

Amadeus Agency Manager for OLTAs

Business Management

Used everyday, in more than 20 markets by over 15,000 users, who process more than 20 million tickets, Amadeus Agency Manager is the travel industry's proven and global mid-to-back office solution.

Product Description

Amadeus Agency Manager is the travel industry's most widely used mid-to-back office solution. Unlike most mid-to-back office solutions, which are specific to a local market, Amadeus Agency Manager is a global solution, compliant in over 20 markets and is an essential tool for multi-market travel agencies. It is a powerful and proven application which allows multi-GDS access and is highly customisable to your needs. It is open to all 3rd party accounting systems and facilitates invoicing and important reconciliatory accounting activities, significantly streamlining your mid and back office processes. Through Amadeus Sales Management Solution, Amadeus Agency Manager can be integrated with Amadeus Selling Platform, which allows you to benefit from a seamless front-to-mid office system.

Amadeus Agency Manager includes the following modules:

Amadeus Accounting:

Improves revenue control and data quality by offering a full general ledger with analytical accounting and automated service fee processing.

Amadeus Management Information System:

A powerful business intelligence tool that provides management and everyday users with relevant information from their Amadeus Agency Manager mid-office, to make informed business decisions.

Amadeus Travel Packaging:

Handles tailor-made trips, in-house products and group and incentive packages.

Increase productivity

With Amadeus Agency Manager you will be able to noticeably increase productivity by automating many of your processes. For example, Amadeus Agency Manager permits touchless invoicing directly after ticketing, avoiding the need for manual intervention and improving accuracy. Amadeus Management Information System provides easily customisable reports for your in-house and global needs, reducing the time required for report creation and avoiding mistakes and duplicate data entries.

Complete integration across multiple markets

Amadeus Agency Manager, unlike most competitive solutions, is compliant with multiple content providers and consistent across the entire range of markets that it operates in, which results in lower deployment costs for you. Amadeus Agency Manager is open to 3rd party back office systems, which gives you the flexibility to choose the one which best suits your needs; or if you prefer, you can benefit from the flawless dataflow between Agency Manager and Amadeus Accounting, which creates a seamless mid-to-back office system and streamlines processes. Through Amadeus Sales Management Solution, Amadeus Agency Manager can even be integrated with Amadeus Selling Platform, our leading point-of-sale application, to form an effective and seamless front-to-mid office.



Amadeus Agency Manager offered the flexibility and functionality we needed. We investigated the main options but really there was no competition.

Pieter Simons
Country Manager, BCD Netherlands
BCD Travel

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Improve your revenue management

Amadeus Agency Manager features a proven margin control system which checks the margin of each product or dossier based on the purchase price and guarantees an improvement in your revenue management. It also includes automatic invoicing and service fee calculation, which saves time spent on these processes whilst improving accuracy.

Options:

Amadeus Hosting:

Complete outsourcing of mid and back office systems operations. Highly secure and reliable ASP service employing scalable and robust systems, operated from the Amadeus Data Centre in Germany.

Amadeus Sales Management Solution:

Seamlessly interface the automated workflow of Amadeus Agency Manager with Amadeus Selling Platform, the leading front office solution, to form a unique and integrated front-to-mid office solution.

Features and benefits at a glance

Key Benefits	Key Features
Automatic invoicing and reporting	Consistent documentation including invoices, order confirmations, credit notes & vouchers Standard reports (internal agency, customer & supplier).
Global & local	Compliant in over 20 countries, includes: <ul style="list-style-type: none"> > VAT handling. > Local languages. > Local provider integration. > Local credit card integration. > Global reporting.
Automated generation and storage of accurate trip information	Data quality control for Amadeus Accounting and Amadeus Management Information System. Creates profiles for passenger, supplier, product and agency. Travel file containing every trip element from multiple sources.
Improved agency management tools	Margin control system (forecasted and actual). Flexible transaction fee solution with automatic service fee calculation. Agenda to help plan individual consultants' and the teams' daily activities.
Modular technology	Modular technology, which gives you the freedom and flexibility to use only those products that meet your specific business needs.

Contacts

For additional information on Amadeus Agency Manager please contact:
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With more than 20 years experience in the travel and tourism industry, Amadeus, the world's leading provider of IT Solutions, offers products and services under four categories: **Distribution & Content**, **Sales & e-Commerce**, **Business Management**, **Services & Consulting**.
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