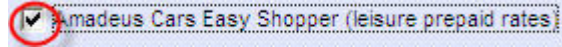


Booking steps in Graphic Page

Requesting a Cars Easy Shopper availability

> Fill in the mandatory fields in the 'Find a Car' tab and click on 'Availability for airport'

> Make sure to flag Amadeus Cars Easy Shopper:



Viewing Provider Rates from availability

> Select holiday autos and click 'Provider rates'

Viewing Rate Rules from availability

> Select requested rate and click 'Rate rules'

Selling a rate

> Click 'Book' to sell selected rate

Requesting Special Equipment

> In the 'Book' tab click on '...' in 'Other sell options' to select Special equipment

Viewing Rate Rules from the car segment

(After a successful car sell the system displays the car segment including the LEI indicator highlighting that it was sold as a leisure booking.)

> Click on the icon to display Rate Rules

Other entries

Car Location List

> Car Rental locations can be retrieved from the 'Find a Car' tab

Modifying a car segment

> Highlight the car segment and click on the icon to modify the car segment

Cancelling a car segment

> Highlight the car segment and click on the icon to cancel the car segment

> Confirm the cancellation by clicking on 'Yes'

(Confirmation of the cancellation will be send by email, however not instantaneously)



holiday autos in Amadeus Cars Easy Shopper

Thanks to the integration of holiday autos in Amadeus Cars Easy Shopper you will now have instant access to 'fully inclusive' leisure rates for over 5000 car rental stations in more than 90 countries. Besides this, you will avail of prepaid rates with holiday autos.

Included in price Travel Pack

- Unlimited Mileage (except Banff/Jasper in Canada and some destinations in Australia and certain car types worldwide)
- Mandatory insurances
- Legal Liability (LL)
- Collision Damage Waiver liability (CDW) with a remaining excess amount
- Theft Protection (TP) waiver with a remaining excess amount
- All local taxes and airport surcharges (with a few exceptions. If it is the case this fee will appear on the voucher)
- The SLI insurance, which will increase the legal liability up to \$ 1.000.000

Please note exceptions apply, for full details please refer to **GGCARHAPOL**.

Not included in price Travel Pack

- Personal Accident Insurance (PAI)
- Additional non-mandatory insurances
- Insurance exclusions (see car rate feature)
- Fuel
- Garaging, tolls, congestion charges, parking and traffic fines
- Additional drivers' charges where applicable (see car rate feature)
- Delivery and collection (see car rate feature)
- Out of hours charges
- Optional extras
- One-way rental charges where applicable
- Young driver charges where applicable
- License fees in Barbados and Jersey

Please note exceptions apply, for full details please refer to **GGCARHAPOL**.

Booking procedure

After your 1st booking you will be contacted by holiday autos for the payment of the reservation via credit card. This will allow them to issue your voucher and to create you an access for your future bookings without having to go through this procedure again.

Booking entries Command Page

Entry	Entry title
CABRU10APR-5/ARR-0900/L	Requesting a multi-company availability
<i>CA –Car availability</i>	
<i>BRU – Location example</i>	
<i>10APR-5 – Pickup date x 5days</i>	
<i>/ARR-0900 – Pickup time</i>	
<i>/L – Amadeus Cars Easy Shopper</i>	
CA HA BRU10APR-5/ARR-0900/L	Requesting single-company availability
<i>To check all leisure rates provided by a specific car company, you can request a single-company availability by adding the 2-letter provider code as part of your entry. Note that car description codes (SIPP) are returned in a simple user-friendly way. However when a sell is made it is translated into the 4 letter code in the car segment of the PNR.</i>	
CR1	Viewing the rate features from availability
<i>Car rate features displays individual components of an Amadeus Cars Easy Shopper rate, this information is sent directly from the Car Rental Company's own system.</i>	
CS1	Selling a rate from an availability
<i>From the availability display you can now book the car segment using the CS transaction and select the line number. After a successful car sell the system displays the car segment including the LEI indicator highlighting that it was sold as a leisure booking. You can also book from a Car Rate Feature screen (coming from an availability display), using the entry CS1.</i>	
RTSVCC2	Viewing the rate features from the car segment
<i>You can view the leisure car rate features applicable to the car sell segment in the PNR using the entry RTSVCC2.</i>	
/VT-EDMR	Modifying a car segment
<i>There are 2 types of modifications, those that are non-critical e.g. /SQ-CST (Special Equipment request) and those that are considered critical in that they impact the price of the booking e.g. /VT-EDMR (Vehicle Type) which will be a change of the car group.</i>	
XE2	Canceling a car segment
<i>The system returns a confirmation that itinerary is cancelled</i>	
CLBRU or CLHABRU	Car Location List
<i>Displays a Multi- or Single company Car Location List</i>	

For further information please refer to **GGCAREASY**, **GGCARHA**, **HECARLEISURE** or **HECAREASY**.

Contact

For information on **holiday autos** please contact:

- Call center Belgium: **078 15 25 35**
Email: callcenter@holidayautos.be
- Call center The Netherlands: **0900 202 26 34**
Email: callcenter@holidayautos.nl
- Call center Luxembourg: **27000 1500**
Email: callcenter@holidayautos.be

Quick Card

Booking



through Amadeus Cars Easy Shopper

April 2009

amadeus
Your technology partner