

E-Learning Catalogue

Here is a list of the current e-learning modules which can be made available in your Amadeus e-Learning site. To request a course, please email mkulic@ba.amadeus.com.

e-Learning Module	Format	Language	Duration
A Day in the Life of a Travel Agent (See details on page 1)	Cryptic	English, French, Spanish, Portuguese	8-9 hours
Amadeus Cars	Cryptic	English, French, Spanish, Portuguese	3 hours
Amadeus Central Ticketing	Cryptic	English, French, Spanish, Portuguese	8 hours
Amadeus Cruise	GUI	English	45 mins
Amadeus Electronic Ticketing - Amadeus Travel Agents	Cryptic	English	2 hours
Amadeus Fare Basics	Cryptic	English, French, Spanish, Portuguese	2 hours
Amadeus Hotels	Cryptic	English, French, Spanish, Portuguese	3-4 hours
Amadeus Queues	Cryptic	English, French, Spanish, Portuguese	2 hours
Amadeus Selling Platform (Vista) Basics	GUI (v2.1)	English, French, Spanish, Portuguese	3 hours
Amadeus Selling Platform (Vista) 2.3P200: <ul style="list-style-type: none"> Launch Amadeus Selling Platform 2.3 and Sign in What's new in Amadeus Selling Platform 2.3? Amadeus Air and PNR The Command Page Amadeus Cars Amadeus Hotels Amadeus Smart Keys Amadeus Fares & Pricing Amadeus Queues Amadeus Customer Profiles 	GUI (v2.3P200)	English	1-3 hours per module
e-Learning Module	Format	Language	Duration
Amadeus System Mini Lessons (See details below)	Cryptic	English, Spanish	9 hours
Getting Started – First Steps in the Amadeus World	N/A	English, French, Spanish, Portuguese	
Travel Geography – First Steps in the Travel World	N/A	English, French, Spanish, Portuguese	

Lesson Lists

Here are the lessons that are available in 'A Day in the Life of a Travel Agent' and the 'Amadeus System Mini Lessons':

A Day in the Life of a Travel Agent:

1. The GDS Industry and Amadeus	15.PNR Retrieval
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2. AIS and Online Help	16.PNR Modifications
3. Signing In & Out of Amadeus	17.Additional Name Elements
4. The Amadeus Passenger Name Record (PNR)	18.Special Segments
5. Encode/Decode	19.Passenger Association
6. Amadeus Air	20. Frequent Flyer
7. Creating a PNR	21. Air Availability Options
8. Advance Seat Assignment & Seat Wish	22. Car Availability & Sell Options
9. Special Services Request	23. Hotel Availability & Sell Options
10.PNR Pricing	24. Fare & Fare Note Displays
11. Amadeus Cars	25. PNR History
12.Amadeus Hotels	26. Amadeus Queues Customer Profiles
13.Ticketing	27. Customer Profiles
14.Itinerary	

Amadeus System Mini Lessons:

1. Introduction to the Amadeus Mini Lessons	10. Pricing an Itinerary Using Best Buy
2. Getting Started	11. Printing a Ticket
3. Amadeus Air, Part I	12. Working the Queues
4. Amadeus Air, Part II	13. Modifying a Passenger Name Record
5. Creating a Passenger Name Record, Part I	14. Frequent Flyer
6. Creating a Passenger Name Record, Part II	15. Displaying Fares
7. Booking a Hotel	16. Fares Display Follow-up Transactions
8. Booking a Car	17. Making an Advance Seat Request
9. Pricing an Itinerary	18. Creating OSI and SSR Transactions