

Editorial



Frank Palapies
Head of Global Commercial Operations,
Corporate & Distribution Channels,

Dear Friends,

Welcome once again to the Onliner, our quarterly newsletter that brings you the very latest corporate travel news from Amadeus.

In this edition, we give you a sneak preview of some of the features of the forthcoming **Amadeus e-Travel Management (Version 11.2)**. Set to release in this summer, the latest version of Amadeus e-Travel Management will boast several enhancements, particularly the addition of the new Online Ticket Changer. By fully automating the process of exchanging unused electronic tickets through Amadeus e-Travel Management, the Online Ticket Changer will bring direct savings for both Corporations and Travel Management Companies.

Also, At Amadeus, we are continually working to increase corporations' options by adding **hotel properties** to our solutions. In fact we currently have over 76,000 properties, 14,000 of which were added since 2007. In this edition we take a look at the hotel content available to you.

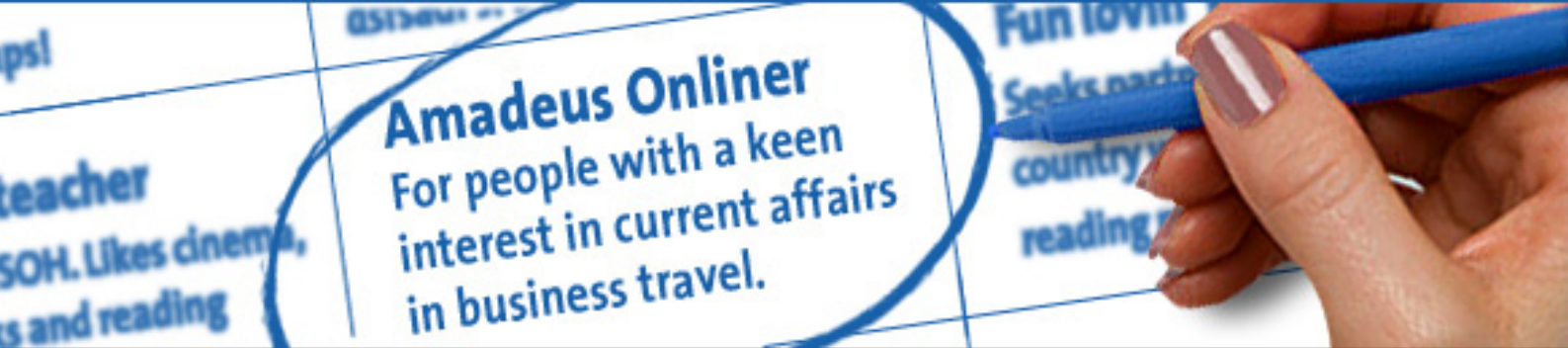
Another issue of focus, travel Managers are increasingly putting in place more comprehensive traveller **security and safety** policies and programmes to ensure employee welfare and compliance with duty of care. Read our quick tips on how to use Amadeus e-Travel Management for this purpose, starting today.

I also would like to introduce you to our dedicated **Global Partner Management team**, headed by Jason Long. And finally, I am proud to mention that the month of April saw the President of Amadeus, José Antonio Tazón, receiving an award in recognition of his lifetime dedication to the industry of travel technology. The prestigious **GEBTA lifetime achievement award** is the latest of numerous awards granted our President in the last months.

We very much hope you enjoy reading this issue.

Best regards

Frank Palapies



Focus on... Middle East

Amadeus increases its presence in the Middle East with the launch of its regional hub in Dubai

Announced in May, the new structure will serve as Amadeus' regional operations centre in the Middle East, to support a growing customer base.

Located in Festival Tower in Dubai Festival City, the hub, aimed at extending Amadeus' reach and proximity to its customers, will enable Amadeus to cater to all levels of region-specific needs in products and support customers who require tailored solutions.

Further, the regional hub will support the growth and operations of local Amadeus Commercial Organisations in the region.

The Middle East is a key strategic region for Amadeus and the launch of the regional hub is a reflection of our commitment to these markets and our partners.

Fernando Cuesta
Regional Market Manager,
Amadeus Middle East & Africa

Growing customer base in the Middle East

- Strengthening its position as the leading technology provider to the region's travel and tourism sector, Amadeus' market share over the past two years has soared from 25.8% in 2005 to 34.4% in 2007.
- Amadeus bookings in the Middle East and Africa region have grown by 29% in 2007, in comparison with the previous year.



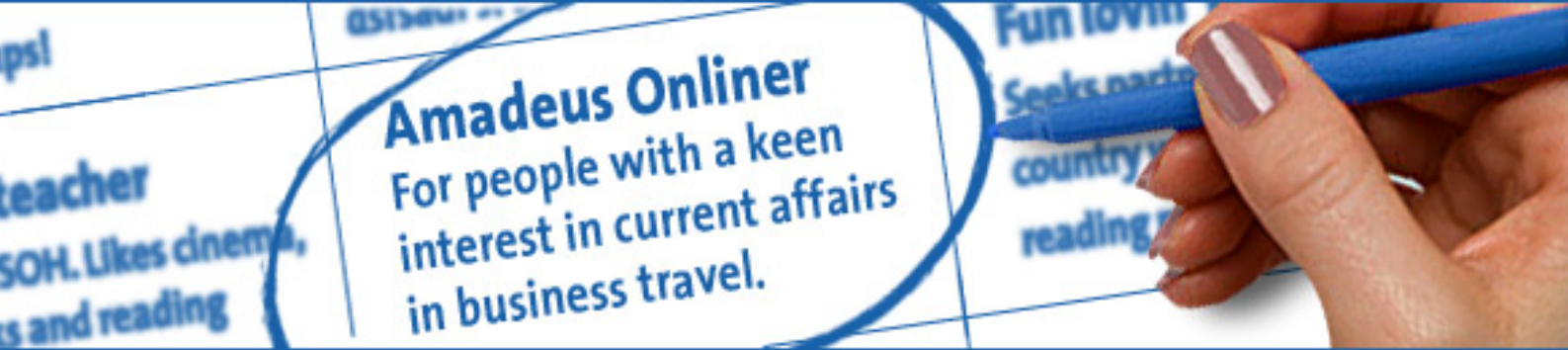
Fernando Cuesta
Regional Market Manager,
Amadeus Middle East & Africa

The hub will have numerous teams present to serve the needs of our customers in this region, including:

- Amadeus travel agent partners will have access to a highly specialised team capable of providing easy-to-access and accurate guidance on different products and services.
- The leading e-Commerce technology in the Middle East will also be present with a skilled team who will help the region's travel players develop and compete in this evolving arena.

The new hub premises, equipped with the latest facilities, will continue to offer training to travel agents and partners in the region. Annually, Amadeus trains more than 7,000 candidates from the region's travel and tourism sector.

"This initiative is further evidence of Amadeus' commitment to support the amazing development of the Middle East. We take pride in our long term approach and we are confident that our human and financial investment will benefit the travel industry in the region," added Cuesta.



Product news

Coming soon! Amadeus e-Travel Management Version 11.2

Set to launch this summer, the newest version of Amadeus e-Travel Management will boast several exciting new features, including the ability to redeem unused tickets with the Online ticket changer.

The Online ticket changer will fully automate the process of exchanging unused electronic tickets online through Amadeus e-Travel Management. By comparing a previous unused ticket with a new requested itinerary, the Online ticket changer will calculate the new fare, including any applicable refunds, taxes, additional collections or penalties.

Fares			
875.20 EUR	Current Price		
<input checked="" type="checkbox"/>	Purchase conditions		
	Public		
	Last day to ticket 02/26		
<hr/>			
0.00 EUR	Price with your Unused Ticket	Air France 1490.00 USD, Expires on 05/09	
<input checked="" type="checkbox"/>	i To be refunded: 122.26 EUR (176.86 USD)		
	Purchase conditions		
	Public		
	Last day to ticket 02/26		Hide details
<hr/>			
Flight Price:	875.20 EUR	(1248.57 USD)	
Unused Ticket:	-1029.99 EUR	(-1490.00 USD)	
Non-Refundable:	+17.53 EUR	(+25.00 USD)	
Change Fees:	+15.00 EUR	(+21.39 USD)	
Balance:	-122.26 EUR	(-176.86 USD)	
	To be paid:	0.00 EUR	(0.00 USD)
	To be refunded:	122.26 EUR	(176.86 USD)

[Back to search](#)

[Add to trip plan](#)

Online tick changer

This will apply for any unused (one way, round trips and open jaw trips), or even partially flown tickets booked on or imported into Amadeus e-Travel Management. Passengers will experience full flexibility as the origin and destination can be completely changed.

This fully automated process replaces the complex and manual tasks by airline offices and travel agencies, translating into direct savings for both corporations and Travel Management Companies (TMCs). Additionally corporate travellers will benefit from the ability to quickly view their list of unused tickets and easily use one of them against a new ticket.

The Online ticket changer will be available for corporations using Amadeus or Sabre as their GDS of choice for Amadeus e-Travel Management.

Growing in local content with the addition of Gol and Tam

To further coincide with our 'think global, act local' approach, Amadeus e-Travel Management v11.2 will include the addition of the Low Cost Carriers (LCCs) Gol and Tam, two of the largest in South America.



All this and more...

In addition to these enhancements Amadeus e-Travel Management v11.2 will now have even more advanced web search rules allowing travel managers to give preference marks to LCCs for any particular route.

Furthermore corporations will experience improved visibility over their employees travel patterns with the inclusion of segment related information in reports.

Keep an eye out for Amadeus e-Travel Management Version 11.2!

Please download our [brochure](#) to learn more about Amadeus e-Travel Management





Hotels

Greater choice for corporate travellers with our increasing hotel availability

The number of hotels available through Amadeus e-Travel Management has grown considerably, with more than 14,000 hotels added in the last two years.

With more than two billion people checking into hotels each year, the hotel industry is one of the worlds biggest in terms of transactions processed. At Amadeus, we continually seek to add hotel properties to our database to offer corporate travellers a comprehensive range of hotel options, and always following the strictest quality standards to ensure the excellence of all property data in our systems.

A wide range of hotels for any travel budget

With corporate travel spend continuing to grow, corporations are increasingly searching for cost-effective accommodation options. To cater for all corporate travel budgets, Amadeus gives corporations access to a wide offer with properties ranging from low-budget 2 star to top-class 5 star hotels. With 60% of all properties on Amadeus systems being 2-3 star hotels, the most cost-conscious corporations have plenty of choice to put at the hands of their travellers.

High-quality standards to make travellers lives easier

When integrating new hotel content into its system, Amadeus follows a strict quality process to ensure only hotels matching our high-quality standards are added. For every new hotel, we will check its data is complete and, most of all, make sure the property does not already exist within our database. Because when searching for accommodation, travellers only want to see each hotel once!

Growing our offer of small & independent hotels

In the last two years, Amadeus has added more than 14,000 small and independent hotel to its database. In 2007 content from the following hotel consolidators, including negotiated rates, was integrated and made available through Amadeus solutions:

- hotel.de in Germany, with 2170 properties added
- Jacobonline in the United Kingdom, with 345 properties added
- Hotelnet in Italy, with 100 properties added

Add more properties with the On-request Hotel Catalogue

Currently there are more than 76,000 hotel properties available to travellers through Amadeus e-Travel Management. But thats not all, for smaller properties such guest houses which have not yet made the move online, travel managers can now load upto 200 additional properties into Amadeus e-Travel Management.

Further, all properties loaded using the On-request Hotel Catalogue will appear fully integrated into the hotel search results.



The On-request Hotel Catalogue is a new feature of Amadeus e-Travel Management (version 11.1). To learn more about this and all of the latest enhancements to Amadeus e-Travel Management please [download](#) our product spotlight.



Did you know...?

Amadeus e-Travel Management can be used to support your traveller safety and security programmes by...

Travel Managers are increasingly focusing and putting in place more comprehensive traveller security and safety policies and programmes to ensure employee welfare and compliance with duty of care.

On a practical basis there are numerous ways in which you can already take advantage of Amadeus e-Travel Management to support your company's traveller security, safety or risk management programmes and policies. Here are some simple quick tips on how you or your TMC can use Amadeus e-Travel Management for this starting today.

Providing up to the minute safety advice

You can use customisable marketing messages to provide up to the minute safety advice to travellers. These messages are freely available for you to use and just like travel rules are easily configurable by country, city or airport or customised regions/provinces. The messages can be programmed to appear for specific dates or time periods.

A simple practical application of this would be to have a message appear associated with certain flight or car rental destinations reminding travellers that after a long flight they should not drive until fully rested.

Sample Message

Home | Travel Planner | Travel Review | Profile | Admin

Air/Rail | Hotel | >> Car | More Services | Trip Summary

Car

Search | Availability | Summary

Safety Instructions for Car Rental

You may be jet-lagged on arrival. **For your own safety, please take care to not drive until fully rested.** Please consider alternative means of transport, if necessary.

Car Search Results

Pick-up: Dulles International (IAD), Washington, District of Columbia, USA on Friday, August 29, 2008 at 12:00
Drop-off: Dulles International (IAD), Washington, District of Columbia, USA on Saturday, August 30, 2008 at 18:00

Lowest rate offered : 86.84 USD (\$5.12 EUR)

Enforcing specific approval or booking workflows for medium- or high-risk travel

You can easily enforce mandatory approval by configuring rules related to routes or destinations considered high risk (and configure messages to appear to advise travellers of these specific approval requirements).

Enforcing specific booking workflows around medium or high-risk travel will be further facilitated later this year with the launch of version 12.0 of Amadeus e-Travel Management via One Point Connect. This functionality will allow you or your TMC to force bookings for certain routes/destinations to be completed offline with the help of a professional travel consultant who can provide more detailed and personalized travel advice to your travellers.

Blocking high-risk destinations to ensure zero-travel to these areas

To ensure zero travel to high-risk areas you can configure administration rules on Amadeus e-Travel Management to block specific destination countries or cities/airports. Once configured rules can be enabled or disabled as required and changes are effective immediately. These rules can also be activated for a certain time period and an associated message can be set up to advise travellers as to why this journey cannot be booked or to inform them about the risks of travelling to that destination.



Blocking travel providers who do not comply with your company's security standards

Applicable for companies who enforce strict security requirements at e.g. hotels, Amadeus e-Travel Management allows the blocking of providers simply via the include/exclude lists available in the various administration wizards. Up to 50 items can be flagged.

Ensuring access to travellers' emergency contact and other health and safety details

Using the Profile Management module, in liaison with your HR and Safety/Risk Management teams, you can easily make the mobile phone field mandatory for all your travellers profiles to facilitate sending of SMS alerts or traveller location in case of an emergency.

For companies where corporate mobile devices are not issued as standard, advise that a personal mobile or 'emergency contact number' should be included in the profile to facilitate traveller safety and location in the case of an emergency.

Additionally, depending on your company's policies, the custom fields in the traveller profile can be adapted to cover a variety of safety/health purposes such as informing of allergies, blood type, medication requirements... and these fields can be set as mandatory if required.

Linking internal and external safety/security-related information

- **To your corporate safety policies:** Link to your company's safety policies directly from the Amadeus e-Travel Management home page to help ensure your travellers are fully informed of what to do in case of risks or problems while travelling.
- **To third party travel risk and safety advice services:** You can easily include a link from Amadeus e-Travel Management to your company's preferred safety advice.

Traveller tracking - real-time reporting on 'Who is Where'

To get a full view of where your travellers are at any single time you can access the Amadeus e-Travel Management 'Who is where' report.

Using Amadeus e-Reporter, you can see the full list of employees travelling during a period with basic travel details and PNR locators. You can then drill down for each traveller/PNR to get complete itinerary details.

Traveller Id	Last Name	First Name	BS Code	Departure Date	Departure Airport	Arrival Airport	PNR Locator
jacottan	Scott	Joan	Q	4-Jul-08	LHR	AMS	23N55A
monethan	Smith	Miriam	Q	5-Jul-08	LHR	SIN	209YEF
zanovlan	Shaw	Zoe	Q	6-Jul-08	LHR	JFK	38XZYS
meatorlan	Soler	Mark	Q	7-Jul-08	LHR	LAX	20R40U

'Who is where' report

Automatically inform Security department of all trips

Finally, for all types of travel, you can automatically have your Security department copied on all trip confirmation emails, should they need to be informed on an ongoing basis as to who will be travelling where on which dates.



Also of interest

Mobile technology to revolutionise corporate travel

Amadeus launched new industry research at the recent ACTE Global Education Conference in Washington DC. The study, “Upwardly mobile: the next step for travel management” found that mobile devices could soon play an integral role in corporations’ travel programmes.

Today, many corporate travellers are using their mobile devices to stay connected on the road yet often these are not part of the managed travel programme. To evaluate the potential benefits of mobile technology in corporate travel, ACTE & Amadeus surveyed 72 corporate travel managers, also conducting more than 30 interviews to corporate travel managers, travel suppliers, travel technology providers and mobile technology companies.

The study explores:

- How corporate travellers are currently using mobile technology.
- The role mobile technology could play in managed travel programmes.

The findings prove the potential of mobile technology to transform corporate travel forever for both the business traveller and the corporate travel manager - it is the next logical step in travel technology



Frank Palapies

Head of Global Commercial Operations,
Corporate & Distribution Channels,
Amadeus

Mobile technology will revolutionise corporate travel

The findings show that mobile technology will revolutionise corporate travel, allowing travellers to book and amend flights, make hotel reservations, as well as to complete expense forms while on the road, and in doing so, increase their flexibility, welfare and productivity. Mobile travel technology can also provide travellers with other time saving features, such as flight check-in, virtual room “keys”, as well as electronic boarding passes sent directly to their mobile device.

As a result, employees will need to spend less time on travel-related tasks in the office, instead performing them while travelling. Implemented across the entire business, these functions will deliver substantial cost savings for companies through increased productivity and efficiency.

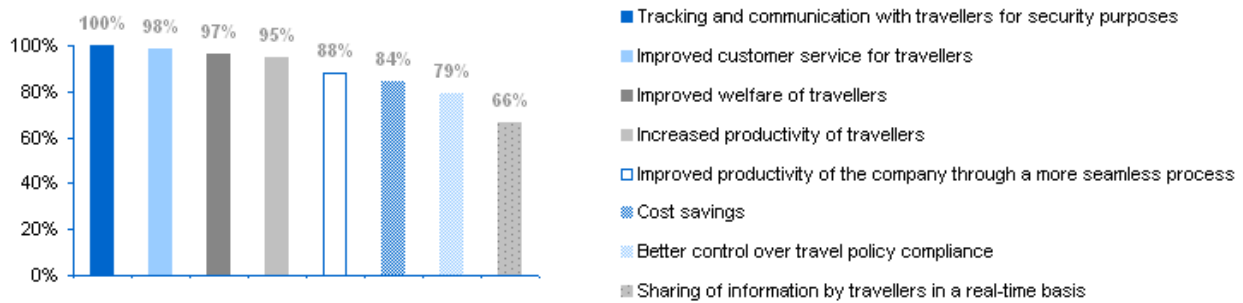
Mobile technology will help corporate travel managers meet travel policy requirements

Upwardly Mobile also found that mobile technology will help the corporate travel manager meet travel policy requirements, delivering improvements in employee security during business trips - 100% of respondents said ‘tracking and communication of travellers for security purposes’ was a major benefit of mobile technology.

Up-to-the-minute security alerts or advice about delays or disasters that might affect corporate travellers can be automatically sent via simple, timely SMS text message and travel managers meanwhile will be able to track employees using GPS systems enabling them to account for all of their staff in the event of an emergency.



Significant potential benefits mobile devices can bring to the travel programme*

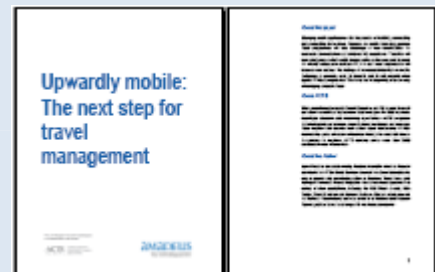


*Taken from the "Upwardly mobile: the next step for travel management" white paper

Mobile technology will also help travel managers to promote policy compliance while on the road, the report found. In the case of a cancelled flight, employees will be able to instantly access approved supplier lists, ensuring that they follow company policy rather than choosing costly alternatives, further reducing company costs.

"The Upwardly Mobile report shows conclusively that the benefits of mobile technology are significant, from increases in productivity of travellers, to improvements in safety and tracking of staff. Most importantly, it will bring a great increase in the welfare of business travellers." said Frank Palapies, Head of Global Commercial Operations, Corporate & Distribution Channels, Amadeus.

[Click here](#) to download the white paper





Meet the team

Global Partner Management

The Global Partner Management team is responsible for expanding the Amadeus e-commerce business through global partnerships with leading international travel management companies (TMCs). As such, they work with our four global TMC partners, American Express, BCD Travel, Carlson Wagonlit Travel (CWT) and the Hogg Robinson Group (HRG), as well as with regional and local TMCs. Consisting of seven experienced customer relationship specialists, the team operates at both a global and local basis.

Jason Long - Head of Global Partner Management (Madrid, Spain)

Jason was appointed Head of Global Partner Management last year and, as such; he manages an international team of high profile experts, based in different Amadeus offices across the world. Previously, he held the position of Global Account Manager to American Express and BCD Travel.

Prior to joining Amadeus, Jason held a variety of senior management positions within the technology sector, including Nortel Networks, where he headed the sales and consultancy group across Europe. Further, he has a wide international experience having lived in Cuba, Germany and the United Kingdom and is currently based in Spain.

Jason holds a degree in Electronic Engineering from King's College, University of London and a M.B.A. from IEDE in Madrid.

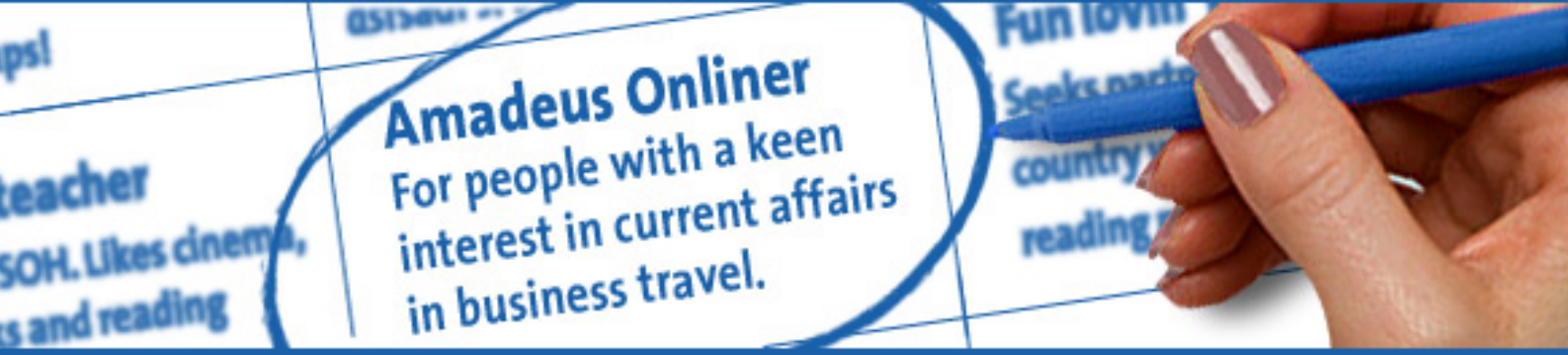


James Grant – Global Partner Manager (London, England)

As Global Partner Manager, James is responsible for supporting and growing the business of both American Express and BCD Travel on a global basis for Amadeus e-Travel Management.

James joined Amadeus late last year, but has been in the travel industry for over 20 years now. His experience includes time with American Express as an Account Director and more recently with HRG as Director of Integration Services. At HRG he managed a team of 40+ people who were responsible for implementing and supporting new business & client facing technology solutions, as well as selling the technology solutions to both existing and potential customers.





Bertrand Saillet – Global Partner Manager (Paris, France)

Based in Paris, Bertrand works closely with CWT and HRG. He is responsible for supporting and growing the Amadeus e-Travel Management business for these two partners.

Bertrand joined Amadeus very recently, having spent the last five years as Head of Business at EADS Information Technologies and Services, where he was responsible for the set up and the management of the sales and marketing department. Previously, he spent 4 years at France Telecom as a Key Account Manager.

Additionally Bertrand holds an MBA in Global Management (Paris Dauphine University).



José Luis Sanchez – Regional Partner Manager (Paris, France)

Based in Paris, José Luis is in charge of developing the reseller business in France and Benelux (Belgium, Holland and Luxembourg).

José Luis joined Amadeus recently, having previously worked at Carlson Wagonlit for three years as European Account Manager for large corporations and then as Manager of the French Online Fulfilment Centre.

A Mexican national, José Luis holds an MBA from HEC in Paris and has more than ten years experience in the telecom industry where he held various positions from Software and Operations Engineer to Sales and Account Management.



Erik Wigters Larsen - Regional Partner Manager (Stockholm, Sweden)

Erik is responsible for the Amadeus e-Travel Management corporate market in Scandinavia (Denmark, Norway and Sweden). He works with both the Global TMC's and large local TMCs.

Erik's experience in the Travel & Tourism industry spans over a decade, in which he has held a variety of positions. Having originally joined Amadeus in 1998, Erik rejoined the company in 2003 as the Key Account Manager for HRG where he was responsible for the development of the online market.





Gregor Falck, Regional Partner Manager (London, England)

Based in London, Gregor focuses on supporting our partners in the UK and Ireland (both global and local) with the roll out of Amadeus e-Travel Management.

Gregor, who previously worked at Amadeus in South Africa for over six years as executive manager business development, has a comprehensive understanding of travel technology.

Additionally, Gregor holds an Advanced Diploma in Business Management and a post graduate certificate in e-Commerce from the Wits Business School.



Markus Glaeser – Regional Partner Manager (Bad Homburg, Germany)

Based in Germany, Markus is responsible for handling the relationships with all of the major Global TMCs in Germany, Austria and Switzerland, with a focus on the distribution of Amadeus e-Travel Management.

Markus joined the team last August and has been with Amadeus for over seven years now. Prior to joining the team, he was the Senior Business Developer in Amadeus Germany. Where his main responsibilities included the acquisition and account management of partners (e.g. consultants, TMCs and content partners).

Before joining Amadeus Markus held various positions including two years at Brainforce. Further, Markus graduated from the University of Trier with a Degree in Geography / Tourism



To learn more about our partners please [click here](#)



Awards

José Antonio Tazón receives the GEBTA lifetime achievement award

April saw José Antonio Tazón, President of Amadeus, being granted the 2008 GEBTA lifetime achievement award in recognition of his strategic vision and commitment to travel technology for over 35 years.

Formed in 1967, the Guild of European Business Travel Agents (GEBTA) is an independent association that aims to “champion the interests” of the European corporate travel sector. This was the fifteenth year of the prestigious annual awards at which GEBTA recognises professionals and institutions related to corporate travel.

Throughout his professional career, José Antonio Tazón has actively participated in the sector’s main associations,

including:

- The British Travel Industry Hall of Fame,
- The Travel Hall of Fame of the Travel Industry Club of Germany
- The World Travel & Tourism Council (WTTC)
- Exceltur



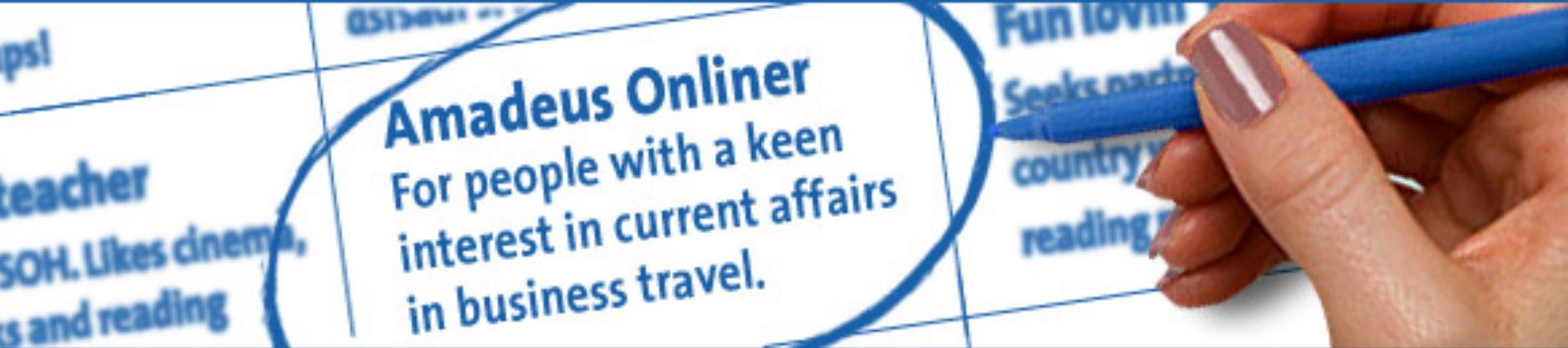
José Antonio Tazón (right) receiving the award from the Vice Chairman of GEBTA, Martin Sarrate.

A lifetime dedicated to the travel and tourism industry

The GEBTA award is one of a number of recognition awards granted to José Antonio Tazón. Last year, José Antonio received the plaque for business merit from the World Tourism Organisation and Medal for Merit in International Tourism from the Spanish Ministry for Industry, Tourism and Commerce.

[Click here](#) to learn more about these and other awards





What's going on?

NBTA International Convention & Exposition 2008, Los Angeles

Event: NBTA International Convention and Exposition
Location: Los Angeles, USA
Date: Sunday 27th July to Wednesday 30th July

This July the NBTA celebrates its 40th annual International Convention & Exposition in Los Angeles.

Over the years the National Business Travel Association (NBTA) event has been known to

provide travel managers and suppliers with valuable education and networking opportunities.

Amadeus will be present at the event and will be hosting a booth.

We look forward to seeing you there.

Don't miss this fantastic event!

[Click here](#) for more information about the event

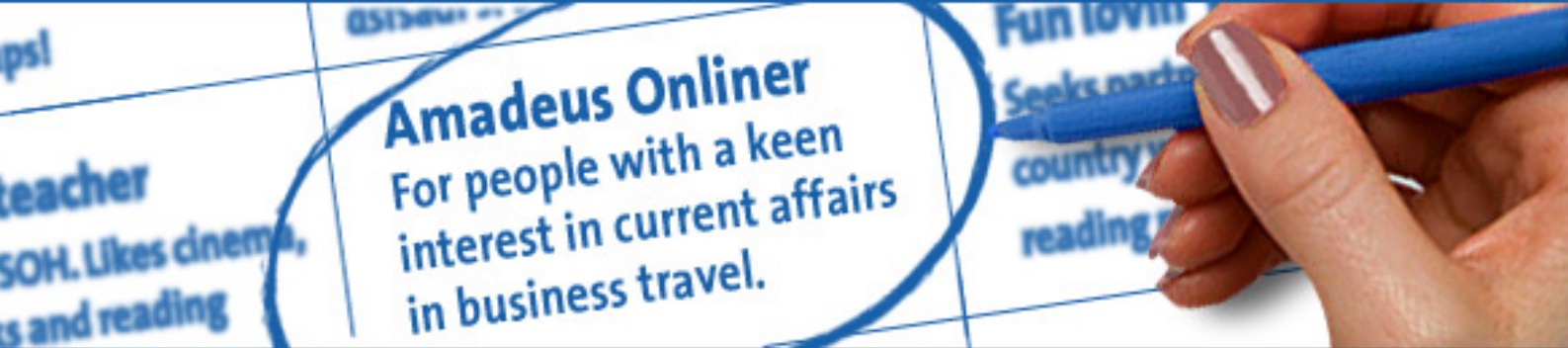
About the NBTA

Now in its 40th year, the NBTA aims to 'connect the business travel world' by promoting the value of business travel management. The NBTA holds education and exposition events throughout the year on a global basis.

Currently the NBTA represents over 3000 corporate travel managers and travel service providers.

Please [click here](#) to learn more about the NBTA.





Facts & figures

About Amadeus

Amadeus' worldwide presence	
Employees	7,760
Nationalities (of employees)	95
Number of Markets	217
Customer Base	1,500 of the world's largest corporations with more than one million active users utilising Amadeus e-Travel Management.

About Amadeus e-Travel Management

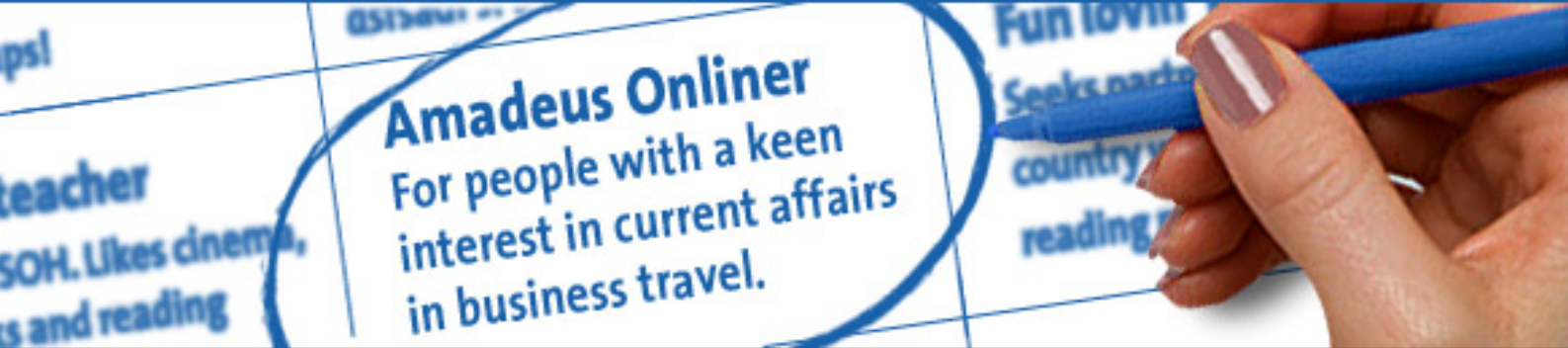
Access to	
Airlines	486
Car providers	42
Hotel Properties	75,000

Direct links to	
Low Cost- Airlines	Over 80
Railway Providers	Deutsche Bahn, Swedish Rail, Benelux Rail and access to the SNCF system providing the ability to book Thalys trains and Eurostar from France
Car providers	Avis, Europcar, Hertz, Sixt

Available in	
Languages	15
Currencies	160

Awards

Amadeus technology has won many awards. [Click here](#) for details.



Amadeus news round-up

[Click here to read any of the below releases in full](#)

19 May 2008

Mobile technology to revolutionise corporate travel

A report by Amadeus and the Association of Corporate Travel Executives (ACTE) has found that mobile technology is set to transform the entire travel experience for business travellers by improving access to information and services to ease their trip and by enabling corporate travel managers to increase travel policy compliance

7 May 2008

Amadeus launches its Middle East Regional Hub in Dubai

Amadeus today announced the launch of its Middle East Regional Hub in Dubai. The new structure will serve as Amadeus' regional operations centre in the Middle East

29 April 2008

Hogg Robinson Group signs European agreement with Amadeus

Amadeus has signed a major agreement with international corporate services company, Hogg Robinson Group (HRG) to become HRG's primary GDS partner in Switzerland, Austria and Lichtenstein. Amadeus will provide HRG with the latest version of Amadeus Selling Platform with full integration into the company's 'best practice' business processes

22 April 2008

Amadeus signs 60 hotel brands to pioneering Worldwide Commission Manager and launches solution in France

Amadeus has signed up 60 hotel brands around the world, to Amadeus Worldwide Commission Manager (WCM) and today launched the solution in France following a successful international pilot. Over 20,000 hotel properties in Amadeus have subscribed to this initiative and the solution is today available to all 4,400 travel agencies in France

3 Apr 2008

Amadeus unveils Airline Retailing Platform - a new way forward in GDS distribution

Amadeus has today presented the Amadeus Airline Retailing Platform. The new platform will transform the company's global distribution system from a purely distribution channel to a retailing platform through which airlines can also access and leverage functionality to clearly differentiate their brand as in their direct distribution channels

3 March 2008

Increases in bookings and technology sales show hotel industry gearing for growth

Amadeus saw hotel bookings increase by 7.5% in 2007. Half of Amadeus' hotel bookings come from a different country from the hotel which is being booked so the rise in bookings reflects a global growth in international guests. Similarly, trends in Amadeus' IT business indicate hotels are preparing for international expansion; sales of Amadeus' multi-property Property Management System increased by 33.4% in 2007. These two trends show that hotel chains are gearing up for welcoming foreign guests and opening properties in new countries

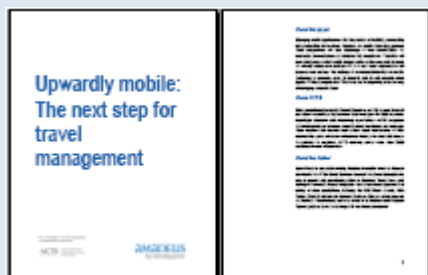


What's new...?

Check out the latest updates to our website:

www.amadeus.com/corporations

New research paper: "Upwardly mobile: The next step for travel management"



Launched in May, Amadeus and ACTE's latest joint study looks at how corporate travellers are currently using mobile technology and the role it could play in managed travel programmes.

[Click here](#) for your free copy

Additionally read more about our...

Research Papers

To download some of our many research papers click on the link below.

<http://www.amadeus.com/corporations/x37358.html>

Customer stories

Click on the link below to learn more about some of our customers.

<http://www.amadeus.com/corporations/x27590.html>

Newsletters

If you're interested in previous publications of the Onliner newsletter, click below.

<http://www.amadeus.com/corporations/x93321.xml>

Let's get to know each other!

For further information please [contact us](#)