

Booking entries

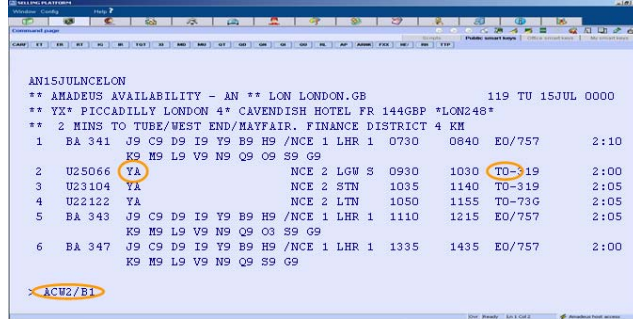
Amadeus Neutral Availability

>AN15JULNCELON is the standard availability entry



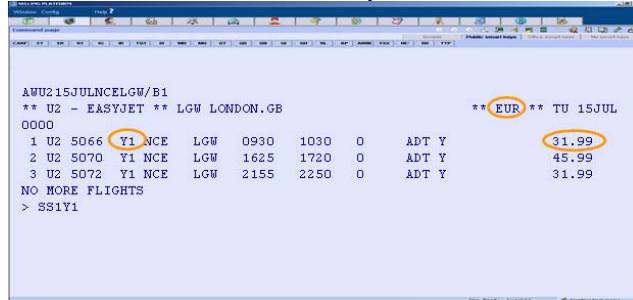
Airline Availability and Fare Display

>ACW2/B1 from the neutral display, agents request the airline availability screen



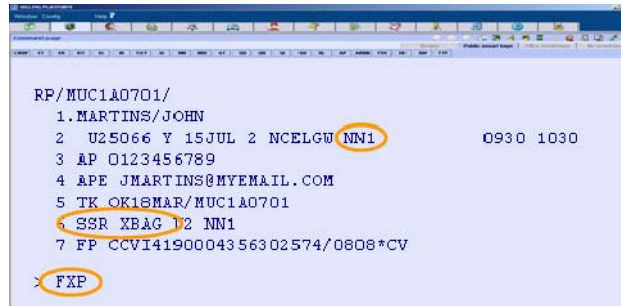
Segment sell

>SS1Y1 is the standard short sell entry



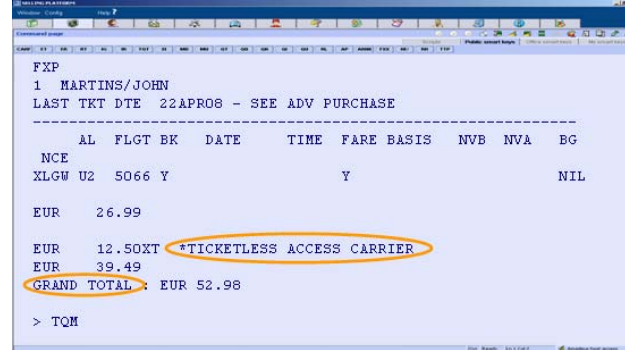
PNR elements

- >NM1MARTINS/JOHN = name entry (as it appears on passport)
- >AP 0123456789 = phone number (optional)
- >APE-JMARTINS@MYEMAIL.COM = only one e-mail address is sent to the airline
- >TKOK = Ticketing arrangement
- >FPCCVI4190004356302574/0808*CV123 = Form of Payment
- >SR XBAG U2 NN1/P1 = chargeable service (e.g. 1 bag)



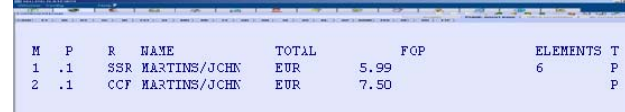
PNR pricing

>FXP is the standard pricing entry



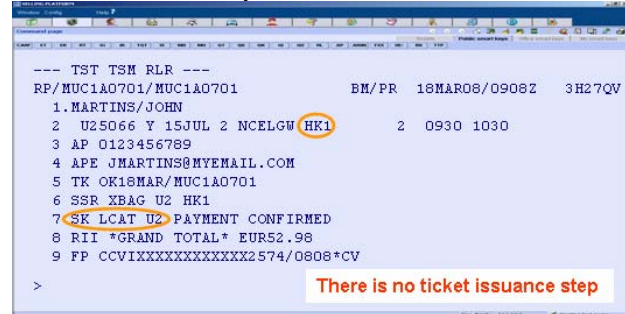
SSR & Credit Card fee display

>TQM is the standard TSM display (Total Stored Miscellaneous)



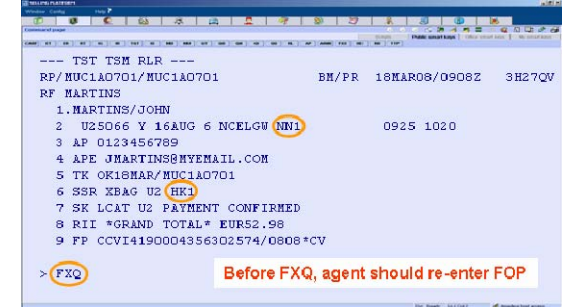
End of transaction

>ER is the standard entry to end the transaction



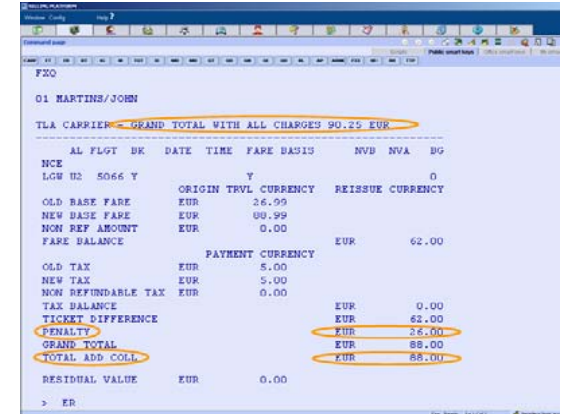
PNR modification

- > Book new itinerary segment (16AUG NCELON)
- > XE2 = Cancel old itinerary segment entry



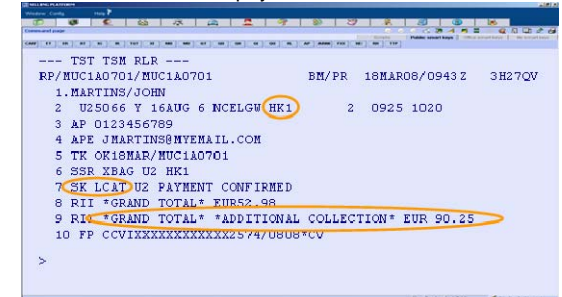
PNR re-pricing

>FXQ is the standard re-pricing entry and is mandatory before EOT



End of transaction

>ER is to commit and pay modification



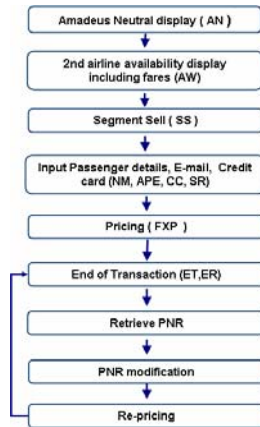
Amadeus Ticketless Access

Amadeus Ticketless Access offers agents a full booking process for Low Cost Carriers, seamlessly integrated with existing booking workflow. Flights are included in the familiar Amadeus principal displays. A secondary display shows the last seat availability and associated fares. Booking easyJet flights with your client's credit card is straightforward. Mid and Back Office reporting and accounting processes are also fully integrated and use the standard Amadeus Interface Record.

Booking flow

The Amadeus Ticketless Access booking flow is very similar to that of a full service carrier with additional checks:

- > E-mail address and form of payment becomes mandatory elements before End of Transaction
- > The payment is processed after the End of Transaction. There is no issuance step (TTP).
- > Amadeus agents now have the capability to modify a confirmed PNR.



Coming soon

Amadeus Ticketless Access' next releases will enable agents to enjoy new possibilities such as:

- ▶ Flexible Fare in GDS
- ▶ AVS push and short sell from Neutral Availability
- ▶ PNR synchronization and disruption management
- ▶ Resident Spanish discount
- ▶ APIs information (passport details)
- ▶ Refund itinerary

Contact

For information on **Amadeus Ticketless Access** please contact:

Stéphane Lecourtois
Product Manager, Amadeus Ticketless Access
slecourtois@amadeus.com

Booking entries (short & long)

Entry	Entry title
AN15OCTNCELON	Neutral Availability entry
<i>New access level indicator, a dash (-), created for Ticketless Access carriers</i>	
ACW3/B1	3 = line nb, /B = nb of passengers
<i>New entry which will interactively display airline availability and fares. Number of passengers must be included</i>	
SS1Y1	Short Sell entry
<i>Standard short sell entry. Please note that during the first phase it will not be possible to sell from the Amadeus Neutral Availability displays</i>	
NM1MARTINS/JOHN	Name entry
<i>Please enter the name as it appears in the passport otherwise your customer may encounter problems at check-in</i>	
APE-JMARTINS@MYEMAIL.COM	E-mail entry
<i>This is a mandatory entry in order to confirm the booking. Two emails can be included in the Amadeus PNR but only one will be sent to the airline</i>	
AP 0123456789	Phone Contact
<i>This is an optional entry in order to complete the booking</i>	
TKOK	TK entry
<i>This is a mandatory entry to complete the PNR</i>	
FPCCVI4190004356302574/0807*CV123	Form of Payment entry
<i>We advise that you enter the payment details before the pricing entry as the credit card fee is calculated at the time of pricing. It is not possible to end the booking without entering payment details first. Please refer to GGAIURU2</i>	
SR XBAG U2 NN1/P1	Chargeable SSR entry
<i>The list of accepted, bilateral SSRs (Special Service Requests) will be made available in the GGAIURU2</i>	
FXP	Pricing entry
<i>The standard pricing entry will interactively retrieve the pricing information from the airline. This covers pricing for special services and credit card. The currency returned is the one related to the boarding point of the itinerary.</i>	
TQT	Entry to display a TST
<i>Provides pricing information about the booking, TQT/T1 to display TST number 1 (Transitional Stored Ticket)</i>	
TQM	TSM Index entry
<i>Stores and displays SSR and credit card fee information, TQM/M1 to display TSM number 1 (Total Stored Miscellaneous)</i>	
FXQ	Re-pricing entry
<i>The standard re-pricing entry will interactively calculate new price of the itinerary and services. Please note that it is mandatory to re-enter a new form of payment and after FXQ, TST will be split per single passenger</i>	
ER	End of Transaction/Redisplay PNR
<i>Closure of the PNR and commit of the booking (creation or modification)</i>	
XE	Cancel entry
<i>Standard Cancel entry (SB entry not available for U2 and X1 entry is not allowed)</i>	
TQR	Display Ticket Changer Reissue panel
<i>Displays (after a FXQ entry) grand total, fare & tax balance, ticket difference, residual value, TST & total additional collection, penalty amount if any</i>	
NU	Name Update entry
<i>Please note that a NU entry of 3 char is supported without any additional fees</i>	

Quick Card

Booking 
through Amadeus
Ticketless Access

May 2008

amadeus
Your technology partner