

Amadeus e-Travel Management Product Spotlight

Corporations

Our top new features:

- Enhanced car features providing greater flexibility
- Minimise the risk of travel with the new duty of care policy
- Create complex hotel policy rules in one simple upload
- Customised email messages for easier travel

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> **Our top new features**



Enhanced features for car reservations

A range of new car features to give travellers greater flexibility when making car bookings:

Pay for your car reservations with provider charge cards

Travellers using Amadeus e-Travel Management will now be able to use the provider's charge card as a method of guarantee and payment for car rentals. Provider charge cards act like credit cards but are issued by car companies themselves.

This enhancement enables corporations to handle more complex deals with car providers whilst also enriching the payment process, with now a large choice of methods of guarantee.


Send a note to your car rental provider

In a new field called 'Note to the car company,' travellers will have the option to include additional comments which they wish to pass onto the provider. This enhancement eases the communication between the traveller and the car provider, for a better, more efficient, service.

For example, this new field is beneficial for travellers where additional drivers are present and need to be included in the reservation. Greater flexibility for car pick up and delivery can also be arranged as travellers can inform their provider, for example, where they wish to collect the car keys.

Add special equipment to your car booking

Travellers will now have an extended choice of special equipment during the car rental booking process. For example, at search time travellers will be able to view a list of equipment they can add to their reservation, as shown below.

Advanced Search Features (Optional)			
Preferred car companies	<input type="checkbox"/> Car telephone (TEL)	<input type="checkbox"/> Hand controls on left (HCL)	<input type="checkbox"/> Hand controls on right (HCR)
	<input type="checkbox"/> Jerrycan (JRC)	<input type="checkbox"/> Mobile phone (PHN)	<input type="checkbox"/> Multi media center (MMS)
	<input type="checkbox"/> Navigation system (NAV)	<input checked="" type="checkbox"/> Navigational system (NVS)	<input type="checkbox"/> Road/congestion payment scheme (RPS)
Car Class		<input type="checkbox"/> Satellite radio (CSR)	<input type="checkbox"/> Seat belt extenders (SBE)
Car Type	<input type="checkbox"/> Security devices (JAC)	<input type="checkbox"/> Snow chains (SNO)	<input type="checkbox"/> Snow tyres (SNT)
Transmission	<input type="checkbox"/> Spare tyre (TYR)	<input type="checkbox"/> Spinner knob (SPR)	<input type="checkbox"/> Toll payment tag/pass (TOL)
Air Conditioning			
Special Equipments	<input type="checkbox"/> Wheel chair (WHC)	<input checked="" type="checkbox"/> Wheelchair access ramp (WAR)	<input checked="" type="checkbox"/> Wifi access (WIF)
			<input type="checkbox"/> Winter tyres (STR)
Selected Equipments (max. 3)	<input type="text"/> 		
Note: Confirmation of the equipment is not guaranteed and will be done at booking time only.			
<input type="button" value="Search"/>			

For example, travellers can request for a Navigational system, a Wheelchair access ramp and Wi-Fi access to be added to their car reservation

Minimise the risk of travel with the new duty of care policy

Corporations on Amadeus e-Travel Management will now be able to protect their most valuable asset, their employees.

The new traveller tracking feature will allow corporations to create a duty of care policy by minimising the risk of travel in the unlikely event of a flight accident.

The new feature enables corporations to set a maximum number of corporate travellers per flight. Once that number has been exceeded, the flight automatically becomes out of policy. The travel manager can decide whether travellers will be allowed to complete these bookings, and if so, whether they require approval before being sent to the TMC, ready-formatted for smooth processing.

Summary

Search | Availability | Summary | Finish | Confirm

Justification Required

This trip is out of Policy - The total price exceeds the maximum price allowed.
The number of travelers on one or more of your flights has exceeded the maximum allowed.

* Indicates required field(s)

Please provide an explanation. *

Comments :

Your explanation will be displayed in your Trip Summary.

Back Save

Travellers are informed if their flight has reached the maximum number of employees permitted

Example of booking which needs approval due to exceeded number of travellers

Once approved, the booking is automatically sent to a dedicated queue for travel agent processing, consistently maintaining the automated workflow of Amadeus e-Travel Management.

Create and manage your hotel policy in one simple step

Amadeus e-Travel Management v12.1 allows travel managers to apply their hotel policy into the tool by simply uploading a single file.

Travel managers need only to create a single excel sheet containing their preferred properties along with any subsequent information such as the minimum and maximum price permitted per night. The hotel rules are then automatically generated once uploaded onto Amadeus e-Travel Management, replacing existing rules for the same city with property codes.

This simple way of uploading policy changes into the self-booking tool will allow corporations to maintain more dynamic travel programmes. For corporations with complex hotel policies, defined at property level, a considerable amount of time and effort will be saved, allowing travel managers to focus their resources on higher priority areas.

Customised e-mails for greater traveller convenience

Corporations can create customised emails to ensure travellers enjoy an easier, more efficient overall business trip.

The enhancement provides travel managers with the opportunity to communicate important information to corporate travellers, whilst also directing them to additional services through customisable URLs. Travellers using Amadeus e-Travel Management will be sent the customised email upon completion of a booking.

For example, travellers can receive an email containing a customised URL directing them to a web page of the Travel Managers choice.

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RESERVATION OFFICE:
Amadeus
no-reply@amadeus.com
6323
route du pin momtard
Sophia Antipolis 06610 FR

Site : http://e-travelmanagement2.amadeus.com/login/SingleView/GB

Trip has been booked in Community : SingleView

Click the following link to access your online itinerary :
https://www.checkmytrip.com/CHTSERVLET?&L=FR&R=2IPOKZ&N=TESTER
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Custom URL with specific booking details

Clicking on the link will lead the traveller directly to a page containing their relevant trip details:

The screenshot shows the Amadeus checkmytrip website interface. At the top, the logo 'amadeus checkmytrip' is visible. Below it, the page is titled 'your trip reservation' and includes options to 'e-mail to a friend', 'download to calendar', and 'print page'. A red circle highlights the 'Booking reservation number: 2KVLDK'. Below this, there is a section for 'traveller information' showing 'Mr Test Tester' with a 'view traveller details' link. The main section is 'your flight selection', which lists two flights: 'London to New York' on Wednesday, May 06, 2009, and 'New York to London' on Monday, May 11, 2009. Each flight entry includes departure and arrival times, airline (British Airways BA117 and BA178), aircraft (Boeing 747-400), and baggage information. A 'view details' link is provided at the bottom of the flight selection section. On the right side, there is a sidebar with 'Logout', 'trip tools' (Destination Guides, Airport Guides, Subway Maps, Currency, World Clock, Map Search, World Dialling Codes), 'about Amadeus', and promotional banners for 'Tours, Tickets, & Transfers' in New York and London.

For travellers or road warriors that have many bookings to keep track of, the subject line can be custom built to help them quickly find the information they need. This booking specific information, such as the final trip name and the record locator of the trip, may be added to the subject line, header and footer of the email.