

Amadeus

Online Reporter

Business Management

Amadeus Online Reporter is a comprehensive browser-based reporting tool, accessible anytime from anywhere, that provides a 360 degree view of your business. Populated directly from the Amadeus PNR, Online Reporter gives you the data to better service and retain your clients and improve internal efficiencies. Online Reporter is available in both retail and corporate versions and can be tailored to meet specific requirements.



Improved customer service

You can assist your clients better manage their travel expenditure using Online Reporter's detailed reports.

The reports enable the analysis of traveller behaviour and spend, identification of trends and monitoring of policy compliance. Amadeus has developed unique reports such as the Passenger Location Report specifically for the needs of the corporate travel market.

Detailed view of your business

Get a complete view of sales revenues, including commission, by using Online Reporter. Standard reports provide a range of information on air, hotel and car bookings, such as city pairs, hotel commission and top 20 city destination reports. You can monitor your clients' purchasing habits as well as your consultants' productivity.

Tailored to suit your needs

Amadeus Online Reporter has a comprehensive range of reports that come as standard inclusions. We can also work with you to identify your specific needs and further tailor the tool by developing customised reports, just for your business.

Easily accessible from anywhere at anytime

Amadeus Online Reporter is available to all Amadeus customers and is accessed easily and securely via the internet. Online Reporter has the ability to establish unique users and set access levels.

Your corporate clients can also access Online Reporter, enabling them to run their own reports when and as needed.

Amadeus Online Reporter will:

- > Give you maximum control of your business
- > Assist you to better service your clients through analysis and sharing of data
- > Provide you with a comprehensive and flexible reporting solution
- > Help you and your staff save time through automated reporting
- > Give you and your clients 24 hour access to travel information

Amadeus Online Reporter offers extensive reports:

Leisure agency reports include:

- > Top 20 city destinations
- > Airline savings
- > City pairs
- > Hotel commission
- > Hotel occupancy

Corporate agency reports include:

- > Top 20 city destinations
- > Airline savings
- > City pairs
- > Hotel commission
- > Hotel occupancy
- > Flight passenger list
- > Passenger location by city, country or airport code
- > Passenger location by region
- > Airline flown
- > Routes flown



Online Reporter's Passenger Location Report allows agencies and their customers to keep up to date with traveller movements around the globe.

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