

Booking entries

Amadeus Neutral Availability

>AN15SEPNCOLON is the standard availability entry



Airline Availability and Fare Display

>ACW3/B1 from neutral screen, agents request U2 availability screen

1 M class, U2 flexible fare
2 Posting level: A for available
3 "T" indicator for Ticketless flight
4 "-" indicator for Ticketless Access carrier
5 "U2": easyJet Ticketless Access airline (2-letters) code
6 ACW entry
7 *3 is the line number
8 *B is the number seat mandatory option, 1 = number of seat

>FLC1/M from U2 availability screen, agents display fare rules

Segment sell

>SS1M2 from U2 availability screen, standard short sell entry

1 Y class - regular fare
2 M class - flexible fare
3 TLA Availability
4 Standard short sell entry (SS)
5 Note: Agents cannot mix M (flexible fare) and Y (regular fare) class segments in 1 PNR
6 Amount - No point of sale fee is applied for U2 flexible fare segments
7 Standard short sell entry (SS)
8 Note: Agents cannot mix M (flexible fare) and Y (regular fare) class segments in 1 PNR

PNR elements

- >NM1MORRIS/JAMES = name entry (as it appears on passport)
 - >AP 33123456789 = phone number (optional)
 - >APE-JAMES.MORRIS@EMAIL.COM = only first e-mail address sent to U2
 - >TKOK = Ticketing arrangement
 - >FPCCVI44443332221111/0110*CVI23 = Form of Payment
 - >SR XBAG = special service request (1 free Excess Bag per pax)
 - >SR SPBD = special service request (1 free SPBD per pax)
- If agents did not add before pricing entry (FXP) free SSRs included in flexible fare segments, those free services will be automatically added in the PNR at pricing time.

1 SR XBAG
2 AP 33123456789
3 APE JAMES.MORRIS@EMAIL.COM
4 TK OK11NAR/MUC1A0701
5 /SSR SPBD U2 HK1
6 /SSR SPBD U2 HK1
7 /SSR SPBD U2 HK1
8 /SSR SPBD U2 HK1
9 /SSR SPBD U2 HK1
10 /SSR SPBD U2 HK1
11 /SSR SPBD U2 HK1
12 /SSR SPBD U2 HK1

1 Ticketless access PNR is standard with name and contact (AP, APE) elements, and form of payment.
2 There is no ticket issuance step (TKOK)
3 E-mail address (APE entry) is a mandatory element before end of transaction. Carrier will send a confirmation email to the first APE element (email address) provided in the PNR
4 Free SSR SPBD and XBAG for each passenger are included when booking M class - U2 flexible fare segments. Agents must add in the PNR: U2 free SSR SPBD and XBAG before pricing (FXP entry)
5 Segments are created on request, they will be confirmed after PNR end of transaction (ER, ET)
6 Standard FP (Form of Payment) entry (correct entry format and accepted FOP for each TLA carrier are fully described in GSAIR pages)
7 TLA carrier are using instant payment, FOP is mandatory before commit.

PNR pricing

>FXP is the standard pricing entry

1 FXP
2 EUR 139.99
3 EUR 151.99
4 GRAND TOTAL T EUR 151.99

1 A Grand Total is displayed with the total price of the itinerary including Chargeable Services
2 Standard TST is created and can be displayed with TGT
3 Baggage allowed equals to 20KG as there is 1 free baggage allowance per passenger when booking flexible fare segments
4 Indication in the pricing information that this is a Ticketless Access carrier
5 Grand Total displayed: Total price of itinerary
6 Standard entry to display a TSM panel (SSR, credit card fees)

SSR & Credit Card fee display

>TQM is the standard TSM display (Total Stored Miscellaneous)

1 TQM/M1
2 TQM/M1
3 TQM/M1
4 TQM/M1

1 TSM (Total Stored Miscellaneous) list showing all fees, detail can be displayed with TQM entry
2 TQM/M1 - standard index selection entry
3 When booking U2 flexible fare segments, credit card fee, point of sale fee and 1 SSR XBAG/SPBD per passenger are free of charge

End of transaction

>ER is the standard entry to end the transaction

1 ER
2 ER
3 ER
4 ER
5 ER

1 PNR is interactively confirmed (HK) by the airline after commit.
2 A remark is automatically added after FXP. Grand Total line is displayed in the PNR (total amount to collect)
3 A SK element with a LCAT keyword is automatically created and triggers the creation of a free back office record.
4 U2 airline record locator is stored in the PNR
5 Email the itinerary receipt (airline's record locator, services, etc) with APE element in the PNR. Standard display (lbd, ied) / print (bp, iep) / email itinerary receipt are allowed.

PNR modification

- > Book new itinerary segment (25SEP LGWNCE)
- > XE3 = Cancel old itinerary segment entry

1 XE3
2 XE3
3 XE3
4 XE3
5 XE3
6 XE3
7 XE3
8 XE3
9 XE3
10 XE3
11 XE3
12 XE3

1 If change is compliant to U2 free change policy, unlimited free change of flexible fare segments is allowed. Agents are entitled to cancel old itinerary segment (XE) and add a new flexible fare segment ("addition" of regular fare segment is not permitted)
2 Before Repricing (FXQ), agent must cancel and re-enter the FOP

PNR re-pricing

>FXQ is the standard re-pricing entry and is mandatory before EOT

1 FXQ
2 FXQ
3 FXQ
4 FXQ
5 FXQ
6 FXQ
7 FXQ
8 FXQ
9 FXQ
10 FXQ
11 FXQ
12 FXQ

1 Total amount (fares, taxes, penalty and fees) to collect or refund
2 Automatic recap of old/new base fare/tax
3 Credit card, change and point of sale fees aren't applied when changes are eligible to U2 free change policy

End of transaction

> ER is to commit and pay modification

1 ER
2 ER
3 ER
4 ER
5 ER
6 ER
7 ER
8 ER
9 ER
10 ER
11 ER
12 ER

1 PNR is interactively confirmed (HK) by the airline after commit.
2 A remark is automatically added after FXQ. Grand Total "Additional collection" line is displayed in the PNR (= 0 when changes of flexible fare segments are eligible to U2 free change policy and no new services added)

easyJet Flexible Fare

easyJet Flexible Fare is a new type of fare proposed by easyJet to all Amadeus business travel agents.

- A new class is introduced for flexible fare segments: M
- The flexible fare includes 2 free services for each passenger booked (1 SSR SPBD and 1 SSR XBAG)
- No point of sale and credit card fees applied by U2 when U2 flexible fare segments are booked in 1A PNR

Flexible fare booking allows UNLIMITED FREE CHANGES

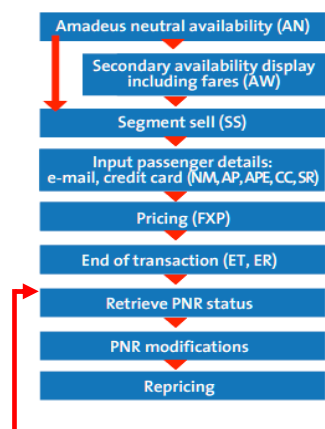
- No point-of-sale, change or credit card fees applied
- Free SSR SPBD and XBAG will be transferred free of charge to new flexible fare segments

To be eligible to U2 free change policy when changing flexible fare booking, travel agents must be compliant with following rules:

- **Class restriction:** Only change of flexible fare segment (M class) to flexible fare segment (M class) is allowed
- **Change window:** Only change performed within a 4 weeks window (one week before and three weeks after) from the first original date of travel is allowed
- **Route restriction:** Only change on same route allowed

In case a change of flexible fare segment is not compliant to free change policy, the change cannot be performed (rejected at re pricing time). **All features related to regular fares remains unaltered**

Booking flow



> E-mail address and form of payment becomes mandatory elements before End of Transaction

> The payment is processed after the End of Transaction. There is no issuance step (TTP).

> Amadeus agents now have the capability to modify a confirmed U2 PNR.

Contact

For information on **easyJet Flexible Fare via Amadeus** please contact your local Amadeus representative.

Booking entries (short & long)

Entry	Entry title
AN15OCTNCELON	Neutral Availability entry
<i>New access level indicator, a dash (-), created for Ticketless Access carriers</i>	
ACW3/B1 or AWU215OCTNCELGW/B1	3 = line nb, /B = nb of passengers
<i>New entry which will interactively display airline availability and fares. Number of passengers must be included</i>	
SS1M1	Short Sell entry
<i>Standard short sell entry. Please note that during the first phase it will not be possible to sell from the Amadeus Neutral Availability displays</i>	
NM1MARTINS/JOHN	Name entry
<i>Please enter the name as it appears in the passport otherwise your customer may encounter problems at check-in</i>	
APE-JMARTINS@MYEMAIL.COM	E-mail entry
<i>This is a mandatory entry in order to confirm the booking. Two emails can be included in the Amadeus PNR but only one will be sent to the airline</i>	
AP 0123456789	Phone Contact
<i>This is an optional entry in order to complete the booking</i>	
TKOK	TK entry
<i>This is a mandatory entry to complete the PNR</i>	
FPCCVI4190004356302574/0807*CV123	Form of Payment entry
<i>We advise that you enter the payment details before the pricing entry as the credit card fee is calculated at the time of pricing. It is not possible to end the booking without entering payment details first. Please refer to GGAIURU2</i>	
SR XBAG U2 NN1/P1	Chargeable SSR entry
<i>The list of accepted, bilateral SSRs (Special Service Requests) will be made available in the GGAIURU2</i>	
FXP	Pricing entry
<i>The standard pricing entry will interactively retrieve the pricing information from the airline. This covers pricing for special services and credit card. The currency returned is the one related to the boarding point of the itinerary.</i>	
TQT	Entry to display a TST
<i>Provides pricing information about the booking, TQT/T1 to display TST number 1 (Transitional Stored Ticket)</i>	
TQM	TSM Index entry
<i>Stores and displays SSR and credit card fee information, TQM/M1 to display TSM number 1 (Total Stored Miscellaneous)</i>	
FXQ	Re-pricing entry
<i>The standard re-pricing entry will interactively calculate new price of the itinerary and services. Please note that it is mandatory to re-enter a new form of payment and after FXQ, TST will be split per single passenger</i>	
ER	End of Transaction/Redisplay PNR
<i>Closure of the PNR and commit of the booking (creation or modification)</i>	
XE	Cancel entry
<i>Standard Cancel entry (SB entry not available for U2 and X1 entry is not allowed)</i>	
FLC1/M	Display fare conditions
<i>Displays (after AW/ACW entry) dynamically easyJet fare rules. Line number (e.g. 1) of AW/ACW display and Class (e.g. M) must be included</i>	
NU	Name Update entry
<i>Please note that a NU entry of 3 char is supported without any additional fees</i>	

Quick Card

Booking
easyJet (U2) Flexible Fare
through
Amadeus Selling Platform

Dec 2010

easyJet

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