



Web Unused E-Ticket Tracking Report

With **Amadeus Web Unused E-Ticket Tracking Report** (Web UETTR), Amadeus offers you a user friendly, web based tool to trace unused electronic tickets and regain forgotten money. Benefit from easy and continuous access, automatic reports and high quality, detailed report content.



While the introduction of electronic tickets is considered to be a major step forward in cost savings in workflow for the travel industry, it also brings the risk of losing money. E-tickets make it easy for busy executives and employees to simply forget about them which results in accumulating millions of euros of unused e-tickets.

With **Amadeus Web Unused E-Ticket Tracking Report** (Web UETTR), Amadeus offers IATA Travel Agents a user friendly, web based solution to trace unused electronic tickets and regain forgotten money.

“Optimize your revenue and improve your customer service with Amadeus Web Unused E-Ticket Tracking Report”

Rock-solid reliability and accuracy

Amadeus queries on a daily basis the e-ticketing database of the airlines for the status of your issued e-tickets providing you at all times with the most up to date information. Unused e-tickets will remain in the database for as long as their status is open. When the status changes the tickets are automatically removed, offering you a report containing **only tickets eligible for refund or reissue.**

Enhance your productivity

With a **simple click**, you can request a generic report of all unused e-tickets in a variety of formats. You can easily narrow down your search and create a more specific report thanks to a wide range of search criteria.

To serve you in the best possible way Amadeus offers you the possibility to set up schedules to **run the reports automatically** at your convenience. You can also easily manage centrally the unused data for all your ticketing offices.

Cut down your costs

Minimize the impact of staff turnover and increase your productivity with Amadeus Web Unused E-Ticket Tracking Report, a **sophisticated** and **user friendly** tool. And last but not least **save** your agents **time**: Amadeus Web Unused E-Ticket Tracking Report reduces the need for manual checks of unused e-tickets and allows your agents to work faster and more efficiently.

Discover new revenue opportunities while increasing customer satisfaction

Amadeus Web Unused E-Ticket Tracking Report is a **powerful** solution that enables you to offer cost savings to your customers by tracking forgotten money and so develop stronger customer loyalty. With the proven value of Amadeus Web Unused E-Ticket Tracking Report you can take the opportunity to charge your customers for the extra service you provide and watch your revenues grow with this new source of income.

amadeus
Your technology partner



Web Unused E-Ticket Tracking Report

A comprehensive list of business benefits

New revenue opportunity & Reduced costs

- Less manpower needed
- Less forgotten money

Quality control

- Real time / up to date info directly retrieved from airline e-ticket database
- Report contains only tickets eligible for refund/reissue
- Database automatically removes tickets when status changes

Time saving & Improved efficiency

- Automatic schedule
- Centralized management of all your IATA offices
- High quality reports
- Continuous data feed

Easy to use

- Web based

Improved customer service

- Track money for customer
- Stronger loyalty



Find out more

For further information, visit www.benelux.amadeus.com/WebUETTR or speak to your Amadeus local account manager today. You can also contact us at:

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