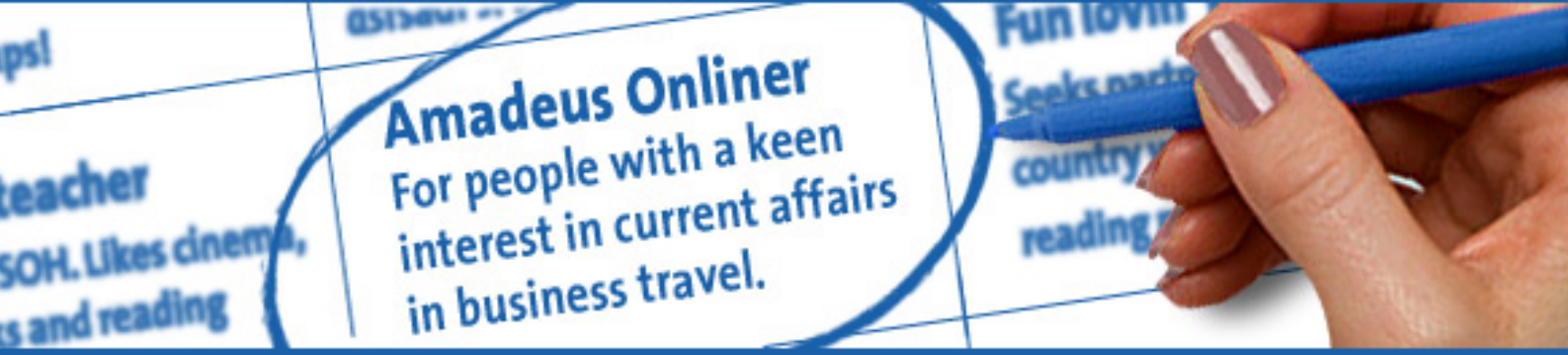
Sandrine Thackery

As Product Account Manager, Sandrine is responsible for consolidating requirements from Global Reseller Partners and managing their priorities for the evolution of Amadeus e-Travel Management solutions.

Sandrine recently joined the team after 3 years with the Amadeus Travel Services Business Group where she managed major product development projects.

Prior to joining Amadeus, Sandrine worked for 10 years in the fuelcard payment industry where she was Card Centre Manager for International Card Enterprise (previously Harpur Card Services) managing a 15+ team responsible for operations and commercial relationships with major pan-European oil companies.





Raphael Soldini

Raphael joined the Amadeus e-Travel Management Product team in August last year. His role covers non-standard air content, Business Portal and Global Reseller Account Management.

He previously worked for Amadeus's Internal Information Systems in Nice as a Product Analyst dealing with internal HR and Finance workflows.

Prior to joining Amadeus, Raphael worked as a Logistics Officer in Angola for the Food and Agriculture Organization of the United Nations. Raphael is a graduate in Business Administration from both CERAM Business School and Regent's College in London.



Claire Faure

Claire joined the Product Management team in July 2008. She is in charge of the Hotels component of Amadeus e-Travel Management, and works on business developments around mobility and third party integration.

Claire spent the past two and half years in the finance sector at AXA Investment Managers in Paris and London where she worked in the area of Risk Management as UK Business Continuity Manager, building on previous IT, project and process management experience.

Claire graduated from the French engineering school Telecom INT, with a major in Business Engineering.

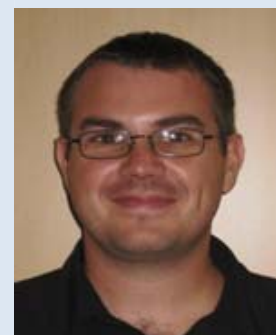


Mathieu Debordes

Mathieu is the product manager responsible for rail and profile evolutions of Amadeus e-Travel Management. He is also in charge of supporting the specific requirements of the French and German markets.

Prior to joining the Product Marketing team, Mathieu was a consultant specialising in Amadeus e-Travel Management integration projects.

Mathieu holds a Masters Degree in IT and a Masters Degree in International Management from the Audencia Nantes School of Management.





Xavier Gardien

Xavier is responsible for addressing the specific requirements of the North America and Asia Pacific regions, and is responsible for Amadeus e-Travel Management business development activities.

In this role, Xavier looks after the Expense Management, Meeting Management, Mobility Management and Content Integration projects. Within the Amadeus e-Travel Management framework, Xavier is responsible for the evolution of Amadeus e-Travel Managements' integration capabilities.

Prior to this, Xavier held a variety of Project Management-related positions in the Amadeus Airline Business Group including five years in Sydney and London working for Amadeus' major airline customers. Xavier started his career as a Product Manager in the plastics industry and holds a Masters in Management, specialising in Finance, from the CERAM Grande École, and a Degree in Economics from Nice University, France.





Awards

Currently, over 75 of the world's leading airlines use the Amadeus e-commerce Airline Suite to power over 250 websites in more than 80 markets.

Amadeus e-commerce airline customers include bmi, Air Canada, Cathay Pacific, Finnair, Air France, Iberia, Lufthansa, Qantas and Singapore Airlines.

Did you know that Amadeus and customers of the Amadeus e-commerce Airline Suite, which is based on the same **underlying technology as Amadeus e-Travel Management**, won the following awards over the last eighteen months:

Award	Award winner	Award Category
World Travel Award	Amadeus	World's Leading Internet Booking Engine Technology Provider
World Travel Award	Cathay Pacific Airways	Asia Leading Airline Website (*)
World Travel Award	Qantas	AustralAsia Leading Airline Website (*)
World Travel Award	Varig	South America Leading Airline Website (*)
World Travel Award	Mexicana de Aviación	Central America Leading Airline Website (*)
World Travel Award	Etihad Airways	Middle East's Leading Airline Website (*)
Interactive Media Award	Iberia	Airline category: Best in class (*)
Interactive Media Award	British Midland Airways	Airline category: Outstanding Achievement (*)



Award	Award winner	Award Category
Interactive Media Award	Icelandair	Airline category: Outstanding Achievement (*)
WebAwards	Air Canada	Standard of excellence (*)
WebAwards	Qantas	Outstanding website (*)
WebAwards	Finnair	Outstanding website (*)
Pan Arab Web Award	Middle East Airlines	e-commerce category: Golden Award (*)
Pan Arab Web Award	Etihad Airways	Best online Strategy Award
Pan Arab Web Award	Etihad Airways	International Standards Web Technology Award
W3 Award	Iberia	Silver Award (*)
W3 Award	Icelandair	Silver Award (*)
CeBIT Award	Lufthansa	Digital media category: Usability Award

* denotes joint Amadeus/Customer award.



What's going on?

Corporate Travel & Expense Forum.

Event: ACTE

Location: London, England

Date: 4th September 2008

ACTE, along with Management Solutions UK is presenting the 15th Business Travel Forum in September. This forum is distinctive in that high-profile speakers will encourage and stimulate discussion without the usual formal presentations. As presided over by Nigel Coombs (journalist, media consultant & travel correspondent), it promises to be a fruitful occasion for the sharing of ideas and best practices.

Jean-Noel Lau Keng Lun, Head of Product Management, Corporate & Distribution Channels at Amadeus will participate in a panel discussion on "New technologies to reduce corporate travel costs and to improve your carbon footprint".

How to evaluate the value of your travel management program.

Event: ACTE

Location: Helsinki

Date: 25th September 2008

For the third year running, ACTE together with the Finnish Business Travel Association will host an International Executive Forum in Helsinki. The planning committee consists of members spanning the Nordic countries and provides a programme with an international focus appealing to all those involved in the Nordic market. At the event, Amadeus will participate in a panel discussion on how corporate travellers will benefit from mobile travel services.

Global Education Conference.

Event: ACTE

Location: Rome

Date: 5th-7th October 2008

With the mandate of helping to solve business problems and boost personal development, the conference will offer sound advice on such issues as negotiation with suppliers, identifying new opportunities in technology, better managing costs, and maximising ROI in uncertain times.

Amadeus, as an ACTE Executive Circle Sponsor will have a strong presence at the event. In the TransACTE exhibition area, Amadeus will be showcasing the top features of the Amadeus e-Travel Management release as well as presenting the new integrated SAP & Amadeus travel and expense solution. Amadeus representatives will participate in panel discussions and workshops throughout the event. And finally Amadeus is delighted to sponsor the opening cocktail reception which kicks off the conference.



The 'Power Breakfast.'

Event: ITM/Amadeus Power Breakfast

Location: London

Date: 23rd October 2008

In October Amadeus and the UK Institute of Travel Management (ITM) will co-host their second 'Power Breakfast.' At this session Amadeus will present the findings of new research conducted by CFO Research Services (event attendance by invitation only).

The global event for the travel industry.

Event: World Travel Market & Eyefortravel.

Location: London

Date: 10th-13th November 2008

Each year, the World Travel Market comes to London for an all-encompassing B2B conference in which travel professionals of the world are exposed to a vast array of destinations and industry sectors. This hive of activity is a rare chance for the travel world to come together and do what they do best, talk travel. This is a precious opportunity for entrants to add momentum to their businesses as well as helping them to remain at

the cutting edge of the travel industry and should not be missed.

Amadeus' presence at the new combined WTM/Eyefortravel event includes the participation of Albert Pozo, Vice President Business Travel, Amadeus Multinational Customer Group, in a panel discussion on multi-channel traveller services and mobile convenience.



Facts & figures facts

About Amadeus

Amadeus' worldwide presence

Employees	8,544
Nationalities (of employees)	95
Number of Markets	217
Customer Base	1,800 of the world's largest corporations with more than one million active users utilising Amadeus e-Travel Management

About Amadeus e-Travel Management

Access to

Airlines	486
Car providers	42
Hotel Properties	76,800

Additional links to

Low Cost- Airlines	Over 80
Railway Providers	Deutsche Bahn, Swedish Rail, Finnish Rail, Benelux Rail, SNCF (including Thalys and Eurostar from France) and UK Rail
Car providers	Avis, Europcar, Hertz, Sixt

Available in

Languages	15
Currencies	160

Awards

Amadeus technology has won many awards. [Click here](#) for details.



Amadeus news round-up

[Click here to read any of the below releases in full](#)

8th July 2008

Amadeus sees growth in rail travel

The need to facilitate easy-to-book reservations for rail or combined air and rail journeys was a key issue under scrutiny during Amadeus' 2nd Annual Rail Forum held recently in Nice, France. One result of the Forum, attended by 100 delegates, is the launch of the Amadeus Rail Forum 2008 Blog. The blog allows guest bloggers to share opinions and ideas. The Rail Forum brought together experts from the travel industry to exchange ideas and discuss current hot issues facing the rail industry, including the need for further collaboration. Delegates included representatives from the rail industry, including directors and senior sales, product and IT managers from major rail networks; travel management companies; leisure agencies and airlines.

7th July 2008

Amadeus strengthens Air China's internet bookings

Amadeus has announced the successful implementation of Air China's international e-business in 25 international markets. Air China turned to Amadeus for a fully hosted and customized internet booking engine solution that will help them manage the intensified international online traffic due to the Olympic Games in Beijing this summer. Through partnering with Amadeus, Air China now offers its international customers a fully localized online booking product in the native language and local currency. The impact of the move to the new platform is already evident: in the first quarter of 2008, Air China saw web bookings grow by 52%. David Brett, President, Amadeus Asia Pacific, said, "I believe our leadership position in China is due to our ability to provide international reach, leading functionality as well as our proven record as technology partner to airlines. We are proud to partner with Air China and help them continue to deliver significant growth. We supply them with e-commerce solutions and are committed to develop our business even further in the region."

12th June 2008

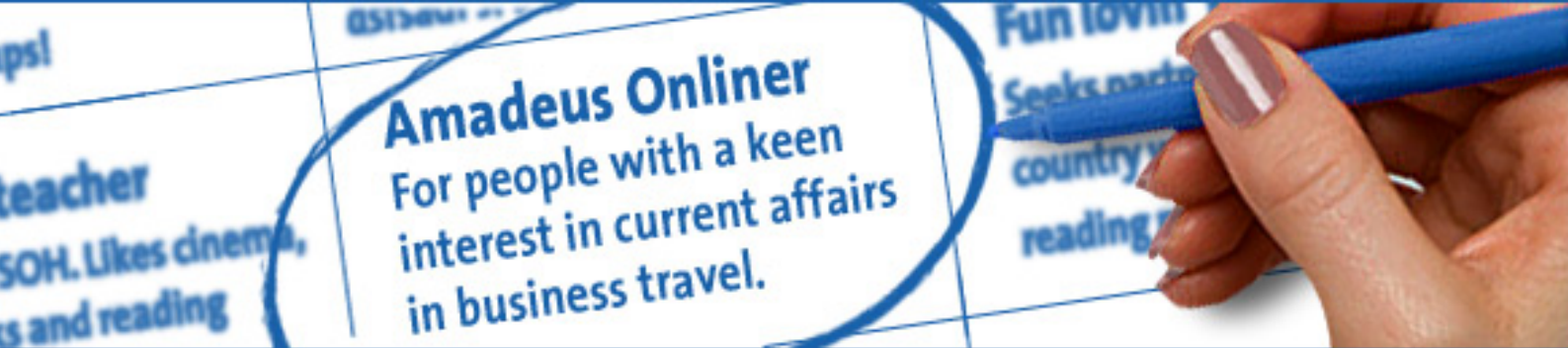
Amadeus continues to register record uptake of its automated ticket change solution

Amadeus, a global leader in technology and distribution solutions for the travel and tourism industry, is registering a record uptake of Amadeus Ticket Changer (ATC). In the past 15 months, 30 airlines have signed up for the solution in order to fully automate their ticket change and re-issue processes, accurately collect associated additional revenues and improve the productivity of their customer service agents. The latest airlines to deploy ATC at their sales offices are Air Berlin, Conviasa, Iberia, Icelandair, KLM Royal Dutch Airlines and LTU.

10th June 2008

Amadeus continues diversification with acquisition of rail IT Company

Amadeus has acquired a controlling interest in Onerail, which provides a suite of technology solutions to the rail industry. The acquisition is a major milestone in Amadeus' strategy to expand its range of technology solutions for its customers in the travel industry.



4th June 2008

Amadeus strikes exclusive distribution agreement with 12 member airlines of the Arab Air Carriers Organisation

Amadeus, a global leader in technology and distribution solutions for the travel and tourism industry, has been selected by Air Algérie, Afriqiyah Airways, EgyptAir, Etihad Airways, Kuwait Airways, Libyan Airlines, Qatar Airways, Saudi Arabian Airlines, Sudan Airways, Syrian Arab Airlines, Tunisair and Yemen Airways - from the Arab Air Carriers Organisation (AACO) - as their exclusive distribution partner in their respective home markets. Following the signing, the 12 airlines will each establish 10-year distribution agreements with Amadeus, which will be effective on 1st January, 2009.

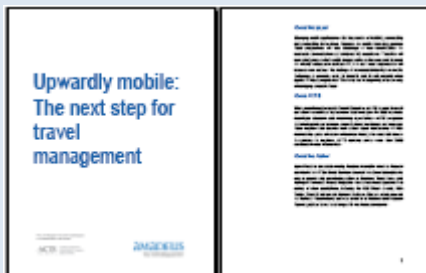


What's new...?

Check out the latest updates to our website:

www.amadeus.com/corporations

New research paper: Upwardly mobile: The next step for travel management



Launched in May, Amadeus and ACTE's latest joint study looks at how corporate travellers are currently using mobile technology and the role it could play in managed travel programmes.

[Click here](#) for your free copy

Additionally read more about our...

Research Papers

To download some of our many research papers, click on the link below.

<http://www.amadeus.com/corporations/x37358.html>

Customer stories

Click on the link below to learn more about some of our customers.

<http://www.amadeus.com/corporations/x27590.html>

Newsletters

If you're interested in previous publications of the Onliner newsletter, click below.

<http://www.amadeus.com/corporations/x93321.xml>

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For further information please [contact us](#)