

Amadeus Ticket Changer Shopper

Sales & e-Commerce

Amadeus Ticket Changer Shopper empowers airline travelers by giving them the capability to rebook wholly, and partially flown tickets with the range of choices offered by the world's most deployed airline e-commerce shopping solution, Amadeus e-Merchandise.

Product Description

Amadeus Ticket Changer Shopper = Amadeus e-Merchandise + Amadeus Ticket Changer.

Amadeus e-Merchandise

- > Flex Pricer is the world's most widely deployed & profitable airline e-commerce shopping solution.
- > Industry-awarded web design – with customized functionality, navigation and presentation.
- > Revolutionary calendar display for ultimate shopping ease.
- > Fare families for clear promotion of service levels.
- > Ability to unbundle fares and propose new up-sell options.
- > Fully customizable content (air-only, or air plus hotels, cars, insurance and holidays).
- > A real global solution available in 25 languages.

Amadeus Ticket Changer

- > A true international solution that works with any currency and in any country.
- > Supports date, time and cabin changes.
- > Accommodates one-way, round-trip and open jaw itinerary changes.
- > Supports changes to partially flown tickets.
- > Automatically recalculates rebooked fares/charges/penalties according to ATPCO Category 31 rules.
- > Multiple revalidations.
- > Supports multiple airlines and code share partners.



The Integration of Two Landmark Products

Amadeus Ticket Changer Shopper (ATC Shopper) is the result of years of development in the fields of online (re)booking and online merchandising. The integration of two landmark products allows for a fully optimized and unique experience for both airlines and end-users alike. ATC Shopper, the most advanced ticket changing solution, provides fully automated

online ticket re-issuance and multiple revalidation options within the price driven booking flow. Travelers now have the power to make booking changes in the familiar environment of the solution they used to make the original booking

ATC Shopper offers a great variety of benefits and savings by automating and streamlining otherwise resource intensive and laborious processes, while guaranteeing accurate fares and fees.

amadeus
Your technology partner

Taking advantage of the other component of this integrated powerhouse – Amadeus e-Merchandise, the world’s most robust online shopping solution - ATC Shopper offers an intuitive and adapted User Interface for a true end-to-end solution.

Amadeus implementation services guarantee that ATC Shopper will be running optimally on your e-commerce platform within weeks with its User Interface tailored to match the look and feel of your airline’s brand guidelines.

your flight selection

Airline confirmation number(s): France Airlines: YT436

Ticket status: e-ticket processed

Your ticket and flight payment have been processed. Changes to the reservation are limited to date and time changes only. Change fees may apply.

Nice to Brest

Flight 1	Monday, 07 June 2004		
Already flown	Departure: 16:00	Nice, France - Cote d'Azur airport, terminal 1	
	Arrival: 17:50	Paris, France - Charles de Gaulle airport, terminal 2	
	Airlines: France Airlines 213	Duration: 1h 50m	
	operated by British Airways		Aircraft: Boeing 737-300
	Fare type: Promotional /Economy	Check in: 2 hours before flight	
	Baggage: 23 kilograms per traveller.	exceptions	
	very large delicious meal provided current flight status		
Change of plane required. Time between flights = 1h 10m			
Flight 2	Monday, 07 June 2004		
confirmed	Departure: 18:00	Paris, France - Charles de Gaulle airport, terminal 2	
	Arrival: 20:00	Brest, France - Gulpavas airport, terminal B	
	Airline: France Airlines 456	Duration: 1h 00m	
	Fare type: Promotional /Economy	Aircraft: Boeing 737-300	
	Baggage: 23 kilograms per traveller.	Check in: -	
	very large delicious meal provided current flight status		

ATC Shopper drives customers to the online channel creating added cost reductions and new revenue streams, whilst offering today’s technology-savvy travelers what they truly want: freedom and empowerment.

Features and Benefits

The information on fare difference and change fees is already available at the Calendar and Upsell stages, as opposed to just the final Fare review stage. Thereby offering customers total fare transparency and pricing information.

Complete Fare Transparency

When changing tickets, end-customers clearly see:

- > Highlight of fare to be changed.
- > Price of fare to be changed
- > New base fare (without taxes)
- > Penalty (if any)
- > Refund (if any)
- > Summary of price to pay for change

ATC Shopper supports a wide variety of changes for your customer's convenience; changes are shown with full transparency, thereby increasing customer confidence and loyalty.

your current flights			
Current flights for: Edmund (Shopper), Alice (Guest), Freddy (Guest) (FFAR)			
To be changed			
Sydney to Melbourne	Saturday, 20 October 2007	00:30 - 11:00	
Aircraft:	Qantas Airways (QF)	Duration:	1h 30m
Fare type:	Business Economy	Stops:	0
Melbourne to Sydney	Saturday, 27 October 2007	07:15 - 08:35	
Aircraft:	Qantas Airways	Duration:	1h 20m
Fare type:	Economy restricted	Stops:	0
Total trip price: \$250.56 (per passenger including taxes)			

	Tue Oct 15	Wed Oct 17	Thu Oct 18	Fri Oct 19	Mon Oct 20	Tue Oct 21	Wed Oct 22
Sydney - Melbourne	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00

		Return: Melbourne - Sydney						
		Tue Oct 15	Wed Oct 17	Thu Oct 18	Fri Oct 19	Sat Oct 20	Sun Oct 21	Mon Oct 22
Outbound: Sydney - Melbourne	Tue Oct 15	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00
	Wed Oct 17	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00
	Thu Oct 18	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00
	Fri Oct 19	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00
	Sat Oct 20	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00
	Sun Oct 21	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00
	Mon Oct 22	from \$147.00	from \$147.00	from \$143.70	from \$147.00	from \$143.70	from \$143.70	from \$147.00

Depart: Friday, October 12	
Return: Friday, October 20	
* Previous trip price:	\$205.80 (185.50 EUR)
* New trip price:	\$290.71 (275.65 EUR)
* Total price for changes:	\$84.91 (50.15 EUR)

Depart: Friday, October 19
Return: Saturday, October 27

* Previous trip price: **\$205.80** (185.50 EUR)

* New trip price: **\$290.71** (275.65 EUR)

* Total price for changes: **\$84.91** (50.15 EUR)

Depart: Friday, October 20
Return: Saturday, October 27

* Previous trip price: **\$205.80** (185.50 EUR)

* New trip price: **\$290.71** (275.65 EUR)

* § Total for refund: **\$10.00** (8.00 EUR)

* Total price for changes: **\$84.91** (50.15 EUR)

In Addition, ATC Shopper is:

Versatile	<ul style="list-style-type: none"> > Handles Electronic tickets, international and domestic > Handles One Way, Round Trips, and Open Jaw itineraries > Handles on, and offline PNRs through Price and Schedule driven flows > Unused and partially used tickets > Airline can display rebooking in One Way Display or Itinerary modes
Flexible	<ul style="list-style-type: none"> > Travel Dates easily modified with calendar display > Service levels easily changed thanks to Fare Families
Global	<ul style="list-style-type: none"> > Handles all currencies and all languages > Domestic and international itineraries
Compatible	<ul style="list-style-type: none"> > Reissues interline e-tickets for partner airlines > Supports all fares filed under category 31 for airline pricing peace of mind
Maximizes Revenue	<ul style="list-style-type: none"> > Saves time and cost through automated processes > Generates new upsell opportunities in the rebooking process
User Friendly	<ul style="list-style-type: none"> > Ease of rebooking process through intuitive User Interface seamlessly integrated within e-Merchandise. > Impacts on change visible already on the calendar and fare selection displays > Facilitates Upselling and Upgrades > On-line ticket issuance (TTP/ET, TTP/ETRV,TTM, send ITR/MCO via email)
Efficient and accurate	<ul style="list-style-type: none"> > Residual value and penalty information is stored in PNR MCO segments > Change Flight option is only available if itinerary can actually be changed > TST updated to be ready-to-be-ticketed > Rebooking and re-pricing of Single and Multi, up to 9, passengers



EMEA & LATAM

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