

# Amadeus e-Travel Management Product Spotlight

Corporations

July 2010 Edition

**Our top new features:**

- Hotel Map Shopping
- Multi-passenger enhancement Split PNRs
- Air France subscriber fares
- Increased functionality for Deutsche Bahn rail content in Germany
- EU blacklisted carriers highlighted
- Frequent flyer number to LCCs

## > Hotel Map Shopping on Amadeus e-Travel Management



## Hotel Map Shopping

The latest version of Amadeus e-Travel Management now has a completely revamped hotel shopping module which uses a wholly new Graphical User Interface (GUI).

The interface embraces the look and feel of Web 2.0 and takes advantage of a new mapping system. Amadeus is proud to have achieved this through partnership with global technology leader Microsoft® BING maps, allowing the user to easily and intuitively visualise, search and navigate through a range of hotel selections; comparing locations, amenities, policy compliance, availability and prices.

The screenshot displays the Amadeus Hotel Map Shopping interface. On the left, there are three panels: 'Login Information' showing user details for 'MIR Test Tester', 'Mini Itinerary' with a 'Hotel in progress' status, and 'Modify Search' with date pickers for check-in (July 29) and check-out (July 30). The main area is titled 'Hotel' and shows 'Hotel Search Results' for 'Empire State Building, US - From Thursday, July 29, 2010 to Friday, July 30, 2010'. A legend explains the map markers: a star for 'Level of preference', a red 'X' for 'Dislike', a green checkmark for 'In policy', a red 'U' for 'Out of policy', and a blue 'B' for 'Best available rate guaranteed for this hotel'. The map shows a grid of streets in Manhattan with various hotel markers and their rates. A 'Selected' panel on the right lists several hotels, with 'Hampton Manhattan-35th St-Empire St Bld' highlighted. Below this panel is a 'Compare' button. The interface includes navigation controls at the top and a 'Search' button at the bottom of the left sidebar.

Figure 1: Map view in Multi-Availability panel

The search panel has been re-engineered. It is now simpler and more efficient with additional features:

**BookNow!** is the feature that instantly adds the hotel to the traveller's itinerary. With just a single click, the chosen hotel is added to the booking. This is a great time-saver and considerably improves the user experience for travel bookers and arrangers.

**The Bursting** feature previews different rooms available in a given hotel. The availability is displayed directly, meaning the user can avoid navigating to the single availability screen first, thus streamlining the entire process.

**Additional filters** enable the user to narrow down their choice more quickly allowing them to get the best deal possible. The whole booking process has been speeded up from start to finish with more data fields pre-filled automatically.

**Compare Hotels** from either the map view or detailed view by visualising them side by side. The Travel Arranger can conveniently present various choices to the traveller by sending the results by e-mail or print them, and add his own comments.



Figure 2: Hotel Compare dialog

### Multi-passenger enhancement – Split PNRs

**Multi-passenger PNRs** now generate a single PNR per passenger, each containing the passenger's profile information - credit card information, cost centre, custom fields, etc.

**Travel arrangers** save time.

**Individual travellers** can modify their reservations easier.

**Travel agents** can easily integrate bookings created from a Multi-passenger PNR into their back-office system to significantly reduce manual interventions

### Air France subscriber fares

**The Single View display** now gives direct access to one-way and return trip Air France subscriber fares

**“View details”** (indicated by an icon) for full information on Subscriber fares  
This saves time, simplifies the booking process and provides better customer service.

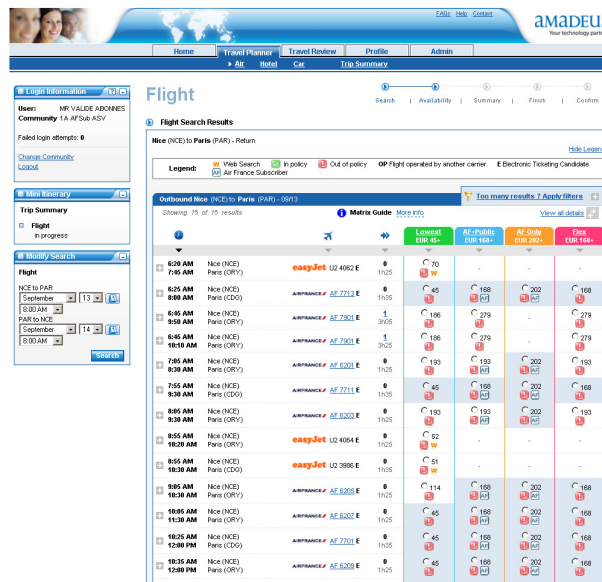


Figure 3: Standard fare driven display

## Amadeus Rail enhancements

### Increased functionality for Deutsche Bahn

In Germany, travellers that book through Amadeus e-Travel Management can now:

See segments of a Deutsche Bahn itinerary for which the [www.bahn.de](http://www.bahn.de) website has no price information, e.g. an international rail segment outside Germany

Know that these segments exist, even if they cannot book them for the moment.

## EU blacklisted carriers highlighted

All marketing and operating carriers blacklisted as unsafe by the European Commission are either automatically removed or displayed and highlighted with a new blacklisted flag.

The screenshot shows the Amadeus Flight Search Results page. The search criteria are: Departing Flight: Jakarta (CGK) to Denpasar Bali (DPS), Departing Date: Friday, Jul 30, 2010. The results table lists five flight options. The second option, Garuda Indonesia (GK) flight 401, is highlighted with a yellow box and a red 'EU blacklisted carrier' label. The table columns include F, C, Y, Option, From/To, Vendor, Departs, Arrives, Fare Type, Stop, and Duration.

F	C	Y	Option	From/To	Vendor	Departs	Arrives	Fare Type	Stop	Duration
			✈	Jakarta (CGK) to Denpasar Bali (DPS)	Garuda Indonesia (GK)	8:15 AM	9:00 AM	Lowest of Published and Negotiated	0	1h45m
			✈	Jakarta (CGK) to Denpasar Bali (DPS)	Garuda Indonesia (GK)	7:55 AM	10:40 AM	Lowest of Published and Negotiated	0	1h45m
			✈	Jakarta (CGK) to Denpasar Bali (DPS)	Garuda Indonesia (GK)	9:20 AM	12:05 PM	Lowest of Published and Negotiated	0	1h45m
			✈	Jakarta (CGK) to Denpasar Bali (DPS)	Garuda Indonesia (GK)	10:20 AM	1:05 PM	Lowest of Published and Negotiated	0	1h45m
			✈	Jakarta (CGK) to Denpasar Bali (DPS)	Garuda Indonesia (GK)	11:30 AM	2:15 PM	Lowest of Published and Negotiated	0	1h45m

Figure 4: Schedule driven flow with highlighting

## Frequent flyer numbers sent to low cost carrier websites

Travellers' frequent flyer numbers are now automatically sent to low cost carrier (LCC) websites starting with Germanwings, Aer Lingus, Jet Star and Virgin Blue. More LCCs will be accessible in the near future.

**Corporations** benefit from lower travel cost with baggage fee waiver for higher tier travellers.

**Travellers** benefit from easy and guaranteed Frequent Flyer miles collection.

**Travel Agencies** benefit as they are not contacted by travellers to enter the Frequent Flyer number.